# Willoughby City Council

## Community Wellbeing Research 2023

Prepared by: Micromex Research
Date: January 24, 2024

# Report Outline

micromex research

WILLOUGHBY CITY COUNCIL

# Research Objectives

**Objectives (Why?)**

- o  Update the 2019 and 2021 Community Wellbeing Survey results

- o  Assessing the community's level of agreement with statements regarding social wellbeing and connectedness

- o  Identifying the community's sense of personal wellbeing and housing and financial security

- o  Identifying access issues to local services

- o  Identifying the community's overall satisfaction and quality of life – and understanding the key drivers of quality of life.

**Sample (How?)**

- Telephone survey (landline N=96 and mobile N=511) to N=607 residents. Online target surveys N=20 (N=13 Multi-lingual surveys, N=6 High-rise surveys and N=1 Youth survey)

- Greatest margin of error +/- 3.9%

**Timing (When?)**

- Fieldwork conducted 13th November to 8th December 2023

# Methodology and Sample

**Sample selection and error**

A total of 627 resident interviews were completed. 535 of the 607 respondents were chosen by means of a computer based random selection process using the Australian marketing lists and SamplePages. 72 respondents were 'number harvested' via face-to-face intercept at several locations around the Willoughby LGA, and the remaining 20 respondents completed the survey online.

A sample size of 627 residents provides a maximum sampling error of plus or minus 3.9% at 95% confidence. This means that if the survey was replicated with a new universe of N=627 residents, 19 times out of 20 we would expect to see the same results, i.e. +/- 3.9%.

For the survey under discussion the greatest margin of error is 3.9%. This means, for example, that an answer such as 'yes' (50%) to a question could vary from 56% to 64%.

**Interviewing**

Interviewing was conducted in accordance with The Research Society Code of Professional Behaviour.

**Data analysis**

The data within this report was analysed using Q Professional.

Within the report, blue and red font colours are used to identify statistically significant differences between groups, i.e., gender, age, etc.

Significance difference testing is a statistical test performed to evaluate the difference between two measurements. To identify the statistically significant differences between the groups of means, 'One-Way Anova tests' and 'Independent Samples T-tests' were used. 'Z Tests' were also used to determine statistically significant differences between column percentages.

Note: All percentages are calculated to the nearest whole number and therefore the total may not exactly equal 100%.

**Ratings questions**

The Unipolar Scale of 1 to 5 was used in all rating questions, where 1 was the lowest rating and 5 the highest rating.

This scale allowed us to identify different levels of satisfaction and agreement across respondents.

**Top 2 (T2) Box:** refers to the aggregate percentage (%) score of the top two scores for agreement. (i.e. agree & strongly agree)

**Top 3 (T3) Box**: refers to the aggregate percentage (%) score of the top three scores for satisfaction or likelihood.

**Micromex LGA Benchmark**

Micromex has developed Social Wellbeing Benchmarks using normative data from over 4,000 interviews since 2016.

# Sample Profile

## Gender
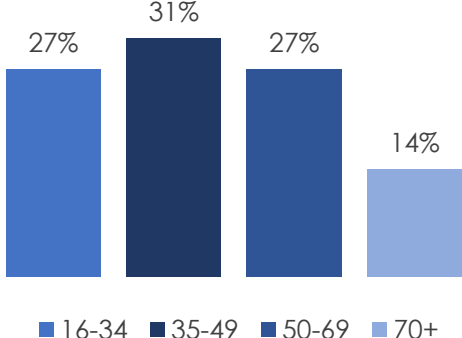
Female 53%

Male 47%

## Age

27% (16-34)
31% (35-49)
27% (50-69)
14% (70+)

■ 16-34  ■ 35-49  ■ 50-69  ■ 70+

## Ratepayer status

Ratepayer
78%

Non-ratepayer
22%

## Do you identify as having a disability?

Yes
14%

No
86%
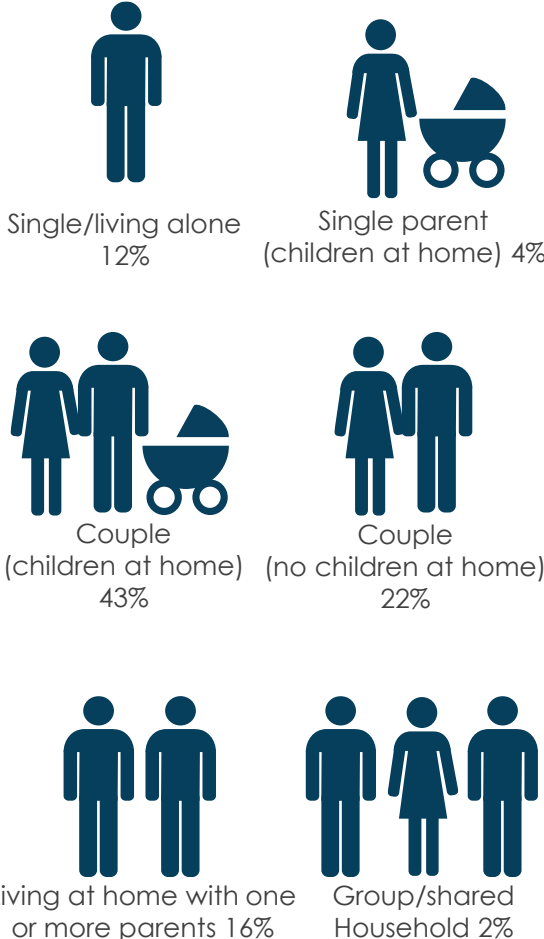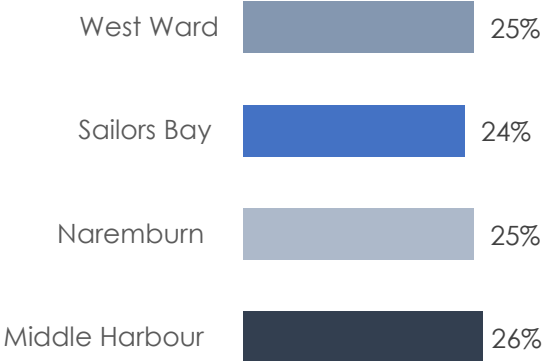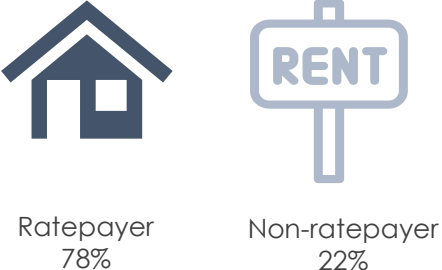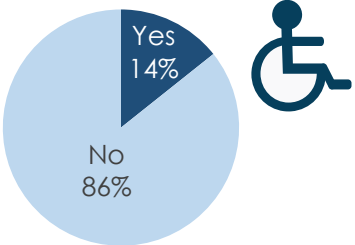
12% of residents stated they provide ongoing care or help for another member of the household who has a disability, a long-term health condition, or is frail and aged

## Household type

Single/living alone
12%

Single parent
(children at home) 4%

Couple
(children at home)
43%

Couple
(no children at home)
22%

Living at home with one
or more parents 16%

Group/shared
Household 2%

## Ward

West Ward — 25%
Sailors Bay — 24%
Naremburn — 25%
Middle Harbour — 26%

## Country of birth

Overseas 43%

Australia 57%

The sample was weighted by age and gender to reflect the 2021 ABS Census data for Willoughby Council area.
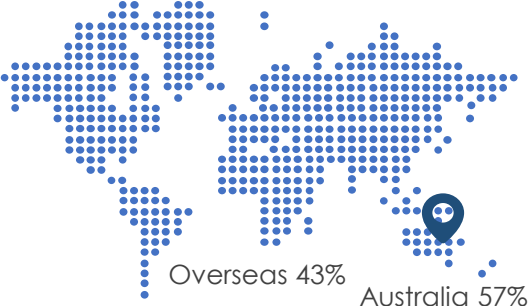
# Sample Profile

## Time lived in the area

- Less than 2 years: 3%
- 2 – 5 years: 10%
- 6 – 10 years: 16%
- 11 – 20 years: 30%
- More than 20 years: 40%

## Household type

| | |
|---|---|
| Separate house | 61% |
| Duplex/ semi-detached/ Terrace house | 10% |
| Apartment/Flat: Up to 3 storeys | 14% |
| Apartment/Flat: 4-9 storeys | 9% |
| Apartment/Flat: 10 or more storeys | 6% |
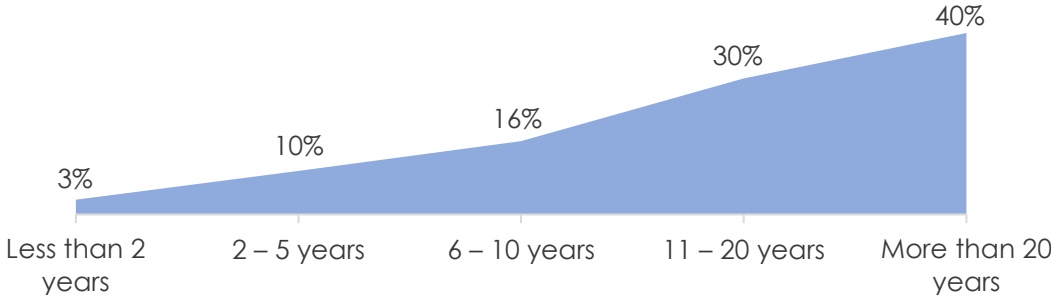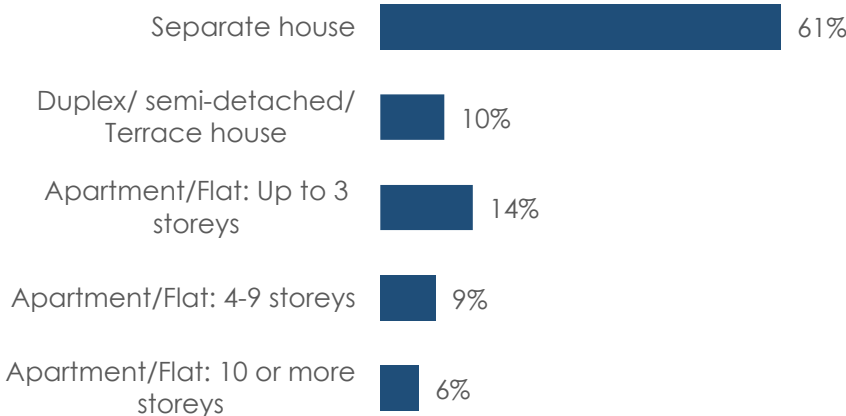
## Language other than English spoke at home

Yes 34%
No 66%

| Language | N = 212 |
|---|---|
| Mandarin | 12% |
| Cantonese | 8% |
| Japanese | 2% |
| Armenian | 1% |
| Korean | 1% |
| Other | 16% |

## Employment Status

- Full time 50%
- Part time/ Casual 20%
- Unemployed 2%
- Studying 4%
- Home duties 4%
- Retired 18%
- Other 2%

The sample was weighted by age and gender to reflect the 2021 ABS Census data for Willoughby Council area.
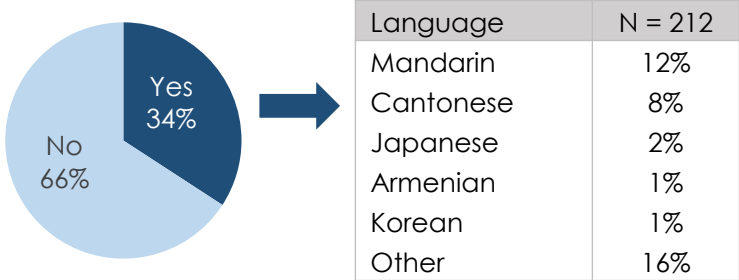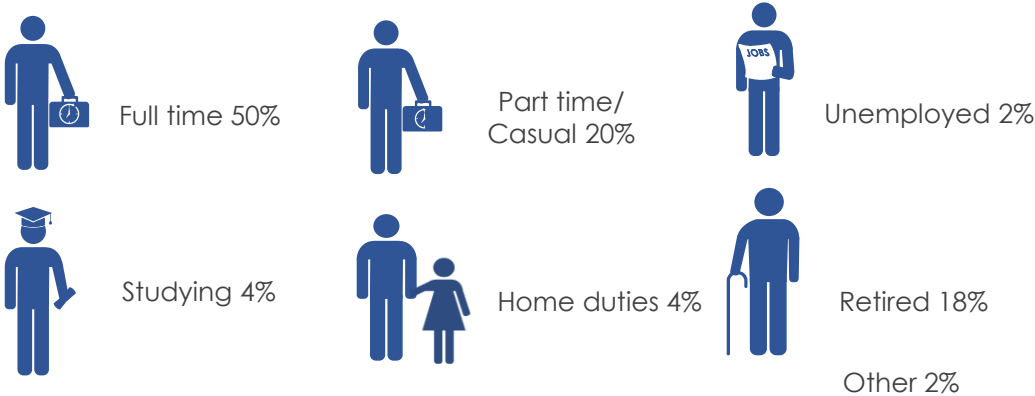
# Summary Findings

# Summary Findings: Year-on-Year Trends/Themes

Overall, results are generally positive, with:

- 97% of residents rating their quality of life as good to excellent, which has remained stable since 2019, and is significantly above our benchmark of 93%

- Only 14% stating their quality of life 'has underlined declined over the past few years' – which is down marginally on the 2021 (17%) and 2019 (18%) results.

Some of the key themes to emerge in 2023 include:

- **COVID and Connectedness**:  In some cases, 2023 results have seemingly 'bounced back' to a pre-COVID world, with 2021 seeing some declines in connectedness measures but 2023 results are returning to 2019 levels – for instance, residents helping one another, volunteering and getting involved in social groups:

|  | 2023 | 2021 | 2019 |
|---|---|---|---|
| Provided help to other in last 12 months (Q11c) | 87% | 83% | 85% |
| Volunteered with at least one organisation in last 12 months (Q13) | 63% | 55% | 61% |
| Involved in social groups in last 12 months (Q17) | 77% | 69% | 80% |

   However, there is a sense that some in the community want even more connectedness…  When asked about their current level of community engagement and connectedness – and their preferred level of community engagement and connectedness – in 2019 22% of residents indicated they wanted more engagement – this rose to 26% in 2021 and is now 32%.

- **Cost of Living Impacts/Employment Status**:  Those indicating they have less disposable income due to housing costs has increased from 21% in 2019 to 38% in 2023, a very large increase. Renters and those in medium-sized MUDs are more likely to be struggling financially and more likely to consider moving out of the area. Full-time workers are also more likely to have unwillingly sacrificed their spending due to housing costs.

   Following on from the above, there has been a slight shift in employment type for our sample between 2021 and 2023, with the proportion of fulltime workers dropping from 55% in 2021 to 50% in 2023, and an increase in part-time/casual employment from 16% in 2021 to 20% in 2023. Interestingly, fulltime workers are less satisfied with their standard of living and the home they live in.

- **Increasing Sleep Debt**:  Those not getting enough sleep has increased from 24% in 2019 to 33% in 2023. Households with children and those working full-time are less likely to be getting enough sleep.

# Summary Findings – by Topic

This report provides valuable insights into the living conditions, challenges, and needs of the residents in the Willoughby area.

*Quality of Life and Wellbeing:*  97% of residents rated their quality of life as good to excellent, which has remained stable since 2019 – and 23% stated their quality of life has improved over the past few years. Residents born in Australia are more likely to rate their quality of life higher. Satisfaction with general safety, personal relationships and standard of living remain high, with the main drivers of quality of life being satisfaction with standard of living and satisfaction with the local area. 80% of residents stated that they generally do not feel lonely, which has remained steady compared to 2021.

*Access to Services:*  There has been an increase in residents experiencing difficulty accessing at least one of the listed services, from 26% in 2021 to 35% in 2023. Public transport was the most commonly mentioned service. Single parents with children at home and full-time workers were more likely to have difficulty accessing these services.

*Community Connection and Engagement:*  90% of residents believe 'it is a good thing for a society to be made up of people from different cultures and communities' and agreement was significantly higher this year, increasing from 76% to 85% for 'Willoughby is a place where people from different national or ethnic backgrounds get on well together'. However, there was also a marginal increase from 2021 for discrimination, with 1 in 4 seeing or personally experiencing some form of discrimination (most commonly racial discrimination).

32% of residents indicated that they would like to be more engaged than they currently are. This is significantly higher among residents who have lived in the area for 5 years or less.

*Financial Security and Employment Impact:*  There has been a significant increase in residents who have had to unwillingly sacrifice spending as a direct result of housing costs, from 22% in 2021 to 38% in 2023. Younger residents, newcomers, those born overseas, multilingual speakers, renters, those living in MUDs, and those working full-time are more likely to have sacrificed their spending (with significantly more residents cutting their spending on sports/recreation, air conditioning/heating and food/groceries). All employment-related criteria have remained stable since 2021. However, there was a slight decrease in job security and job satisfaction – perhaps reflecting that there is a small shift from fulltime to part-time/casual employment in 2023 versus 2021.

*Help and Support:*  93% of residents could ask for help from neighbours or local friends, and 87% of residents provided help to neighbours or local friends. However, certain groups, such as multilingual residents, renters, singles/those living alone, full-time workers, and those living in the LGA for 5 years or less, were more likely to state they are unable to ask for help or provide help.

*Potentially Vulnerable Groups:*  The report identifies several potentially vulnerable groups, including those living alone, younger residents, single parents with children, those with a long-term illness or disability, and those who speak another language other than English at home. These groups face various challenges, including lower quality of life, lower satisfaction and agreement for liveability measures, more likely to feel lonely and anxious, and more likely to have difficulty accessing services.

# Summary: Quality of Life & Personal Wellbeing

## Quality of Life – Mean Rating

*Mean scores*

| Willoughby 2023 | Willoughby 2021 | Metro Benchmark |
|---|---|---|
| **5.14** ↑ | **5.12** | **4.92** |

## Quality of Life – Top 3 Box

*Good - excellent*

| Willoughby 2023 | Willoughby 2021 | Metro Benchmark |
|---|---|---|
| **97%** | **97%** | **93%** |
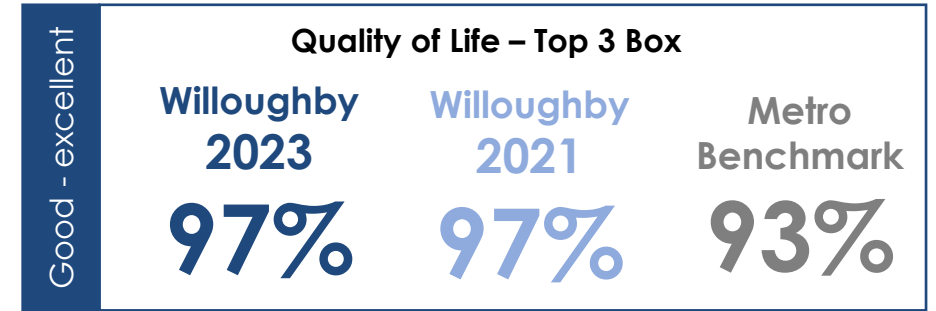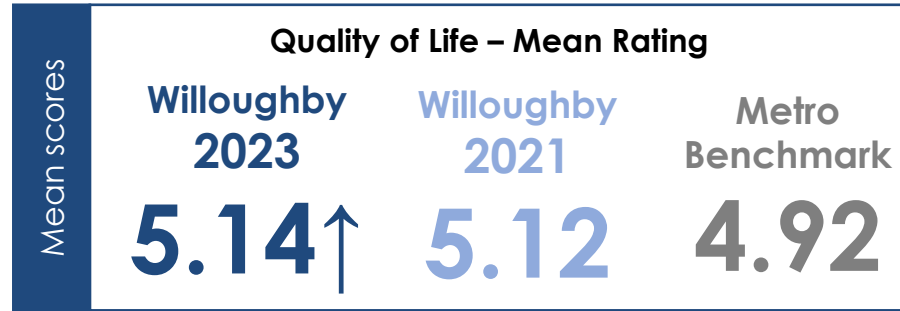
### Top 5 Quality of Life Attributes

- How safe you feel
- Your personal relationships
- Your standard of living
- Access to public spaces
- The home you live in

### Bottom 5 Quality of Life Attributes

- Feeling part of the broader Willoughby Community
- Your spirituality or religion
- Feeling part of your local neighbourhood community
- Opportunities to participate in sporting & recreation activities
- Access to public sports & recreation facilities

### Change in Quality of Life Over the Past Few Years

**2023** (N=627)

-14% | 23%

-20%   0%   20%   40%

■ Declined   ■ Improved

### Discrimination

In the last 12 months…

**25%** of residents said they had **seen or experienced discriminatory attitudes** towards themselves or others

(vs 22% in 2021)

### Top 5 Drivers of Quality of Life

- Your standard of living
- Your local area
- Your future security
- Access to public spaces
- The home you live in

# Summary: Financial Wellbeing

In the last 12 months…

## Food affordability

**96%** of residents *did not* experience being unable to afford food

**4%** of residents ran out of food in their household *at least once* and **could not afford to buy more**

Groups *significantly more likely* to have been unable to afford to buy food:

- Residents born overseas
- Multilingual residents
- Newcomers (5 years or less in LGA)
- Renters
- Those living in dwellings up to 3 storey's
- Single parents

Those who were unable to afford to buy more food were also more likely to:

- Unemployed

## Accessing funds

**91%** of residents said they could access or raise $2,000 within two days in an emergency

**9%** of residents indicated they ***would not be able*** to access or raise emergency funds if needed

Groups *significantly more likely* to have been unable to access/raise emergency funds:

- Females
- Multilingual residents
- Renters
- Those living in dwellings up to 3 storey's

Groups *slightly more likely* to have been unable to access/raise emergency funds:

- Younger residents
- Living in LGA 10 years or less
- Single parents
- Group households
- Unemployed

## Housing Costs

**61%** of residents did not have to sacrifice spending on other things as a direct result of housing costs

**38%** of residents said that as a direct result of housing costs, they had to unwillingly sacrifice spending on other things

Groups *significantly more likely* to have sacrificed spending on other things:

- 35-49 year olds
- Residents born overseas
- Multilingual residents
- Newcomers (5 years or less in LGA)
- Renters
- Full-time workers
- Those not getting enough sleep

Groups *significantly less likely* to have sacrificed spending on other things:

- Residents aged 50+
- In LGA 20+ years
- Couples (no children at home)
- Retirees

# Summary: The Local Area

## Recommending Willoughby as a Place to *Live*
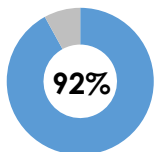
**92%** of residents *are likely or very likely to recommend* Willoughby as a place to **live**

(vs 92% in 2021)

## Recommending Willoughby as a Place to *Work*
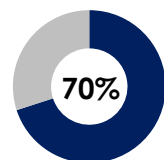
**70%** of residents *are likely or very likely to recommend* Willoughby as a place to **work**

(vs 71% in 2021)

## Volunteering

**63%** of residents have provided unpaid volunteer support to one or more types of organisations in the past 12 months, up from 55% in 2021.

## Level of Engagement

**32%** of residents indicated that they would like to be more engaged than they currently are.

This is significantly higher among residents who have lived in the area 5 years or less.

## Asking for Help
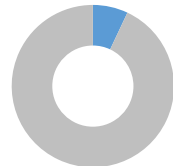
**93%** of residents **could ask for help** from neighbours or local friends.

Household support (watering plants, borrowing items) were the main types of support.

Unable to ask for help

**7%** of residents **could not** ask for help from neighbours or local friends

Groups *significantly more likely* to state they are unable to ask for help:

- Multilingual residents
- Renters
- Singles/those living alone
- Full-time workers
- Living in the LGA 5 years or less

| Gap between current and desired level of connection/ engagement | Decrease | Stay the same | Increase |
|---|---|---|---|
| 2023 (N=627) | 3% | 65% | 32% |
| 2021 (N=668) | 3% | 71% | 26% |

## Providing Help

**87%** of residents **provided help** to neighbours or local friends.
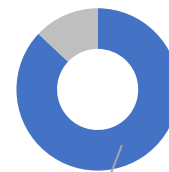
Residents were significantly more likely to say they provided help with household tasks while away and loaning items (compared to 2021).

Provided help

**13%** of residents **did not** provide help to neighbours or local friends over the past 12 months

Groups *significantly less likely* to state that they have provided help:

- Multilingual residents
- Singles/those living alone
- Those who do not have access to a car

# Summary: Healthy Lifestyles

**75%** participate in physical activities 3 or more times a week on average

**23.0**
Mean number of healthy days in the past 30 days

(compared to 21.8 in 2021)

Groups who claimed to have a *significantly higher* number of healthy days:

- Residents aged 70+
- Those without a disability or long-term illness
- Couples with no children at home
- Those getting enough sleep
- Retirees

Groups who claimed to have a *significantly lower* number of healthy days:

- Residents aged 16-34
- Those with a disability/illness
- Those not getting enough sleep

**97%** walk to specific destinations, or just around their neighbourhood in a typical week.
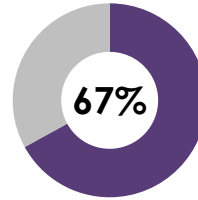
**67%** of residents say they **generally get enough sleep**

(compared to 73% in 2021)
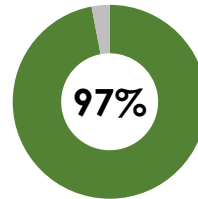
**97%** of residents say they **sometimes/often experience positive emotions**

(compared to 94% in 2021)
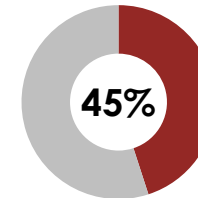
**45%** of residents say they **sometimes/often experience negative emotions**

(compared to 52% in 2021)

Renters, those who identify with a disability/long-term illness, work part-time/casually and those who stated they do not get enough sleep are *significantly more likely* to have experienced negative emotions.

**Access to a Car**

**92%**
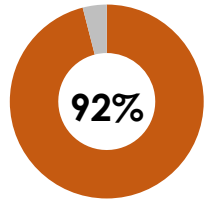
of residents say **have access to a car**.

(compared to 96% in 2021)

**Difficulties Accessing Services**

**35%**
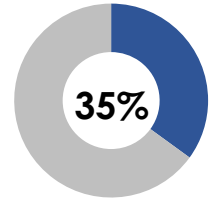
of residents say they **have difficulty accessing one or more types of services**.

(compared to 26% in 2021)
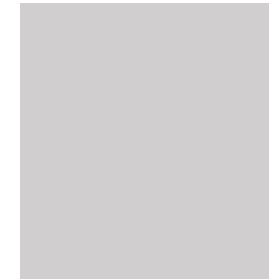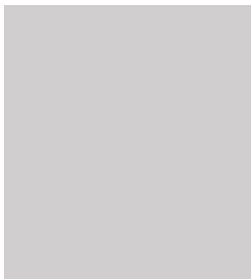
# Potentially Vulnerable Groups

Examining results across different demographics allows us to identify potentially vulnerable members of the community, and pinpoint the specific areas in which increased attention/resources may need to be allocated.

## Single/ Living alone

- Lower quality of life
- Significantly lower agreement for personal relationships, physical health, life achievement and future security
- Significantly lower agreement for personal wellbeing statements (feel lonely, feel anxious and do not adapt to change well)
- Significantly less likely to feel safe in public spaces
- More likely to state they do not feel they can ask neighbours/friends for help
- Significantly less likely to have access to a car
- Less likely to have frequent positive emotions

## Single parents with children

- Less likely to manage work demands and stress
- Significantly lower agreement for personal relationships, mental health, physical health and life achievement
- Significantly more likely to feel lonely and anxious
- Significantly more likely to have had difficulty accessing services
- More likely to have run out of food in the last 12 months
- Less able to access emergency funds

## Younger residents

- Lower agreement for feeling part of the community (local and broader)
- More likely to feel anxious and lonely
- Less likely to feel safe in their home
- More likely to have had to sacrifice spending as a result of housing costs

## Speak another language other than English at home

- Lower quality of life
- More likely to state they do not feel they can ask neighbours/friends for help
- More likely to have run out of food in the last 12 months
- Less able to access emergency funds
- More likely to have had to sacrifice spending as a result of housing costs

## Have a long-term illness or disability

- Lower agreement for all quality of life attributes
- Significantly less likely to feel they can adapt to change well and more likely to feel anxious
- Significantly less likely to feel part of the local neighbourhood community
- More likely to have seen or experienced discrimination
- Significantly less likely to feel safe in public spaces
- Less healthy days per month
- Getting significantly less sleep
- Less likely to have frequent positive emotions and more likely to have negative emotions

# Quality of Life

This section explores residents' perceptions about quality of life, level of satisfaction with statements about the Willoughby area and key drivers of quality of life ratings.

# Section One

# Quality of Life

97% of residents rated their quality of life as good to excellent, which has remained stable since 2019. Further, Willoughby residents have significantly higher perceived quality of life compared to our Metro Benchmark.

By demographics (see next Slide), residents who were born in Australia are more likely than those born in other countries to rate their quality of life higher – although in reality, with a total sample score of 97%, most cohorts were still very positive.

## Year on Year Trend (T3B%)



97% — 2019 (N=800)
97% — 2021 (N=671)
97% — 2023 (N=627)

**Mean rating**  **5.14**  **5.12**  **5.14**



Excellent (6): 37% / 35%
Very good (5): 43% / 46%
Good (4): 17% / 16%
Fair (3): 2% / 2%
Poor (2): 0% / 1%
Very poor (1): 1% / <1%

Legend: 2023 (N=627) / 2021 (N=671)
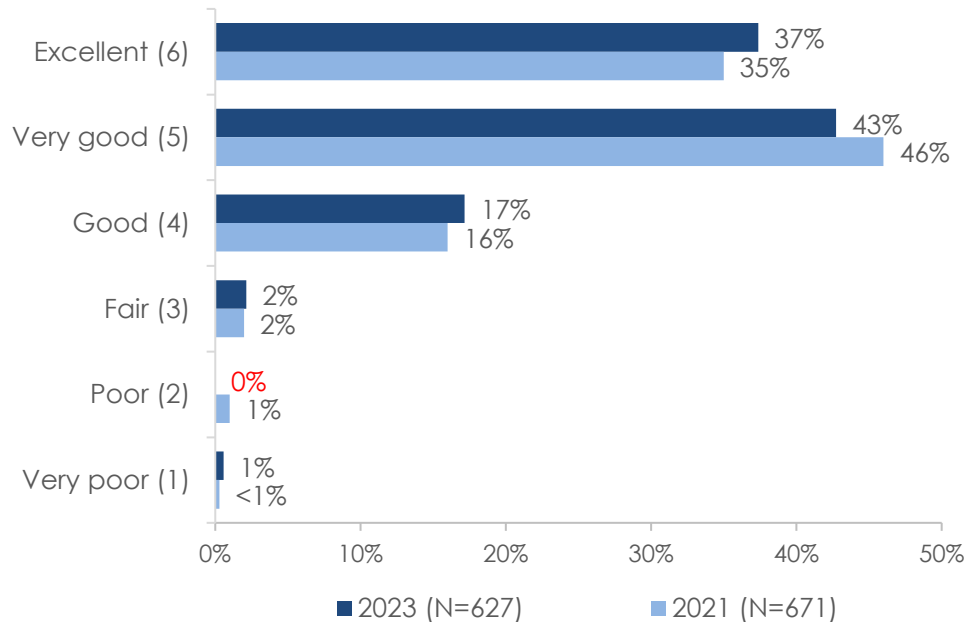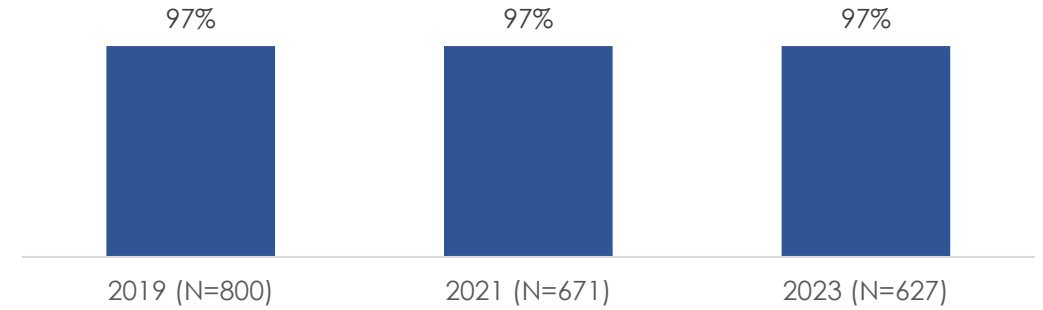
| | Willoughby City Council | Micromex LGA Benchmark - Metro |
|---|---|---|
| T3 Box % | 97% | 93% |
| Mean | 5.14 | 4.92 |
| Base | 627 | 23,469 |

Scale: 1 = very poor, 6 = excellent
A significantly higher/lower percentage/rating (by group)

*Q2a.    Thinking about your life and personal circumstances, overall, how would you rate the quality of life you have living in the Willoughby Local Government Area?*

# Quality of Life

| | Overall 2023 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Male | Female | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Top 3 Box % | 97% | 96% | 98% | 97% | 99% | 96% | 97% | 97% | 99% | 97% | 96% |
| Mean rating | 5.14 | 5.13 | 5.15 | 5.13 | 5.15 | 5.07 | 5.23 | 5.16 | 5.28 | 5.09 | 5.02 |
| Base | 627 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

| | Overall 2023 | Born in Australia | | Speak a language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Top 3 Box % | 97% | 99% | 95% | 96% | 98% | 96% | 98% | 98% | 97% |
| Mean rating | 5.14 | 5.22 | 5.03 | 4.96 | 5.23 | 4.97 | 5.21 | 5.15 | 5.15 |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/Terrace/Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| Top 3 Box % | 97% | 97% | 96% | 98% | 96% | 97% | 95% | 98% | 97% | 97% |
| Mean rating | 5.14 | 5.20 | 4.92 | 5.20 | 4.89 | 5.07 | 5.04 | 5.15 | 5.07 | 5.15 |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

Scale: 1 = very poor, 6 = excellent
A significantly higher/lower percentage/rating (by group)

Q2a. *Thinking about your life and personal circumstances, overall, how would you rate the quality of life you have living in the Willoughby Local Government Area?*

# Quality of Life

Residents who are single/living alone and those who do not feel they are generally getting enough sleep rated their quality of life lower compared to other residents.

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Top 3 Box % | 97% | 97% | 98% | 100% | 94% | 93% | 96% | 97% | 99% |
| Mean rating | 5.14 | 5.16 | 5.24 | 5.15 | 4.90 | 5.05 | 5.04 | 5.15 | 5.01 |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

| | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
| Top 3 Box % | 97% | 98% | 99% | 95% | 92% | 100% | 89% | 100% | 98% | 95% |
| Mean rating | 5.14 | 5.07 | 5.19 | 5.17 | 5.12 | 5.48 | 4.95 | 5.48 | 5.22 | 4.97 |
| Base | 627 | 312 | 127 | 112 | 26 | 25 | 13 | 11 | 421 | 206 |

Scale: 1 = very poor, 6 = excellent
A significantly higher/lower percentage/rating (by group)

# Change in Quality of Life

86% of residents felt that their quality of life in the Willoughby LGA over the past few years has improved or at least remained the same, which shows a small increase from 2021 and 2019. Residents who rated their current quality of life as 'excellent' were significantly more likely than other residents to think that their quality of life has improved.

| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Mean rating | 0.09 | 0.12 | 0.06 | 0.09 | 0.09 | 0.11 | 0.16 | 0.03 | 0.01 | 0.16 | 0.00 | 0.10 | 0.09 |
| Base | 627 | 669 | 800 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |



**Nett: remained the same or improved**
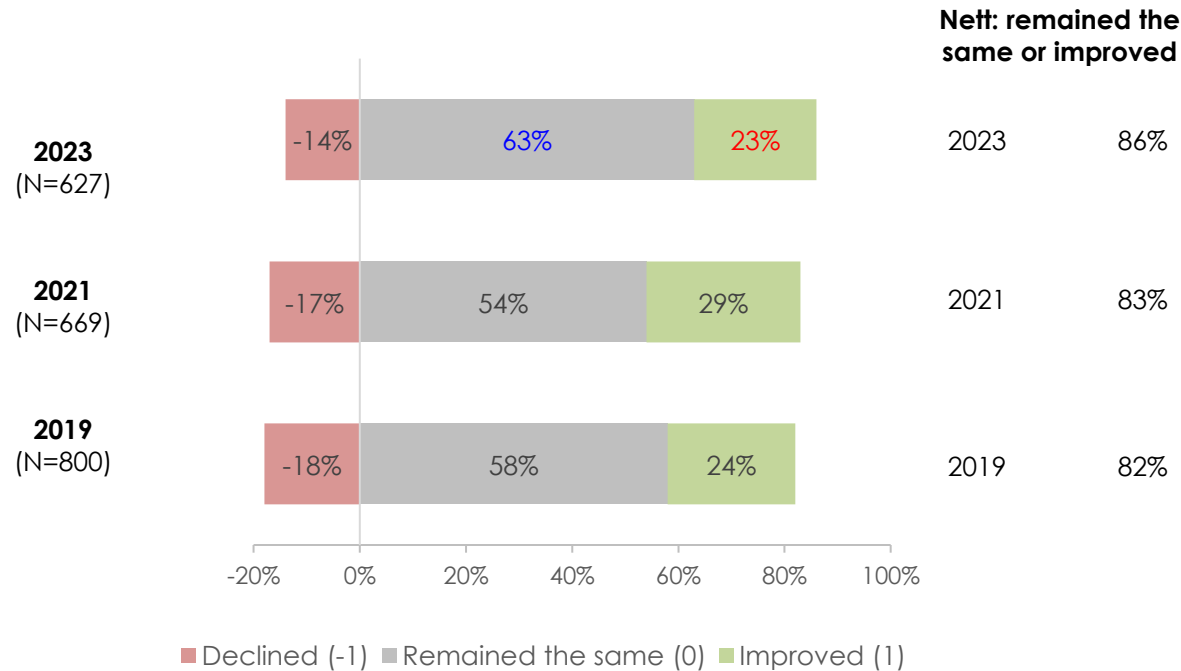
| | | |
| --- | --- | --- |
| | 2023 | 86% |
| | 2021 | 83% |
| | 2019 | 82% |

| | Quality of life (Q2a) | | |
| --- | --- | --- | --- |
| | Very poor-fair | Good-very good | Excellent |
| Mean rating | -0.48 | -0.01 | 0.26 |
| Base | 17 | 376 | 234 |

■ Declined (-1)  ■ Remained the same (0)  ■ Improved (1)

Scale: -1=declined, 1=improved
A significantly higher/lower percentage/rating (compared to 2021/by group)

Q2b.    *Over the past few years, do you think the overall quality of life in the Willoughby LGA has improved, remained the same, or declined?*

# Change in Quality of Life

Even though they have slightly lower current quality of life ratings (see Slide 17), residents born outside of Australia and multilingual residents were more likely to think that their quality of life has improved in the recent years. Residents who live in a separate house/terrace/duplex were less likely to think so. Noticeably, there is a clear decrease in the mean rating as 'time lived in LGA' increases.

| | Overall 2023 | Born in Australia | | Speak a language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Mean rating | 0.09 | 0.01 | 0.20 | 0.24 | 0.01 | 0.23 | 0.15 | 0.12 | 0.00 |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/Terrace/Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| Mean rating | 0.09 | 0.07 | 0.18 | 0.05 | 0.08 | 0.29 | 0.07 | 0.09 | 0.08 | 0.09 |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

Q2b.    *Over the past few years, do you think the overall quality of life in the Willoughby LGA has improved, remained the same, or declined?*

Scale: -1=declined, 1=improved
A significantly higher/lower rating (by group)

20

# Change in Quality of Life

Interestingly, residents who have not got a car in their household were more likely to state that their quality of life has improved compared to those who own cars.

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Mean rating | 0.09 | 0.13 | 0.01 | 0.05 | 0.09 | 0.10 | 0.14 | 0.07 | 0.28 |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

| | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
| Mean rating | 0.09 | 0.08 | 0.09 | 0.03 | 0.21 | 0.24 | 0.20 | 0.15 | 0.12 | 0.02 |
| Base | 627 | 312 | 127 | 112 | 26 | 25 | 13 | 11 | 421 | 206 |

Scale: -1=declined, 1=improved
A significantly higher/lower rating (by group)

Q2b.    Over the past few years, do you think the overall quality of life in the Willoughby LGA has improved, remained the same, or declined?

21

# Quality of Life Attributes

Although the levels of satisfaction with most criteria have remained steady since 2019, 'standard of living', and 'future security' received significantly lower satisfaction scores compared to 2021, perhaps reflecting the current cost-of-living situation.  Satisfaction with 'Access to public sports and recreation facilities' has also declined significantly, and there has been a small decline for 'Access to public spaces', although the wording of this attribute changed a little in 2024.



Top 2 Box %

| | | | | 2023 | 2021 | 2019 |
|---|---|---|---|---|---|---|
| How safe you feel | 37% | 54% | | 91% | 92% | 90% |
| Your personal relationships | 41% | 49% | | 90% | 89% | 86% |
| Your standard of living | 45% | 41% | | 86% | 92% | 90% |
| Access to public spaces | 34% | 50% | | 84% | 88% | 85% |
| The home you live in | 40% | 43% | | 83% | 85% | 85% |
| Your mental health | 43% | 39% | | 82% | 82% | 88% |
| Your local area | 4% / 46% | 35% | | 81% | 83% | 80% |
| Your physical health | 47% | 32% | | 79% | 79% | 75% |
| What you are currently achieving in life | 50% | 28% | | 78% | 81% | 77% |
| Your future security | -7% / 40% | 35% | | 75% | 81% | 77% |
| Access to public sports and recreational facilities | -8% / 39% | 25% | | 64% | 70% | 71% |
| Opportunities to participate in sporting and recreation activities in the local area | -5% -7% / 33% | 27% | | 60% | 61% | 61% |
| Feeling part of your local neighbourhood community | -7% / 36% | 23% | | 59% | 63% | 62% |
| Your spirituality or religion | -5% / 28% | 31% | | 59% | 60% | 61% |
| Feeling part of the broader Willoughby community | -10% / 35% | 17% | | 52% | 50% | 55% |

Legend: ■ Completely dissatisfied  ■ Dissatisfied  ■ Satisfied  ■ Completely satisfied

Base: N = 624 - 627

Note: Data labels of <4% have not been shown above

Q3.    *How satisfied are you with the following?*

Please see Appendix 1 for results by demographics

A significantly higher/lower percentage compared to 2021

22

# Impact of Employment

All four of the employment-related criteria have remained stable since 2021. Based on top 2 box score (%), there was a slight decrease from 2021 for job security and job satisfaction, but results are still in line or above the level seen in 2019.
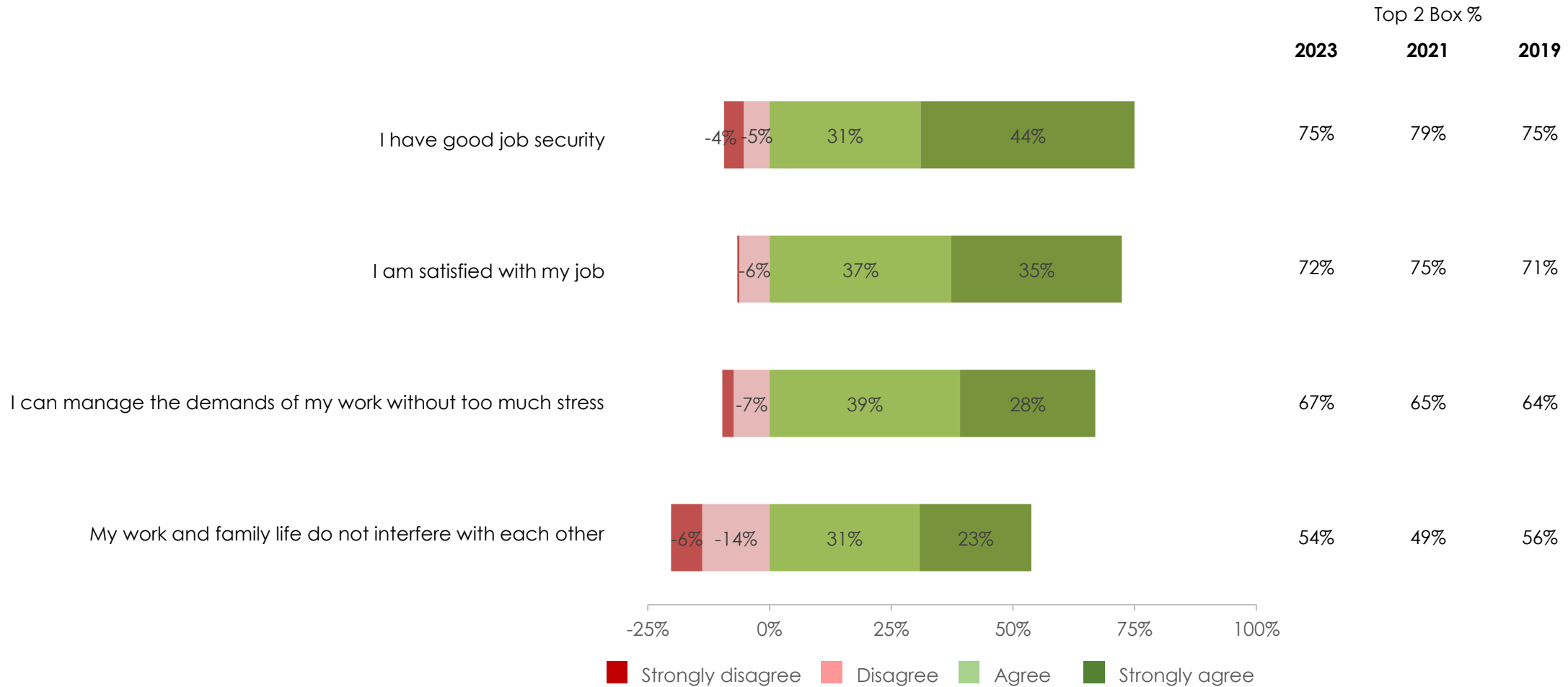
Top 2 Box %

| | 2023 | 2021 | 2019 |
|---|---|---|---|
| I have good job security | 75% | 79% | 75% |
| I am satisfied with my job | 72% | 75% | 71% |
| I can manage the demands of my work without too much stress | 67% | 65% | 64% |
| My work and family life do not interfere with each other | 54% | 49% | 56% |

**I have good job security:** -4% -5% 31% 44%

**I am satisfied with my job:** -6% 37% 35%

**I can manage the demands of my work without too much stress:** -7% 39% 28%

**My work and family life do not interfere with each other:** -6% -14% 31% 23%

-25%  0%  25%  50%  75%  100%

■ Strongly disagree   ■ Disagree   ■ Agree   ■ Strongly agree

Base: Employed residents N = 440
Note: Data labels of <4% have not been shown above
Q4b.    [If employed full-time or part-time] To what extent do you agree or disagree with the following statements?

Please see Appendix 1 for results by demographics
A significantly higher/lower percentage compared to 2021    23

# Impact of Employment

All comparable measures are above our norms, with job satisfaction having the highest gap. Looking only at yearly trend data, work stress appears to be slightly improving.

Trend Data and Comparison to the Benchmark
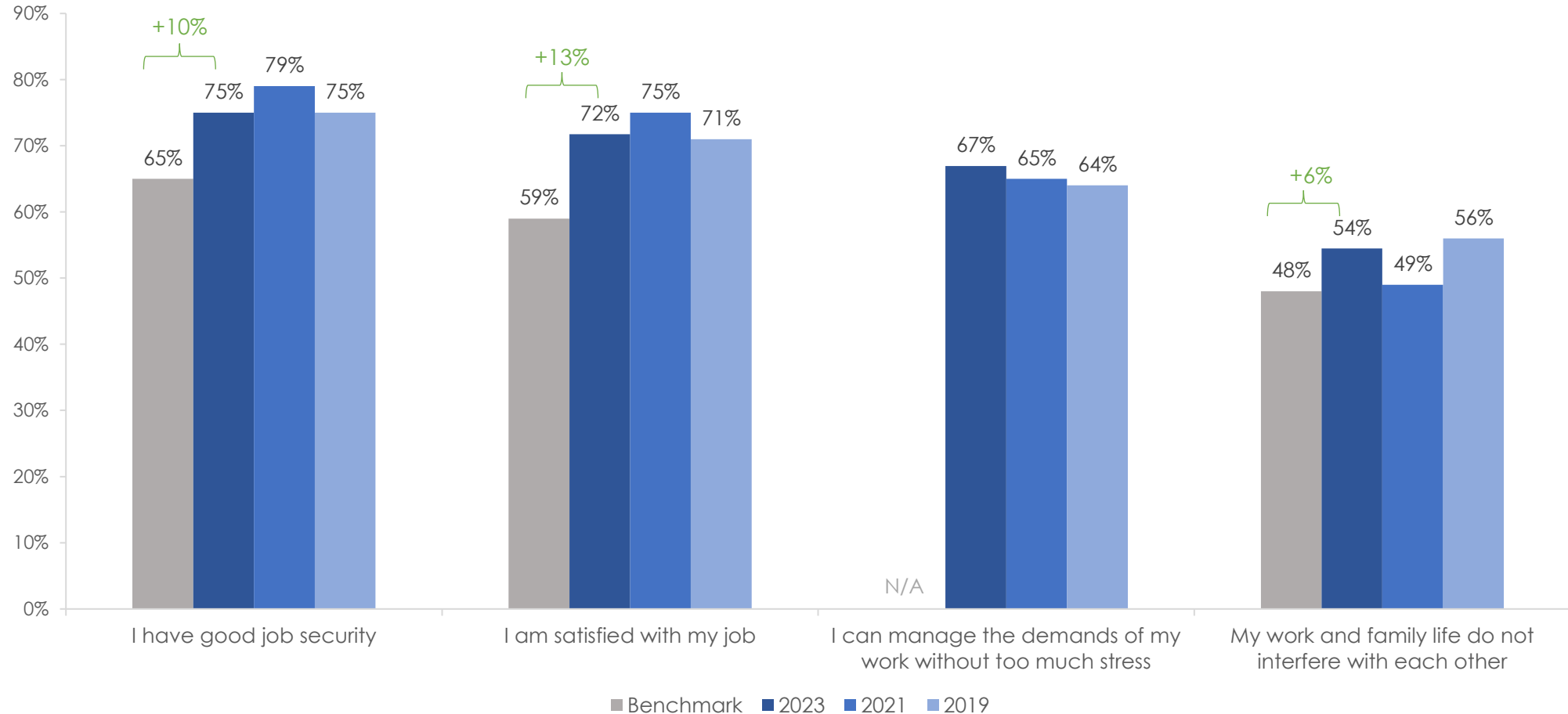
Base: Employed residents N = 440
Note: Data labels of <4% have not been shown above

Q4b.    [If employed full-time or part-time] To what extent do you agree or disagree with the following statements?

# Personal Wellbeing

Compared to 2021, all 3 criteria remained steady, with 80% stating that they generally do not feel lonely.
66% agree/strongly agree that they generally do not feel anxious. Females and younger residents are more likely to indicate feeling more anxious and those who are single/living alone had lower agreement levels for all 3 criteria (see Appendix 1).

Top 2 Box %

|  | 2023 | 2021 | 2019 |
|---|---|---|---|
| I generally do not feel lonely | 80% | 78% | 86% |
| I feel like I can adapt to change well | 77% | 81% | 78% |
| I generally do not feel anxious | 66% | 62% | 67% |

I generally do not feel lonely: -5%, 38%, 42%

I feel like I can adapt to change well: -4%, 44%, 33%

I generally do not feel anxious: -4% -7%, 39%, 27%

Legend: Strongly disagree | Disagree | Agree | Strongly agree
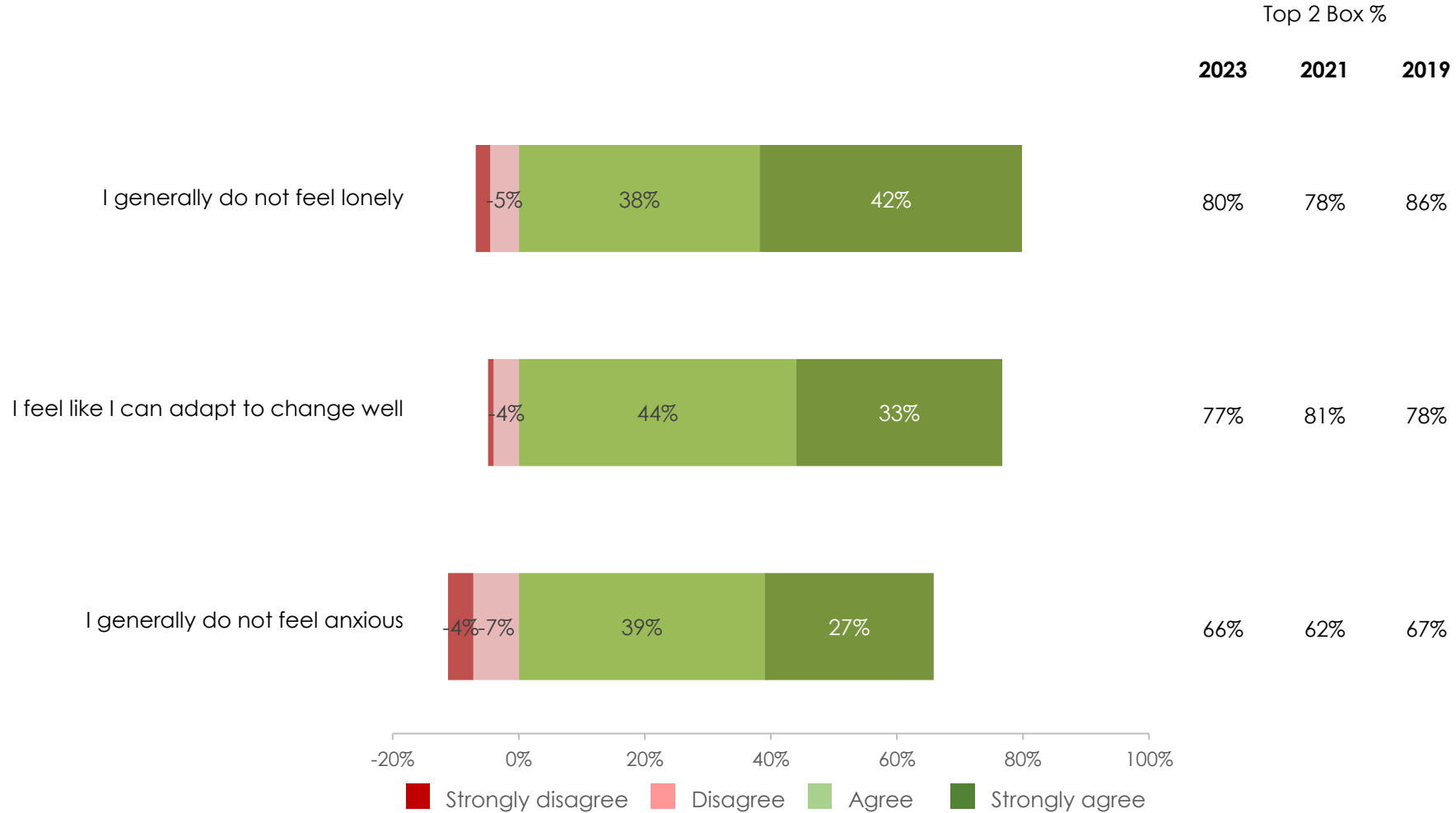
Base: N = 627
Note: Data labels of <4% have not been shown above
Q5.    *To what extent do you agree or disagree with the following statements?*

Please see Appendix 1 for results by demographics
A significantly higher/lower percentage compared to 2021    25

# Regression Analysis

Another lens through which to consider the 15 Quality of Life attributes and the 3 Personal Wellbeing attributes is via Micromex's Regression analysis…

**Why is Regression Analysis Needed?**

Knowing the extent to which the community is satisfied/dissatisfied or agrees/disagrees with a series of 'life' statements (previous slides) is of course useful – however, the scores do not necessarily identify which of the attributes are having most impact on overall quality of life.

A Regression analysis however allows us to specifically identify how Willoughby City Council <u>can actively drive overall quality of life</u>.

Regression analysis is a statistical tool for investigating relationships between independent variables (in this case, the 15 Quality of Life attributes and the 3 Personal Wellbeing attributes) and a dependent variable (in this case, overall quality of life).

**What does it tell us?**

The chart on the following page summarises the Regression Value for all 18 attributes:

- The sum of the scores for all 18 attributes is 100%. The higher the score, the more variance in quality of life is explained by that variable. Thus, any improvements Council can make in the higher scoring areas has the potential to improve overall quality of life ratings.

- Based on the 18 attributes from the survey (there may of course be other important drivers that were not included in the survey), a large driver of quality of life is how satisfied residents are with their standard of living, followed by satisfaction with their local area – these two attributes dominated in 2019 and 2021 as well.

- Compared to 2021, satisfaction/agreement with future security, access to public spaces and feeling part of broader Willoughby community have increased in importance.

- The top 6 drivers are highlighted in teal colour over the next two slides. These key drivers (33% of the 18 attributes) account for 70% of the variation in quality of life. So whilst all 18 statements are important, these top 6 statements are relatively more important and potentially significant drivers of quality of life.

# Regression Analysis – Key Drivers of Quality of Life

*Dependent variable: Thinking about your life and personal circumstances, overall, how would you rate the quality of life you have living in the Willoughby Local Government Area? (Q2a)*
*Explanatory variables: Quality of life attributes (Q3) and personal wellbeing statements (Q5)*

## Derived Importance Scores (%)

| Attribute | Importance | 2021 Score | 2019 Score |
|---|---|---|---|
| Your standard of living | 26.4% | 17.1% | 21.9% |
| Your local area | 19.0% | 11.2% | 15.0% |
| Your future security | 6.9% | 3.4% | 4.5% |
| Access to public spaces | 6.3% | 3.9% | 4.4% |
| The home you live in | 6.2% | 3.7% | 8.1% |
| What you are currently achieving in life | 5.6% | 5.6% | 5.8% |
| Feeling part of the broader Willoughby community | 5.2% | 3.4% | 1.0% |
| How safe you feel | 4.5% | 7.0% | 6.2% |
| Your personal relationships | 4.4% | 7.1% | 4.7% |
| Access to public sports and recreational facilities such as pools and courts | 3.0% | 3.0% | 1.3% |
| Feeling part of your local neighbourhood community | 2.7% | 3.2% | 1.1% |
| Opportunities to participate in sporting and recreation activities in the local area | 2.3% | 2.9% | 4.2% |
| I generally do not feel lonely | 2.3% | 5.2% | 3.7% |
| Your spirituality or religion | 1.6% | 0.7% | 2.4% |
| Your mental health | 1.5% | 4.0% | 1.4% |
| Your physical health | 1.0% | 2.8% | 2.8% |
| I generally do not feel anxious | 0.5% | 1.4% | 2.8% |
| I feel like I can adapt to change well | 0.5% | 2.7% | 0.7% |

● Top 6 drivers of quality of life
● Remaining 12 drivers of quality of life

$R^2$ value = 0.46

# Mapping Stated Satisfaction/Agreement and Derived Importance

By mapping satisfaction/agreement scores against the derived importance (i.e.: regression) scores, we can identify that for the top 6 drivers, residents already have relatively high agreement/satisfaction levels.



Stated Satisfaction/Agreement

**Higher Satisfaction/ Agreement ≥ 75%**

**Lower Satisfaction/ Agreement ≤ 75%**

How safe you feel

Your personal relationships

Access to public spaces

Your mental health

The home you live in

I generally do not feel lonely

Your physical health

What you are currently achieving in life

I feel like I can adapt to change well

Your future security

Your standard of living

Your local area

I generally do not feel anxious

Access to public sports and recreational facilities

Opportunities to participate in sporting and recreation activities in the local area

Feeling part of your local neighbourhood community

Your spirituality or religion

Feeling part of the broader Willoughby community

Derived Importance

● Top 6 drivers of quality of life
● Remaining 12 drivers of quality of life

# Financial Security

This section explores aspects of financial wellbeing, including affordability of food, access to emergency funds, housing costs and discretionary spending.

**Section Two**

# Affordability of Food

Positively, the vast majority of residents have never run out of food in the last 12 months, with 4% stating they have run out of food at least once - this is lower than our benchmark result of 10%*.

Residents born overseas, multilingual residents, newcomers, renters, those in medium-sized MUDs and single parent households are more likely to have run out of food in the last 12 months (tables below and overleaf).
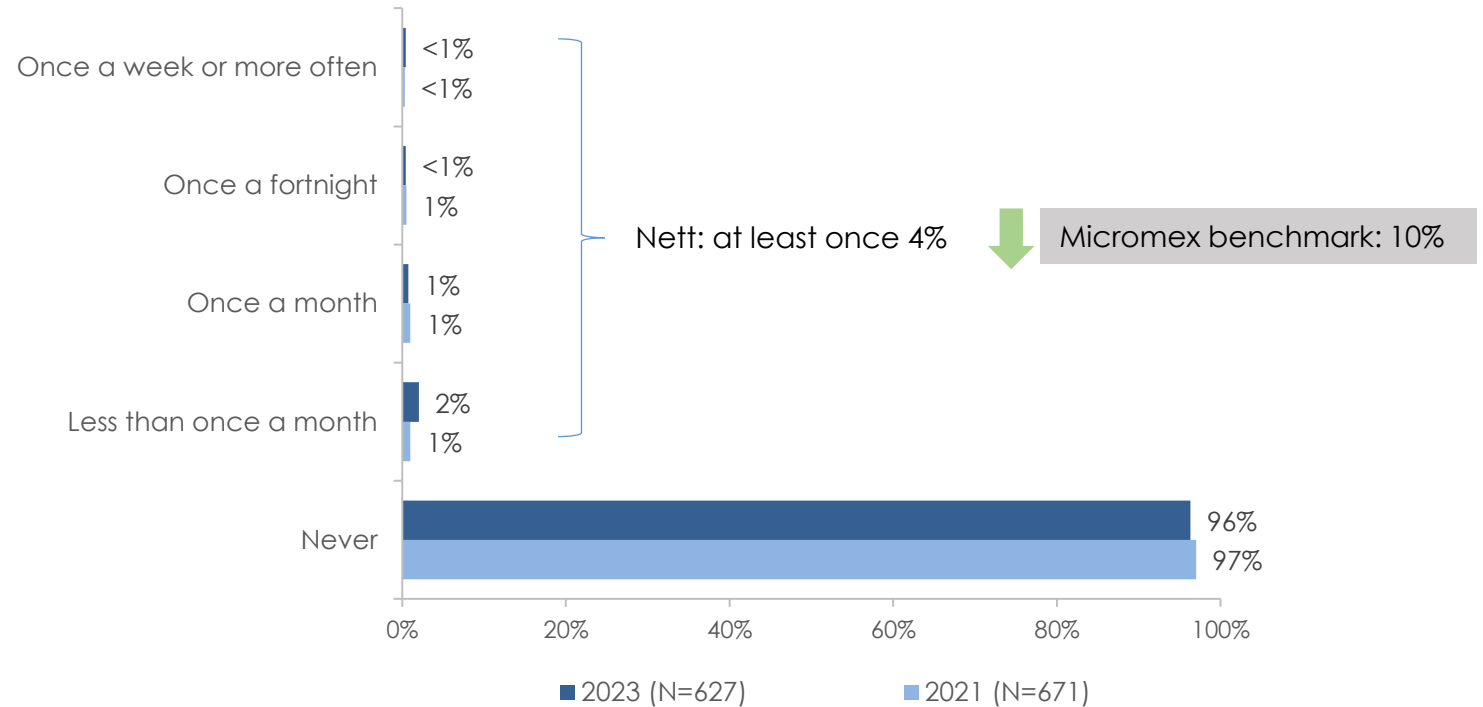


Nett: at least once 4%    Micromex benchmark: 10%

■ 2023 (N=627)    ■ 2021 (N=671)

| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| At least once | 4% | 3% | 3% | 4% | 3% | 4% | 5% | 3% | 1% | 2% | 4% | 5% | 4% |
| Base | 627 | 671 | 800 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

| | Overall 2023 | Born in Australia | | Speak a language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| At least once | 4% | 2% | 6% | 8% | 1% | 12% | 5% | 2% | 1% |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

*Micromex benchmark based on a sample 4,000 respondents

Q7a.    In the last 12 months, how many times, if at all, has your household run out of food and could not afford to buy more?

A significantly higher/lower percentage (by group)    30

# Affordability of Food

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| At least once | 4% | 2% | 10% | 2% | 9% | 6% | 4% | 4% | 5% | 3% |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| At least once | 4% | 3% | 3% | 5% | 2% | 14% | 0% | 3% | 7% |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

| | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
| At least once | 4% | 4% | 4% | 1% | 5% | 5% | 11% | 7% | 4% | 3% |
| Base | 627 | 312 | 127 | 112 | 26 | 25 | 13 | 11 | 421 | 206 |

# Accessing Funds

Positively, the vast majority (91%) feel they are able to access emergency money. Females, those who speak another language at home, renters and those living in medium MUDs are less likely to be able to access $2,000 within two days in an emergency.



2023 (N=627): Yes, 91% | No, 6% | Don't know, 3%
2021 (N=671): Yes, 91% | No, 7% | Don't know, 2%
2019 (N=800): Yes, 92% | No, 7% | Don't know, 1%

| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| No/don't know | 9% | 9% | 8% | 13% | 5% | 10% | 12% | 6% | 8% | 9% | 9% | 12% | 7% |
| Base | 627 | 671 | 800 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

| | Overall 2023 | Born in Australia | | Speak a language other than English at home | | Time in LGA | | | |
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
|---|---|---|---|---|---|---|---|---|---|
| No/don't know | 9% | 7% | 12% | 16% | 6% | 15% | 15% | 6% | 8% |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

Q7b.    *If you needed to, could you access or raise $2,000 within two days in an emergency?*

# Accessing Funds

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
|---|---|---|---|---|---|---|---|---|---|---|
| No/don't know | 9% | 7% | 16% | 7% | 20% | 13% | 11% | 9% | 15% | 9% |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
|---|---|---|---|---|---|---|---|---|---|
| No/don't know | 9% | 7% | 9% | 8% | 10% | 20% | 21% | 9% | 13% |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

| | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
|---|---|---|---|---|---|---|---|---|---|---|
| No/don't know | 9% | 8% | 14% | 8% | 8% | 5% | 20% | 16% | 8% | 12% |
| Base | 627 | 312 | 127 | 112 | 26 | 25 | 13 | 11 | 421 | 206 |

# Housing Costs

Compared to 2021, a significantly greater proportion of residents (38% cf. 22%) stated they have had to unwillingly sacrifice spending as a direct result of housing costs. Younger residents, newcomers, those born overseas, multilingual speakers, renters, those living in MUDs and those working full-time are more likely to have sacrificed their spending.

**As a direct result of housing costs, have you unwillingly had to sacrifice spending on other things?**
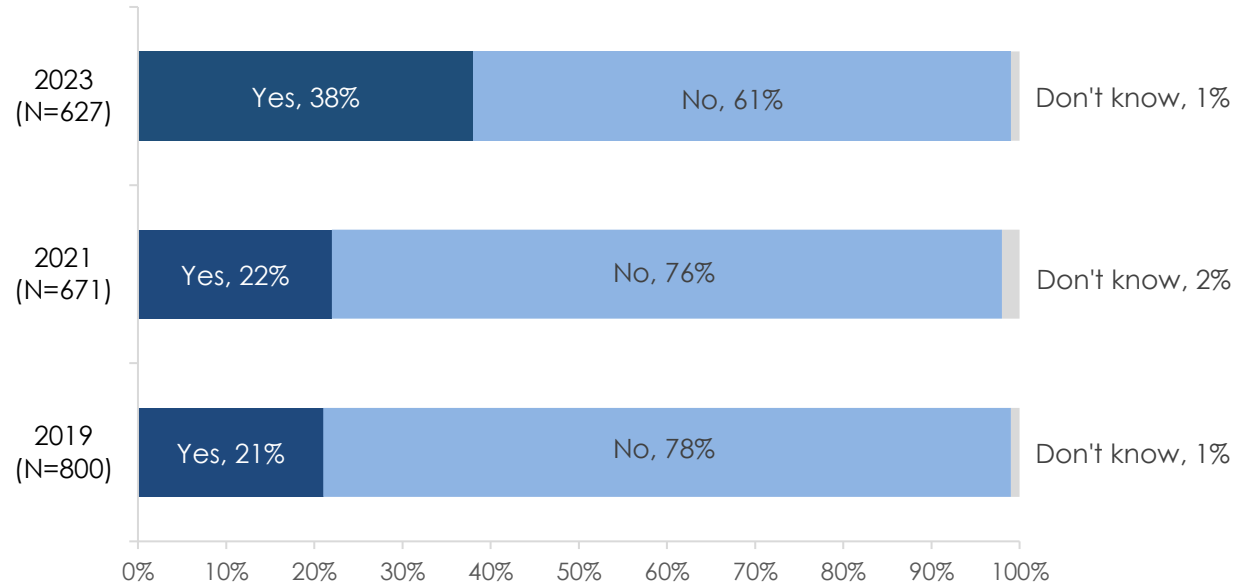


| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Yes % | 38% | 22% | 21% | 40% | 36% | 45% | 49% | 30% | 17% | 38% | 34% | 36% | 44% |
| Base | 627 | 671 | 800 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

| | Overall 2023 | Born in Australia | | Speak a language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Yes % | 38% | 33% | 44% | 46% | 34% | 60% | 40% | 38% | 30% |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

Q7c.    *As a direct result of housing costs, including mortgage or rent, electricity/gas/water, etc., have you unwillingly had to sacrifice spending on other things?*    A significantly higher/lower percentage (by group)    34
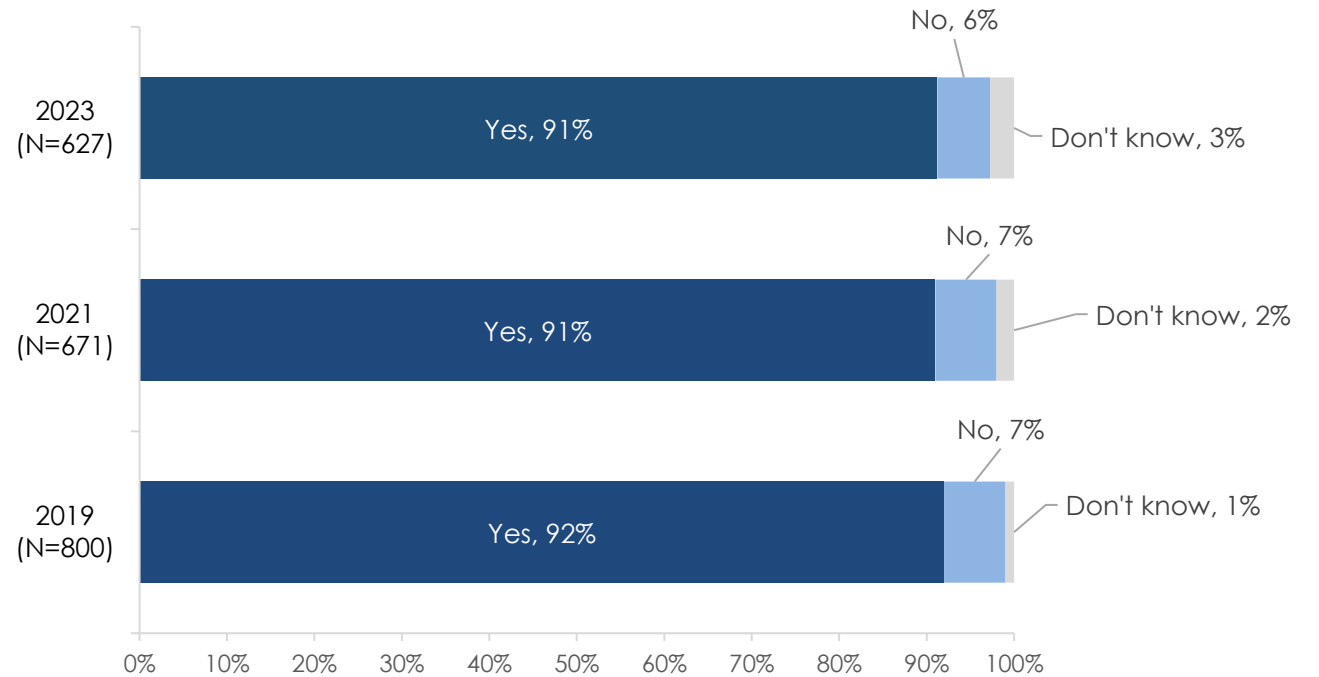
# Housing Costs

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
|---|---|---|---|---|---|---|---|---|---|---|
| Yes % | 38% | 33% | 57% | 35% | 48% | 46% | 48% | 37% | 41% | 38% |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
|---|---|---|---|---|---|---|---|---|---|
| Yes % | 38% | 41% | 28% | 41% | 38% | 48% | 34% | 37% | 52% |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

| | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
|---|---|---|---|---|---|---|---|---|---|---|
| Yes % | 38% | 46% | 38% | 14% | 40% | 47% | 36% | 39% | 33% | 48% |
| Base | 627 | 312 | 127 | 112 | 26 | 25 | 13 | 11 | 421 | 206 |

# Housing Costs and Sacrificed Spending

**Asked of those who stated they have had to sacrifice spending on Q7c**



Chart: Sacrificed spending categories, 2023 (N=239) vs 2021 (N=148)

- Eating out: 92% (2023), 79% (2021)
- Arts and cultural activities: 65% (2023), 65% (2021)
- Sports and recreation: 45% (2023), 31% (2021)
- Air conditioning/heating: 44% (2023), 25% (2021)
- Food and groceries: 44% (2023), 20% (2021)
- Medical treatment: 20% (2023), 23% (2021)
- Education: 15% (2023), 16% (2021)
- Other: 27% (2023), 33% (2021)
- None of these: 0% (2023), 3% (2021)
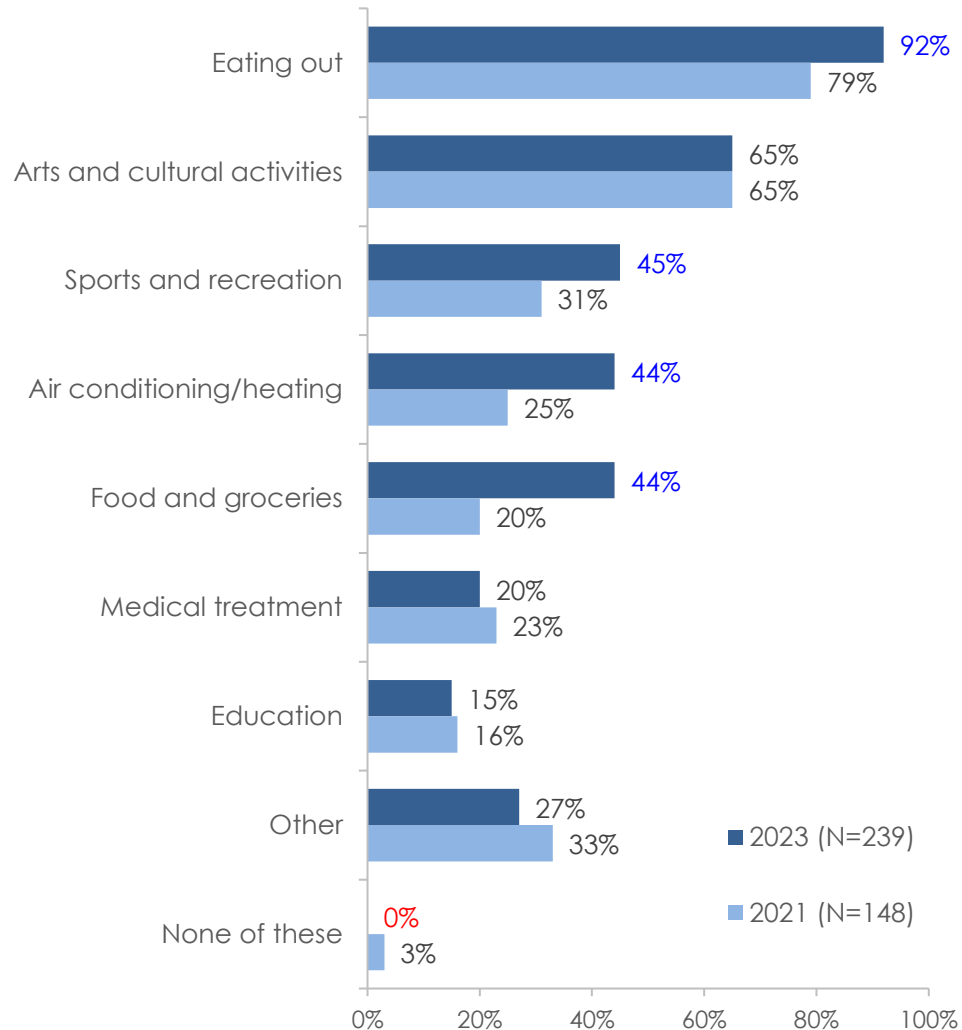
Amongst those who stated they have had to sacrifice spending, the majority have been most likely to reduce their spending on eating out (92%).

Compared to 2021, significantly more have cut their spending on eating out, sports and recreation, air conditioning/heating, and food/groceries.

| Other specified | N = 239 |
|---|---|
| Holidays/travel | 16% |
| Clothing/books/toys/skincare/general shopping | 5% |
| Entertainment/Lifestyle | 4% |
| Petrol/car expenses and transport costs | 2% |
| Appliances/furniture/other retail purchases | 1% |
| New car | 1% |
| Personal care services | 1% |
| Pets e.g. vet bills, food, grooming | 1% |
| Home maintenance/improvements | <1% |
| Providing support to family members | <1% |
| Renovations to household | <1% |
| Utilities | <1% |

A significantly higher/lower percentage (by group)

Q7c.   As a direct result of housing costs, including mortgage or rent, electricity/gas/water, etc., have you unwillingly had to sacrifice spending on other things?
Q7d.   [If yes in Q7c.] Which of the following things have you sacrificed spending on?

# Acceptance of People and Cultures

This section explores residents' attitudes towards different cultures and communities.

**Section Three**

# People and Cultures

Agreement was again highest for 'it is a good thing for society to be made up of people from different cultures and communities' (90%) and agreement significantly increased from 2021 for 'Willoughby is a place where people from different national or ethnic backgrounds get on well together' (76% in 2021 to 85% in 2023). Agreement continues to soften for feeling part of the broader community. Younger residents were less likely to agree that they feel part of their local neighbourhood and broader community (see Appendix 1).



| | Top 2 Box % | | |
|---|---|---|---|
| | **2023** | **2021** | **2019** |
| It is a good thing for a society to be made up of people from different cultures and communities | 90% | 91% | 87% |
| Willoughby is a place where people from different national or ethnic backgrounds get on well together | 85% | 76% | 80% |
| Willoughby is welcoming of people of diverse genders and sexualities | 73% | N/A | N/A |
| I feel part of my local neighbourhood community | 67% | 69% | 69% |
| Willoughby is welcoming of teenagers | 64% | 64% | 67% |
| I feel part of the broader Willoughby community | 59% | 62% | 65% |

Legend: Strongly disagree ■ Disagree ■ Agree ■ Strongly agree ■

Base: N = 623-627
Note: Data labels of <4% have not been shown above

Q8.  *To what extent do you agree or disagree with the following statements?*

Please see Appendix 1 for results by demographics
A significantly higher/lower percentage compared to 2021  38

# Discrimination

A quarter of residents stated they have seen or experienced any discriminatory attitudes, a slight increase from 2021. Younger residents, those identifying with a disability or illness, single parents and those living at home with parents are more likely to have seen or experienced some form of discrimination. Racial discrimination (76%) is the most common form of discrimination experienced. Younger residents are more likely to feel discriminated than older residents by religion or sexuality, whilst older residents are more likely to have experienced some form of discrimination by age (see Appendix 1).

## Yes %

40%

30%

25%

20%  22%  23%

10%

0%

2023 (N=627)  2021 (N=671)  2019 (N=800)
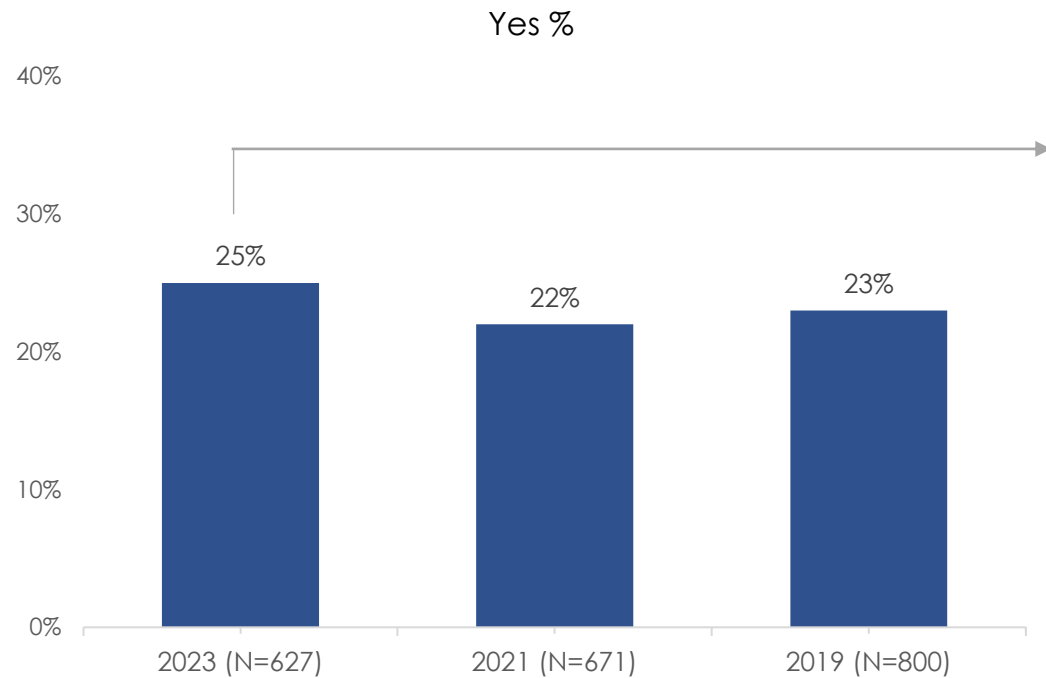
## Form of discrimination experienced

**Asked of those who stated they have experienced discrimination on Q9a**

| | |
|---|---|
| Race | 76% |
| Age | 35% |
| Religion | 27% |
| Gender | 27% |
| Sexuality | 20% |

0%  10%  20%  30%  40%  50%  60%  70%  80%
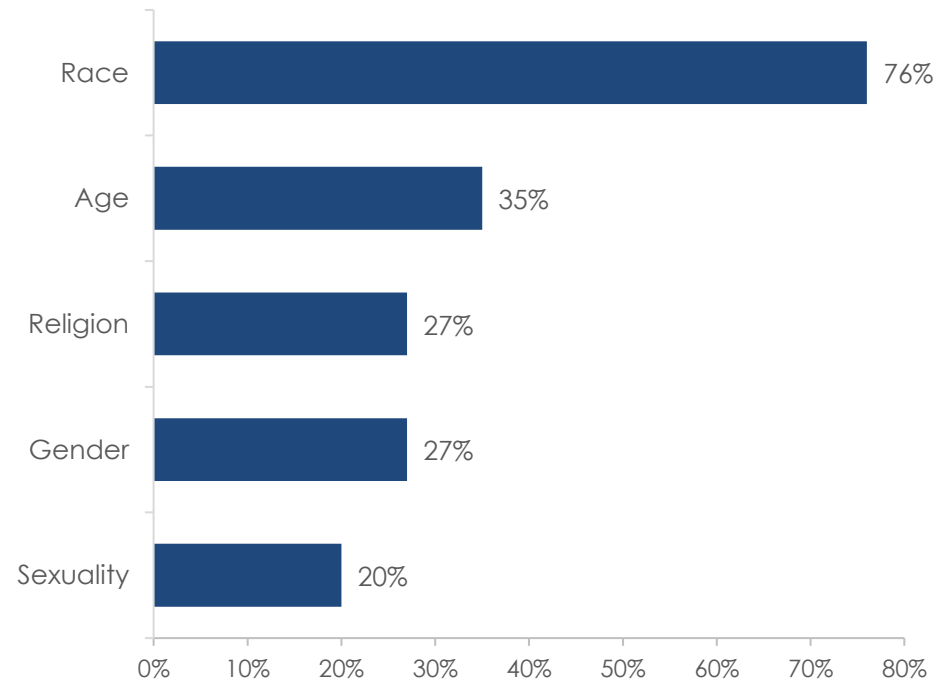
Base: N = 159

Q9a.    *In the last 12 months, have you seen or experienced any discriminatory attitudes towards yourself or other people because of race, religion, gender or age?*
Q9b.    *(If yes) Which of the following forms of discrimination did you experience?*

Please see Appendix 1 for results by demographics    39

# The Local Area

This section explores residents' connection and engagement with their local area, and attitudes towards seeking or providing help to others.

# Section Four

# Recommending Willoughby as a Place to...

92% of residents would recommend Willoughby as a place to live and 70% would recommend as a place to work. Of those currently working full-time, part-time or on a casual-basis, likelihood to recommend as a place to work has slightly dropped from 74% in 2021 to 69% in 2023. Newcomers (living in the LGA 5 years or less) are significantly less likely to recommend as a place to work.

Likely/very likely: All residents 70%, Employed residents 69%

**Live:** Very unlikely 1%, Unlikely 1%, Neither likely nor unlikely 6%, Likely 31%, Very likely 61%

**Work:** Unlikely 2%, Neither likely nor unlikely 6%, Likely 22%, Neither 34%, Very likely 36%

Legend: Very unlikely | Unlikely | Neither likely nor unlikely | Likely | Very likely
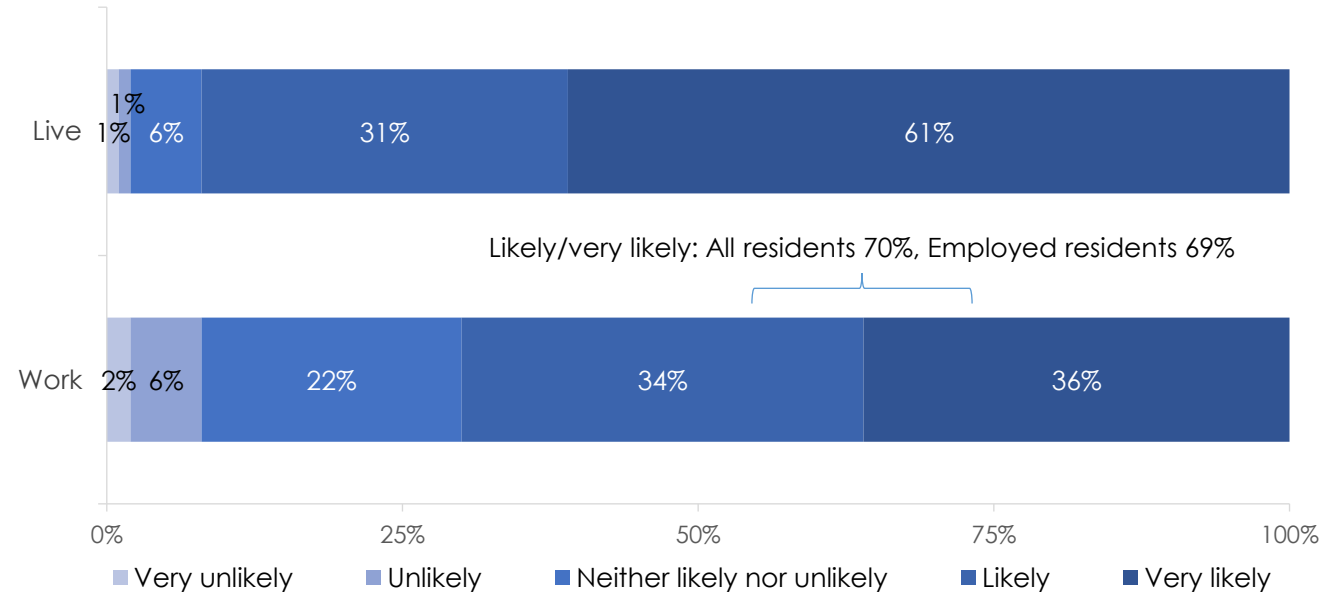
| Top 2 Box % Likely/Very likely | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Live | 92% | 92% | 93% | 91% | 93% | 89% | 94% | 92% | 93% | 95% | 92% | 93% | 89% |
| Work | 70% | 71% | 77% | 67% | 72% | 69% | 65% | 72% | 74% | 70% | 70% | 73% | 65% |
| Base | 626 | 669 | 800 | 330 | 297 | 172 | 193 | 172 | 90 | 161 | 150 | 156 | 159 |

# Recommending Willoughby as a Place to <u>Live</u>

Based on the previous slide, 8% of residents (N=50) would <u>not</u> recommend the Willoughby area as a place to live.  The chart below looks at how those who would <u>not</u> recommend (from both 2023 and 2021) answered other questions.

Although not significant (given the small sample sizes), in 2023 more or the non-recommenders are likely to move in coming years (74% compared to 59% in 2021), they have lower levels of satisfaction with living measures, slight increase in having seen/experienced discrimination, and more likely facing financial hardships as a result of housing costs.

**Those <u>not</u> likely to recommend the area as a place to live (rated 1-3 on Q20)**



| | 2023 (N=50) | 2021 (N=58) |
|---|---|---|
| Considering moving out of the area in the next 5 years (Q21) | 74% | 59% |
| Sacrificed spending as a direct result of housing costs (Q7c) | 59% | 50% |
| Satisfied/completely satisfied with 'Your standard of living' (Q3) | 49% | 57% |
| Satisfied/completely satisfied with 'Your local area' (Q3) | 26% | 44% |
| Satisfied/completely satisfied with 'The home you live in' (Q3) | 53% | 66% |
| Satisfied/completely satisfied with 'Feeling part of your local neighbourhood community' (Q3) | 22% | 31% |
| Feels there are enough opportunities to have a say on local issues (Q19) 'Yes, definitely' % | 10% | 15% |
| Not getting enough sleep (Q16e) | 43% | 39% |
| Healthy days (Q16c) - 26-30 days % | 49% | 27% |
| Difficulty using at least one service/activity (Q15a) | 45% | 41% |
| Seen or experienced discrimination in last 12 months (Q9a) | 45% | 34% |

# The 'Local Area'

**Your 'local area' is:**



| | |
|---|---|
| The street you live in | 8% (2023) / 8% (2021) |
| The streets immediately surrounding where you live | 17% (2023) / 17% (2021) |
| The suburb you live in | 47% (2023) / 42% (2021) |
| The postcode you live in | 8% (2023) / 8% (2021) |
| The council area you live in | 9% (2023) / 16% (2021) |
| The Northern Suburbs | 9% (2023) / 8% (2021) |
| Other | 1% (2023) / 1% (2021) |

■ 2023 (N=627)   ■ 2021 (N=671)

Almost half of residents identify their local area as 'the suburb you live in'. Compared to 2021, significantly fewer residents associate the 'council area' as their local area. Older residents define their local area much closer to home than younger residents, with older residents more likely to state their street/surrounding streets, whilst younger resident are more likely to expand the range to include suburb/postcode (see Appendix 1).

Those born overseas/speak a language other than English were more likely to take a wider view of their 'local area', which could be helpful in terms of seeking out local services.

| Other specified | Count |
|---|---|
| Lower North Shore | 2 |
| My complex/ retirement village | 1 |
| North Shore | 1 |
| Willoughby and Chatswood postcodes | 1 |
| Don't know/no specific answer | 2 |

Q10a.   *Thinking about where you live, which <u>one</u> of the following best describes what you would consider to be your 'local area'?*

# The Local Area/Neighbourhood

Slight softening of scores across most of the eight 'local area' ratings – significantly so for 'I feel safe in public place…' and 'My local community has a bright future' – this appears to be influenced by West Ward and Naremburn with larger drops in agreement from 2021 than other Wards. Residents living in the West Ward had lower agreement for all statements, significantly so for feeling safe in public places and trust in people in their local area (see Appendix 1).
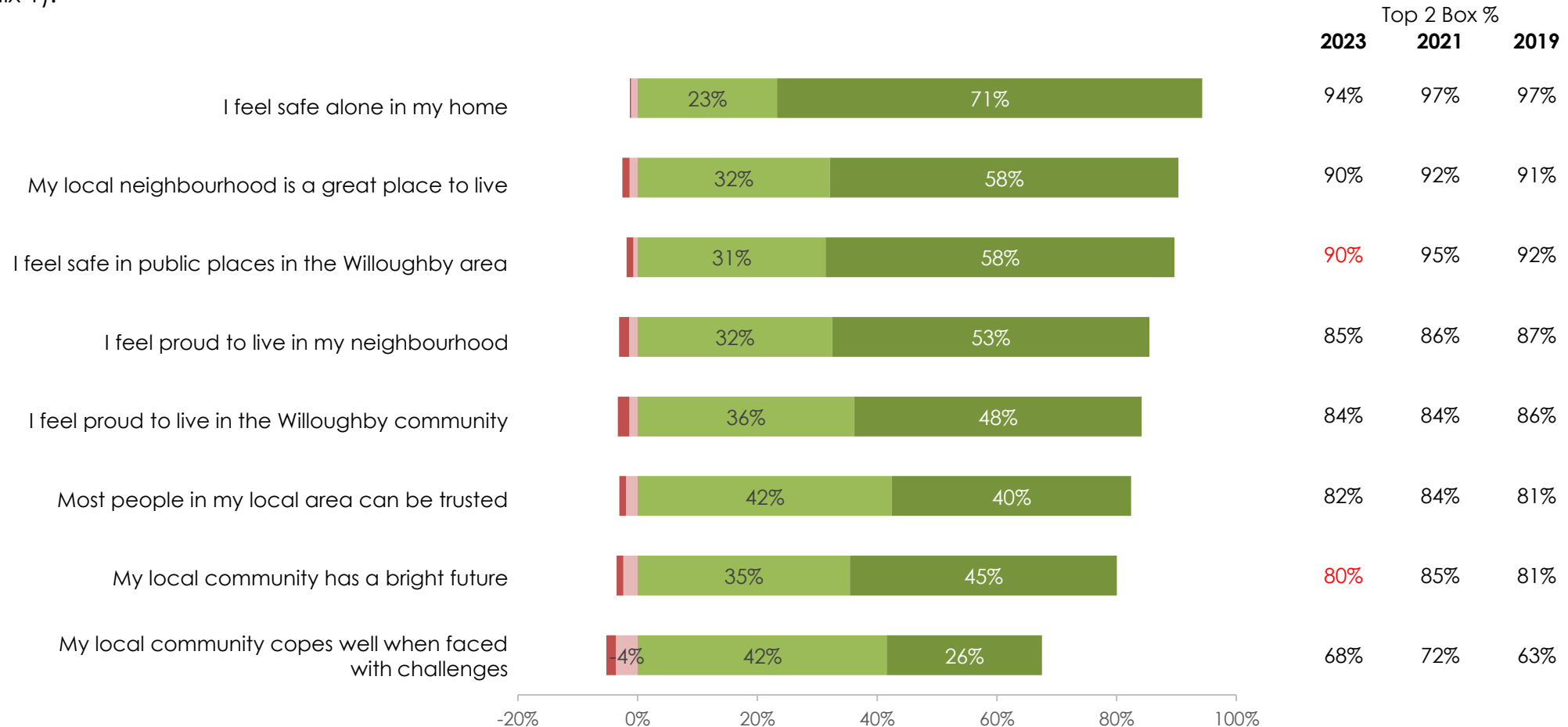
Top 2 Box %

| Statement | 2023 | 2021 | 2019 |
|---|---|---|---|
| I feel safe alone in my home | 94% | 97% | 97% |
| My local neighbourhood is a great place to live | 90% | 92% | 91% |
| I feel safe in public places in the Willoughby area | 90% | 95% | 92% |
| I feel proud to live in my neighbourhood | 85% | 86% | 87% |
| I feel proud to live in the Willoughby community | 84% | 84% | 86% |
| Most people in my local area can be trusted | 82% | 84% | 81% |
| My local community has a bright future | 80% | 85% | 81% |
| My local community copes well when faced with challenges | 68% | 72% | 63% |



Legend: Strongly disagree / Disagree / Agree / Strongly agree

Base: N = 626-627
Note: Data labels of <3% have not been shown above

Q12.    *To what extent do you agree or disagree with the following statements?*

Please see Appendix 1 for results by demographics
A significantly higher/lower percentage compared to 2021    44

# The Local Area/Neighbourhood

The five metrics that can be compared with our norms are all above our norms, with 'safety in public places' having the highest gap of 10% above our norm.

### Comparison to the Benchmark



Legend: ■ Benchmark ■ 2023

| Metric | Benchmark | 2023 | Gap |
|---|---|---|---|
| I feel safe alone in my home | 93% | 94% | +1% |
| My local neighbourhood is a great place to live | 85% | 90% | +5% |
| I feel safe in public places in the Willoughby area[1] | 80% | 90% | +10% |
| I feel proud to live in my neighbourhood[2] | 81% | 85% | +4% |
| I feel proud to live in the Willoughby community[2] | 81% | 84% | +3% |
| Most people in my local area can be trusted | N/A | 82% | |
| My local community has a bright future | N/A | 80% | |
| My local community copes well when faced with challenges | N/A | 68% | |

Base: N = 626-627
Note: Data labels of <3% have not been shown above

Q12.    *To what extent do you agree or disagree with the following statements?*

[1]Compared to 'It is a safe place to live/I feel safe in my neighbourhood'
[2]Compared to 'I feel proud of where I live'

# The Local Area/Neighbourhood

Minimal differences in agreement levels by 'local area' classification. Those who consider their 'local area' to be the council area/ Northern suburbs are more likely to agree that they feel safe in public places in the Willoughby area.

| | Q10a. Which best describes what you would consider to be your local area | | |
| --- | --- | --- | --- |
| | The street you live in/ the streets immediately surrounding where you live | The suburb you live in/ the postcode you live in | The council area you live in/ the Northern Suburbs/ other |
| I feel safe alone in my home | 94% | 95% | 94% |
| My local neighbourhood is a great place to live | 87% | 91% | 92% |
| I feel safe in public places in the Willoughby area | 88% | 88% | 97% |
| I feel proud to live in my neighbourhood | 84% | 86% | 87% |
| I feel proud to live in the Willoughby community | 86% | 83% | 86% |
| Most people in my local area can be trusted | 81% | 82% | 87% |
| My local community has a bright future | 77% | 81% | 80% |
| My local community copes well when faced with challenges | 70% | 67% | 65% |
| Base (minimum) | 112 | 231 | 81 |

Q10a.   Thinking about where you live, which one of the following best describes what you would consider to be your 'local area'?
Q12.    How strongly do you agree or disagree?

A significantly higher/lower percentage (by group)   46

# Connection/Engagement to the Local Area

The table to the right summarises the interaction between the two bar charts below. Overall, 32% of residents indicated that they would like to feel _more_ engaged/ connected than they currently do, which continues to increase from 2019 (when it was 22%).

| Gap between current and desired level of connection/ engagement | Decrease | Stay the same | Increase |
|---|---|---|---|
| 2023 (N=627) | 3% | 65% | 32% |
| 2021 (N=668) | 3% | 71% | 26% |
| 2019 (N=786) | 4% | 74% | 22% |

**Current Level of Connection/Engagement**
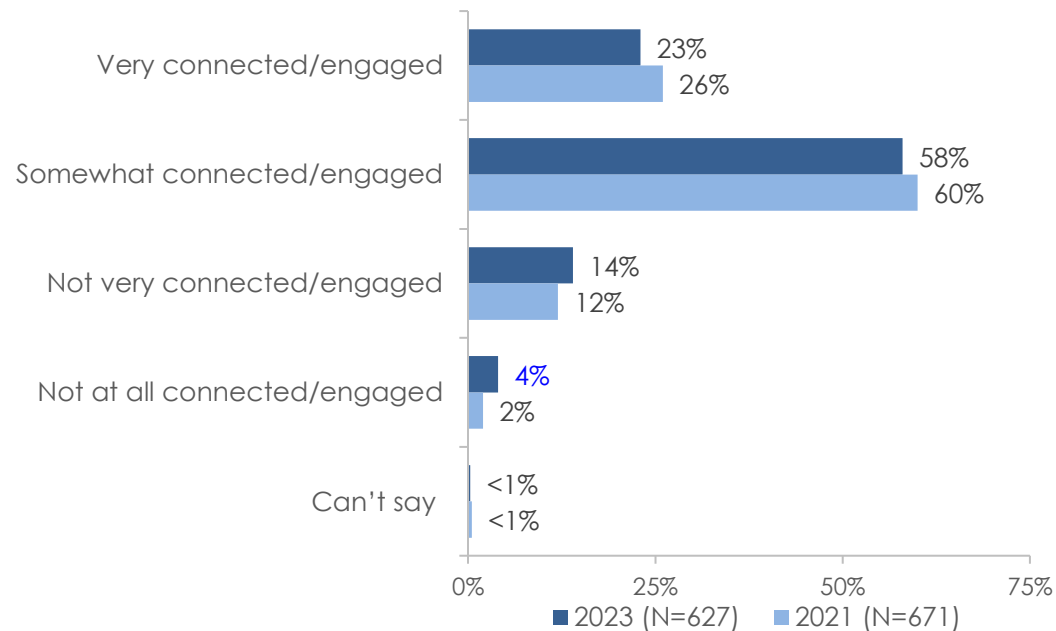


**Desired Level of Connection/Engagement**
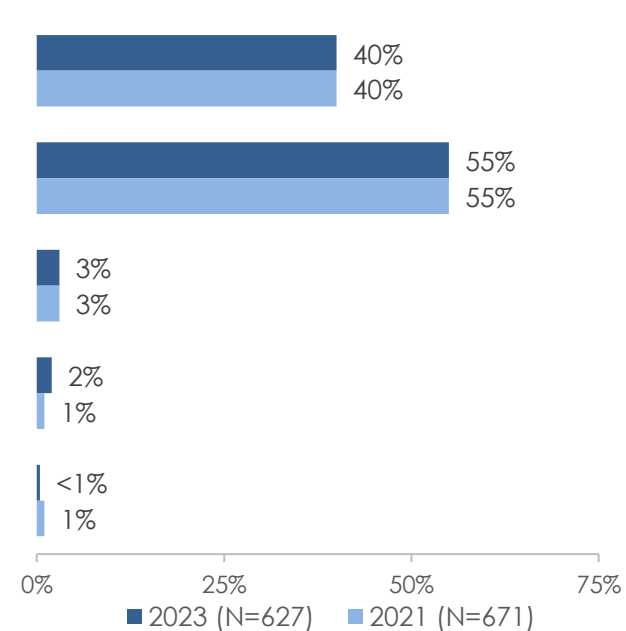
*Q10b. How connected or engaged _do you_ feel with the people, businesses and other aspects of your local area?*
*Q10c. And how connected or engaged _would you like_ to feel with the people, businesses and other aspects of your local area?*

Please see Appendix 1 for results by demographics
A significantly higher/lower percentage compared to 2021   47

# Help from Friends/Neighbours

Similar to 2021, 7% of residents believe they could <u>not</u> receive any of the forms of assistance in the prompted list. Multilingual residents, newcomers (5 years or less), renters and those living alone/single are more likely to state 'none of the above'. More than 80% of residents believe they could receive help with watering plants/pet minding/checking the mailbox while away and borrowing items.

| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| None of the above | 7% | 7% | 8% | 7% | 7% | 7% | 9% | 6% | 5% | 7% | 4% | 7% | 10% |
| Base | 627 | 671 | 800 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |



To help water plants, mind pets or check your letterbox when you are going away — 85% (2023), 84% (2021)
For borrowing tools/equipment, a food item, etc. — 84% (2023), 81% (2021)
In case of illness — 72% (2023), 73% (2021)
Emotional support — 57% (2023), 61% (2021)
Providing food or money in an emergency — 54% (2023), 57% (2021)
None of the above — 7% (2023), 7% (2021)

■ 2023 (N=627)
■ 2021 (N=671)
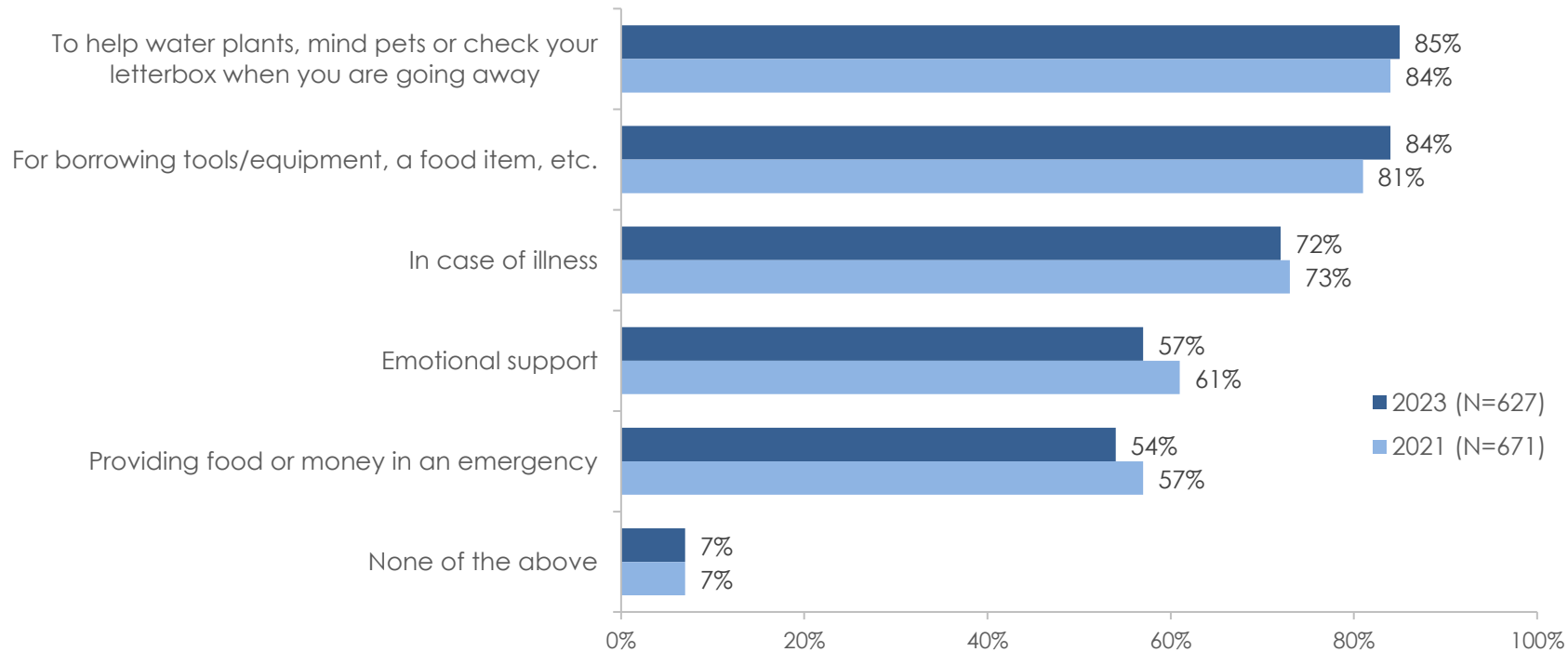
# Help Given to Friends/Neighbours

87% of residents have provided some form of help to neighbours/local friends in the past 12 months, an increase from 83% in 2021 – perhaps reflecting the relaxed social distancing rules since 2021. Household support has slightly increased this year, whilst providing food or money in an emergency has slightly dropped – potentially impacted by the increasing cost of living, which is a double-edged sword.

| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Provided help % | 87% | 83% | 85% | 87% | 87% | 83% | 90% | 89% | 83% | 85% | 87% | 94% | 81% |
| Base | 627 | 671 | 800 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

Helped water plants, mind pets or check their letterbox when they were going away: 69% (2023), 57% (2021)

Loaned tools/equipment, a food item, etc.: 63% (2023), 56% (2021)

Provided emotional support: 51% (2023), 53% (2021)

Assisted when they were ill: 38% (2023), 35% (2021)

Provided food or money in an emergency: 22% (2023), 26% (2021)

None of the above: 13% (2023), 17% (2021)

■ 2023 (N=627)
■ 2021 (N=671)
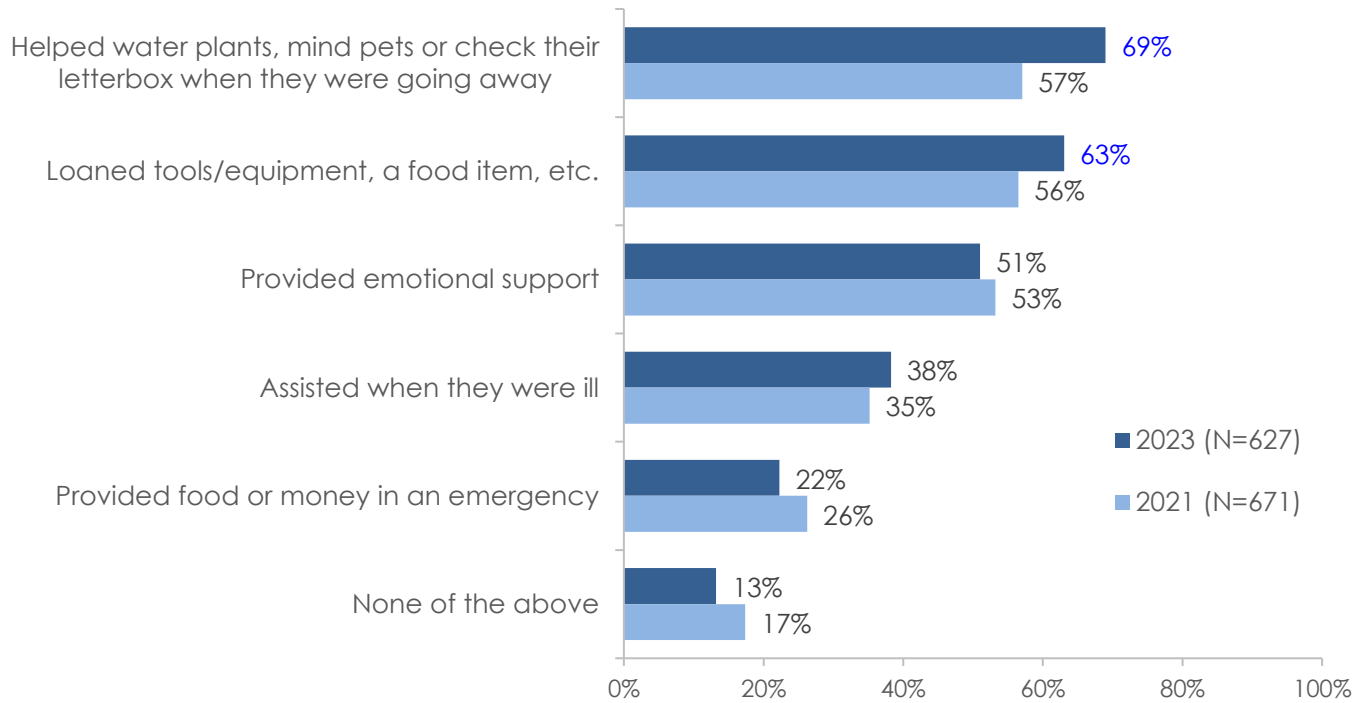
**Q11c. Have you provided help?**

| Q11a. Could you ask for help? | | Provided help | Not provided help |
| --- | --- | --- | --- |
| | Could ask for help | 84% (N=525) | 9% (N=58) |
| | Could not ask for help | 3% (N=19) | 4% (N=24) |

**More likely to be:**
- Couples with children at home
- Lived in the LGA for 5 years or less
- Full-time workers

Q11c.  *In which, if any, of the following circumstances have you helped neighbours or local friends in the past 12 months?*

Please see Appendix 1 for results by demographics
A significantly higher/lower percentage (by group)  49

# Volunteering

Compared to 2021, significantly more residents have given their time without pay to any of the below organisations (i.e.: the 'none of these' score has dropped noticeably), again possibly reflecting the more relaxed social distancing rules since 2021. Residents aged 35 to 49 and those with children living at home are more likely to have participated in volunteer activities.

| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Yes, at least one | 63% | 55% | 61% | 63% | 62% | 51% | 79% | 64% | 50% | 60% | 69% | 63% | 59% |
| Base | 627 | 671 | 800 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |



A charity or welfare organisation — 2023: 34%, 2021: 27%

A civic organisation, such as helping a local sporting team — 2023: 22%, 2021: 20%

A local school, such as working in the canteen, on the P&F Committee, cleaning the grounds, etc. — 2023: 22%, 2021: 18%

A religious group or church — 2023: 18%, 2021: 14%

A volunteer organisation such as Rural Fire Service, SES, St. Johns First Aid, Bush Care team or volunteering at Council libraries etc. — 2023: 16%, 2021: 14%

A service club, such as the RSL, Rotary, Lions, etc. — 2023: 8%, 2021: 3%

None of these — 2023: 37%, 2021: 45%

■2023 (N=627)  ■2021 (N=671)

# Moving Out of the Willoughby Area

A slightly higher proportion of residents are considering moving out of the Willoughby area compared to 2021 (an increase from 34% in 2021 to 40% in 2023, and a significant increase from 31% in 2019). Younger residents, those located in the Naremburn Ward, those living at home with their parents and those in MUDs (up to 3 storey's) are significantly more likely to state they are considering moving out of area in the next 5 years.
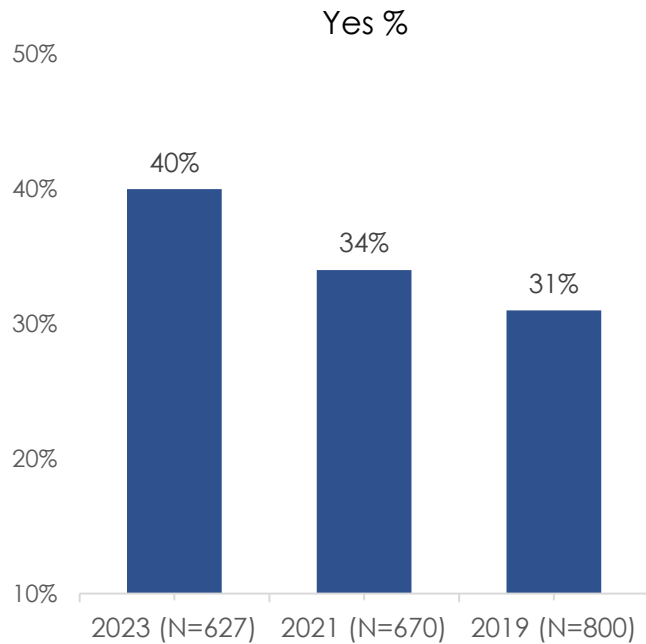
**Yes %**

| Year | Percentage |
|------|------------|
| 2023 (N=627) | 40% |
| 2021 (N=670) | 34% |
| 2019 (N=800) | 31% |

| | Overall 2023 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Yes % | 40% | 40% | 40% | 56% | 39% | 37% | 16% | 33% | 43% | 48% | 36% |
| Base | 627 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

| | Family Status | | | | | |
|---|---|---|---|---|---|---|
| | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other |
| Yes % | 40% | 28% | 64% | 27% | 40% | 55% |
| Base | 268 | 137 | 99 | 74 | 28 | 19 |

| | Born in Australia | | Speak language other than English at home | | Property Type | | |
|---|---|---|---|---|---|---|---|
| | Yes | No | Yes | No | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys |
| Yes % | 43% | 35% | 35% | 42% | 39% | 51% | 34% |
| Base | 356 | 269 | 214 | 413 | 447 | 89 | 91 |

# Access to Services and Facilities

This section explores residents' access to transport options as well as services and facilities within the Willoughby area.

# Section Five

# Access to a Car

This year, 92% of residents stated that they or someone in their household has a car and a licence, down marginally on previous waves. Females, those living in the Narembum Ward, single/living alone, group households, those born overseas and those living in a multi-unit dwelling are significantly less likely to have a car/licence.
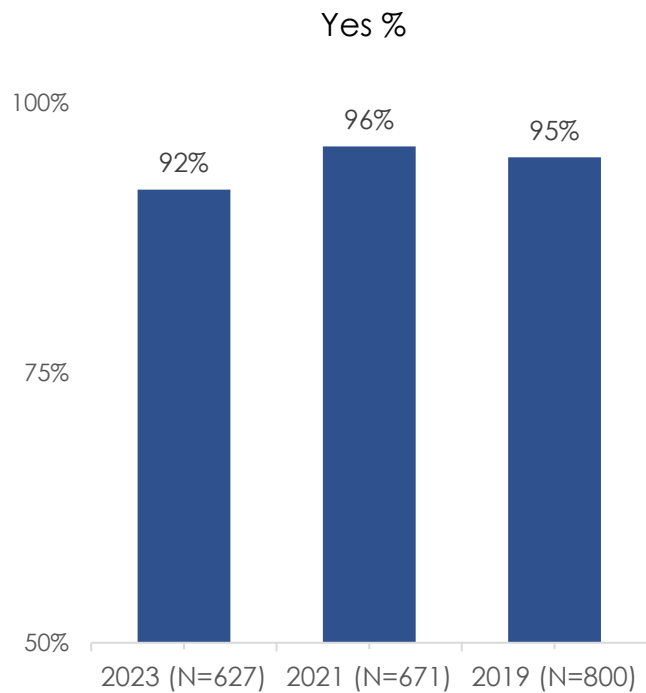
### Yes %



| | Overall 2023 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Yes % | 92% | 89% | 96% | 89% | 92% | 96% | 91% | 94% | 97% | 86% | 92% |
| Base | 627 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

| | Family Status | | | | | |
|---|---|---|---|---|---|---|
| | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other |
| Yes % | 98% | 93% | 96% | 75% | 87% | 61% |
| Base | 268 | 137 | 99 | 74 | 28 | 19 |

| | Born in Australia | | Speak language other than English at home | | Property Type | | |
|---|---|---|---|---|---|---|---|
| | Yes | No | Yes | No | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys |
| Yes % | 94% | 89% | 89% | 94% | 97% | 79% | 80% |
| Base | 356 | 269 | 214 | 413 | 447 | 89 | 91 |

# Difficulty Accessing Services and Facilities

| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Yes, at least one | 35% | 26% | 24% | 39% | 31% | 26% | 46% | 35% | 29% | 35% | 35% | 34% | 37% |
| Base | 627 | 670 | 800 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |



Chart: Difficulty accessing services and facilities, 2023 (N=627) vs 2021 (N=670)

- Public transport: 18% / 11%
- Government services, such as Medicare, Centrelink, etc.: 14% / 8%
- Sport and recreation facilities, including parks, etc.: 10% / 4%
- Healthcare services and facilities: 7% / 4%
- Cultural facilities, such as theatre, museums, galleries: 6% / 4%
- Grocery shopping: 5% / 4%
- Natural areas, such as bushland, waterways, etc.: 4% / 4%
- Childcare services: 3% / 2%
- Disability support services: 3% / 2%
- Education facilities: 2% / 2%
- Other: 2% / 3%
- No problems using these services: 65% / 74%

Significantly more residents in 2023 stated they have difficulty accessing at least one of the listed services (35% in 2023 compared to 26% in 2021). Public transport was the most commonly mentioned.

Overall, single parents with children at home and full-time workers were more likely to have difficulty accessing these services (see Appendix 1).

Interestingly, 38% of those without access to a car mentioned they had difficulty accessing at least one service, only 3% more than for those with access to a car (35% - see Appendix 1). And encouragingly, only seven of the 627 respondents (1%) mentioned they had difficulty accessing public transport (on this slide) and did not have access to a car (previous slide).

Q15a. *Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?*

Please see Appendix 1 for results by demographics
A significantly higher/lower percentage (compared to 2021/by group)   54

# Reason for Difficulty Accessing Services and Facilities

Service availability, lack of transport options and opening times are key reasons for not being able to access services. 'Other' reasons (which has significantly increased) is broken down on the following slide.

**Asked of residents that have problems accessing services/activities on Q15a**

**% of all respondents**

| | 2023 (N=627) | 2021 (N=670) |
|---|---|---|
| No service in your area | 14% | 9% |
| Lack of transport options | 11% | 9% |
| They are not open at the times I require | 11% | 5% |
| Lack of time | 8% | 6% |
| Remote location/hard to get to | 7% | 6% |
| Cost of service/too expensive | 7% | 3% |
| Health or disability | 5% | 3% |
| Cannot trust them | 3% | 2% |
| Discrimination | 1% | 1% |
| Language difficulties | 1% | 1% |
| Don't feel safe where they are located | 1% | 0% |
| Other | 15% | 8% |

**Chart (2023 N=221 / 2021 N=172):**

| | 2023 | 2021 |
|---|---|---|
| No service in your area | 40% | 34% |
| Lack of transport options | 31% | 36% |
| They are not open at the times I require | 31% | 21% |
| Lack of time | 24% | 22% |
| Remote location/hard to get to | 19% | 24% |
| Cost of service/too expensive | 19% | 13% |
| Health or disability | 13% | 12% |
| Cannot trust them | 10% | 7% |
| Discrimination | 3% | 3% |
| Language difficulties | 3% | 4% |
| Don't feel safe where they are located | 2% | 1% |
| Other | 44% | 30% |

Q15a. *Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?*

Q15b. *You mentioned that you have problems accessing one or more services or activities. Which, if any, of the following explain why you have problems accessing those services?*

A significantly higher/lower percentage (by year)    55

# Reason for Difficulty Accessing Services and Facilities

| Other specified | Count |
|---|---|
| Long wait times/response times | 21 |
| Unreliable/infrequent service | 16 |
| Traffic congestion/limited parking and cycleways | 10 |
| Inadequate services e.g. limited childcare vacancies, public high school for boys | 9 |
| Closures | 7 |
| Service disruptions e.g. trackwork, worker strikes | 7 |
| No vacancies/waitlists | 5 |
| Poor listening and engagement from Council | 5 |
| Limited accessibility e.g. uneven footpaths, lifts not working | 4 |
| Poor customer experience e.g. usability/ease of accessing services | 4 |
| Inadequate parks/sporting facilities/change rooms | 3 |
| Lack of staff | 3 |
| Services aren't user friendly | 3 |
| Too crowded | 2 |
| COVID-19 e.g. reduced services, unable to access services, vaccinations, etc. | 1 |
| Limited access to a computer/knowledge of technology | 1 |
| Not available to the general public | 1 |
| Not enough cultural facilities/cultural facilities closed due to COVID-19 | 1 |
| Too much paperwork | 1 |
| Other | 10 |

Q15a. *Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?*
Q15b. *You mentioned that you have problems accessing one or more services or activities. Which, if any, of the following explain why you have problems accessing those services?*

# Healthy Lifestyles

This section explores indicators of residents' health and wellbeing, including walking around the neighbourhood, physical activity, sleep, positive and negative emotions.

## Section Six

# Walking Around the Neighbourhood

Compared to 2021, significantly more residents are walking to or from the shops, to or from public transport and to or from work – possibly reflecting the softening of social distancing rules. Those that stated they do not walk in or around the neighbourhood are more likely to be females, elderly, disabled and single persons.

| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| I <u>do not walk</u> in or around my neighbourhood | 3% | 5% | 3% | 4% | 1% | 3% | 1% | 2% | 9% | 3% | 3% | 2% | 4% |
| Base | 627 | 670 | 800 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |
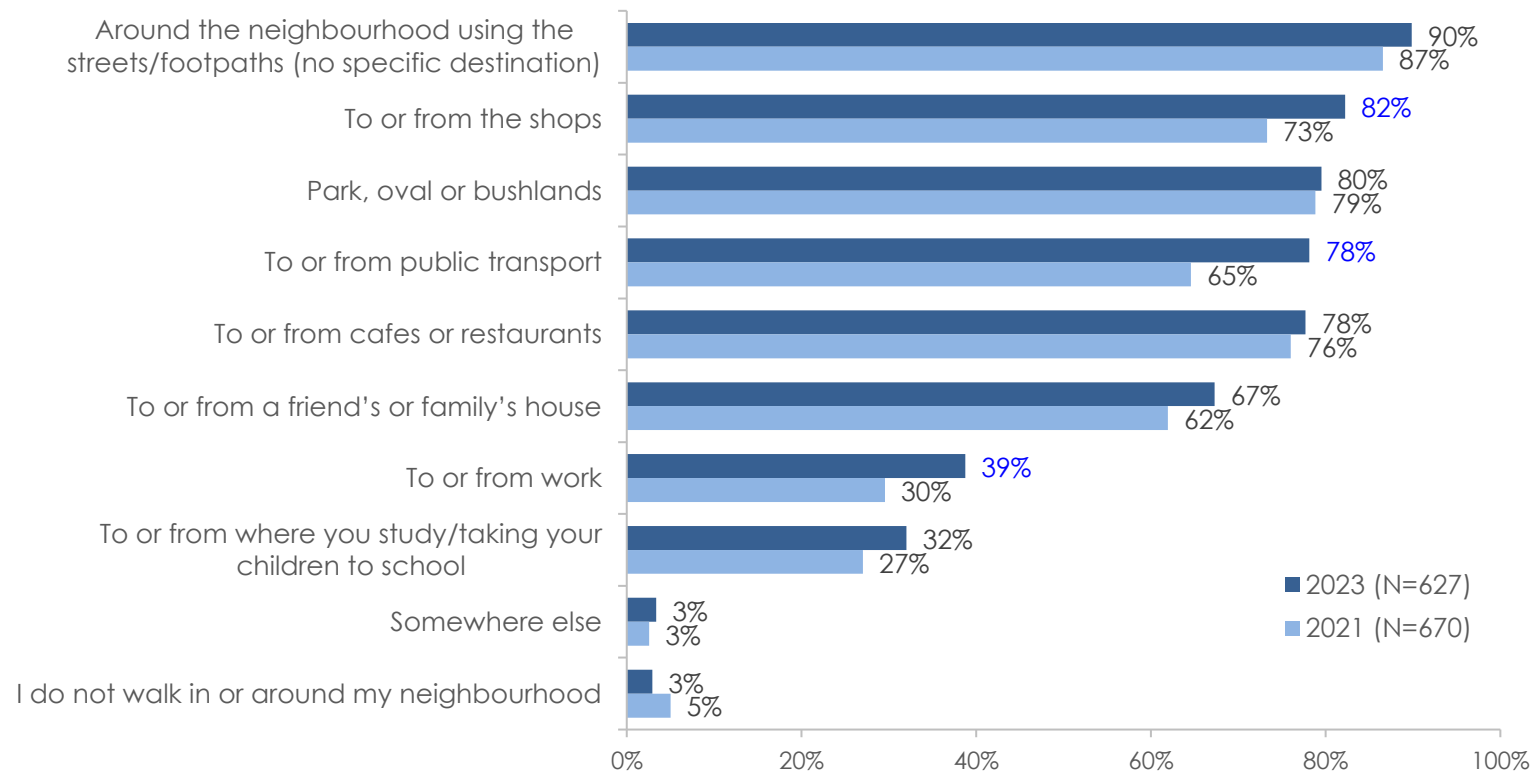


Around the neighbourhood using the streets/footpaths (no specific destination) — 90% / 87%
To or from the shops — 82% / 73%
Park, oval or bushlands — 80% / 79%
To or from public transport — 78% / 65%
To or from cafes or restaurants — 78% / 76%
To or from a friend's or family's house — 67% / 62%
To or from work — 39% / 30%
To or from where you study/taking your children to school — 32% / 27%
Somewhere else — 3% / 3%
I do not walk in or around my neighbourhood — 3% / 5%

2023 (N=627)
2021 (N=670)

# Physical Activity

Similar to 2021 results, 42% of residents undergo physical activity for at least 30 minutes 5 or more days per week. Those who are single/living alone are significantly more likely to state they do not do any physical activity that increases their heart rate.
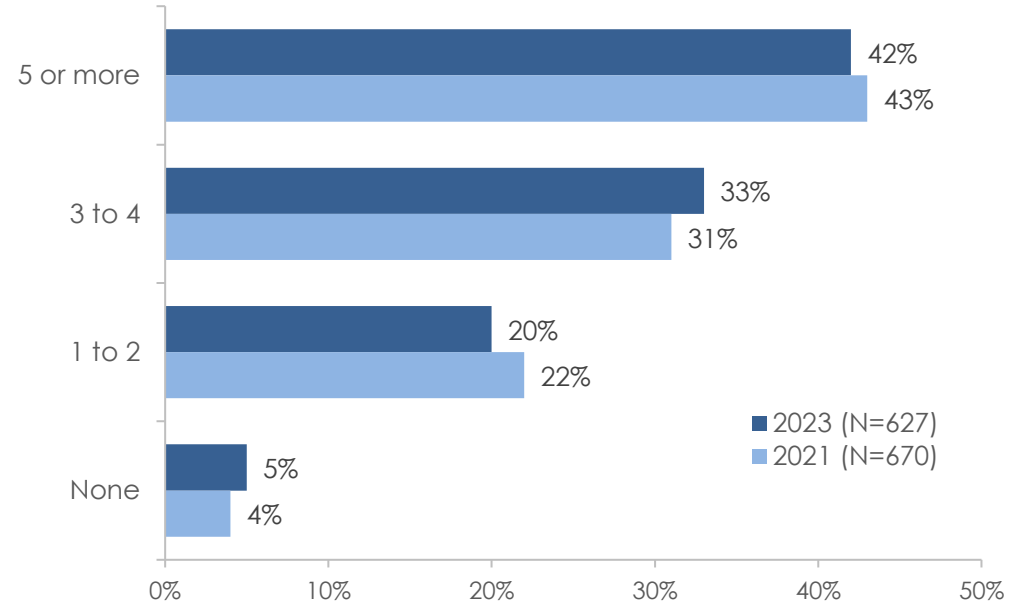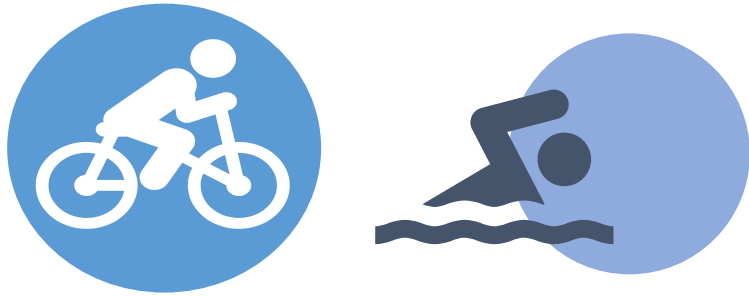


| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| 5 or more | 42% | 43% | 38% | 41% | 43% | 42% | 38% | 45% | 45% | 38% | 47% | 39% | 44% |
| 3-4 | 33% | 31% | 37% | 28% | 38% | 38% | 30% | 34% | 27% | 31% | 32% | 39% | 29% |
| 1-2 | 20% | 22% | 21% | 24% | 14% | 14% | 28% | 16% | 19% | 24% | 17% | 17% | 20% |
| None | 5% | 4% | 4% | 6% | 5% | 6% | 4% | 5% | 9% | 7% | 4% | 4% | 7% |
| Base | 627 | 670 | 800 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

Q16b. *On average, how many times a week do you usually do 30 minutes or more physical activity or walking that increases your heart rate or makes you breath harder than normal?*

# Healthy Days

The average number of 'healthy days' has increased this year to 23/30, with 52% of residents stating they have had 26-30 healthy days in the past 30 days. This 'correction' could reflect the lesser effects of COVID in 2023 v 2021. Those aged 16-34, those identifying with a disability or illness and those stating they are generally not getting enough sleep reported significantly fewer healthy days on average.

| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Mean number of days | 23.0 | 21.8 | 22.2 | 22.8 | 23.3 | 21.4 | 23.0 | 23.6 | 25.1 | 23.2 | 23.6 | 23.5 | 21.9 |
| Base | 626 | 670 | 800 | 330 | 296 | 172 | 192 | 172 | 90 | 162 | 150 | 154 | 159 |



26-30 days: 52% (2023), 47% (2021)
21-25 days: 11% (2023), 12% (2021)
16-20 days: 15% (2023), 13% (2021)
11-15 days: 9% (2023), 10% (2021)
6-10 days: 5% (2023), 7% (2021)
1-5 days: 6% (2023), 9% (2021)
0: 2% (2023), 2% (2021)

■ 2023 (N=626)  ■ 2021 (N=670)

Q16c.   *In the past 30 days, how many healthy days have you had?*
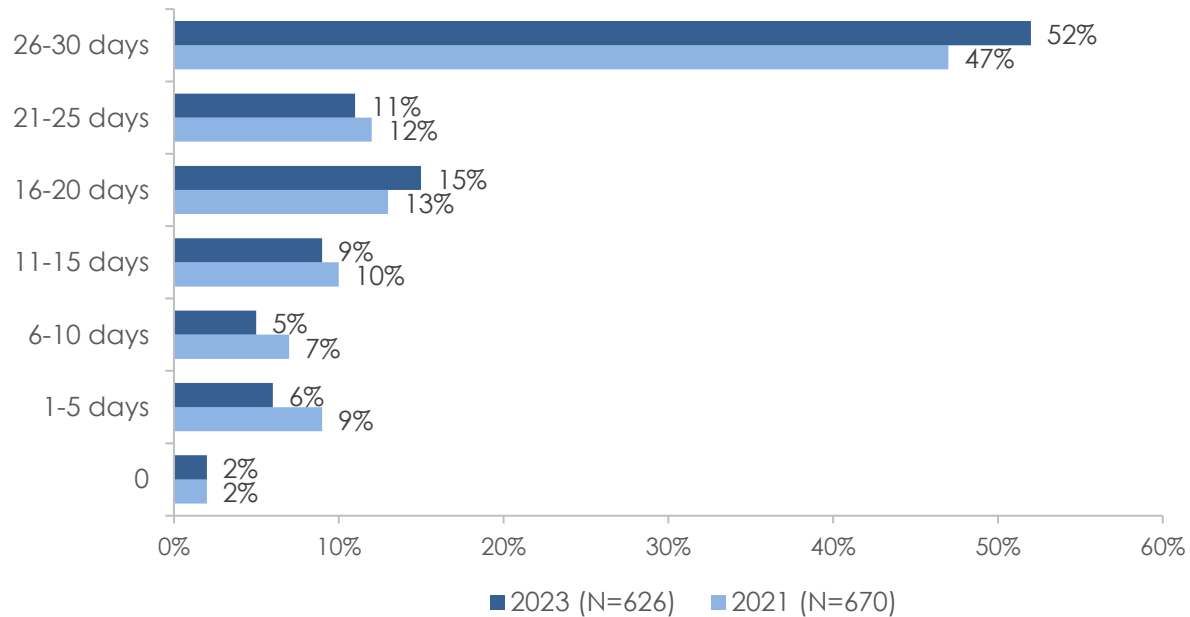
# Getting Enough Sleep

The proportion of residents that state they are generally <u>not</u> getting enough sleep continues to increase, from 24% in 2019 to 33% in 2023, which is a significant rise.
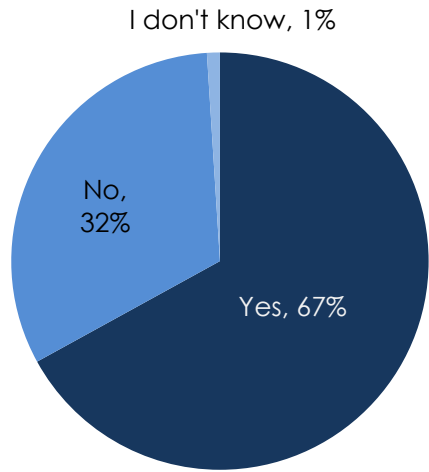
| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| No/DK % | 33% | 27% | 24% | 34% | 32% | 26% | 40% | 34% | 29% | 31% | 34% | 35% | 33% |
| Base | 627 | 670 | 800 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

I don't know, 1%

No, 32%

Yes, 67%

Base: N=627

| | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|
| | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| No/DK % | 37% | 27% | 24% | 37% | 41% | 40% | 34% | 22% |
| Base | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

| | Speak another language | | Work Status | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| | Yes | No | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other |
| No/DK % | 28% | 36% | 35% | 29% | 29% | 21% | 60% | 25% | 28% |
| Base | 214 | 413 | 312 | 127 | 112 | 26 | 25 | 13 | 11 |

| | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|
| | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| No/DK % | 32% | 37% | 34% | 26% | 36% | 47% | 31% | 35% | 33% |
| Base | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

*Q16e. Are you generally getting enough sleep?*

A significantly higher/lower percentage (by group)

# Positive Emotions

A slight increase in positive emotions this year, with 71% of residents stating they have experienced positive emotions often in the past few weeks. The mean score of 3.67 has returned to the pre-COVID score from 2019.

Residents identifying with a disability/illness, those single/living alone and those who stated they are generally not getting enough sleep have experienced positive emotions less frequently in the past few weeks.
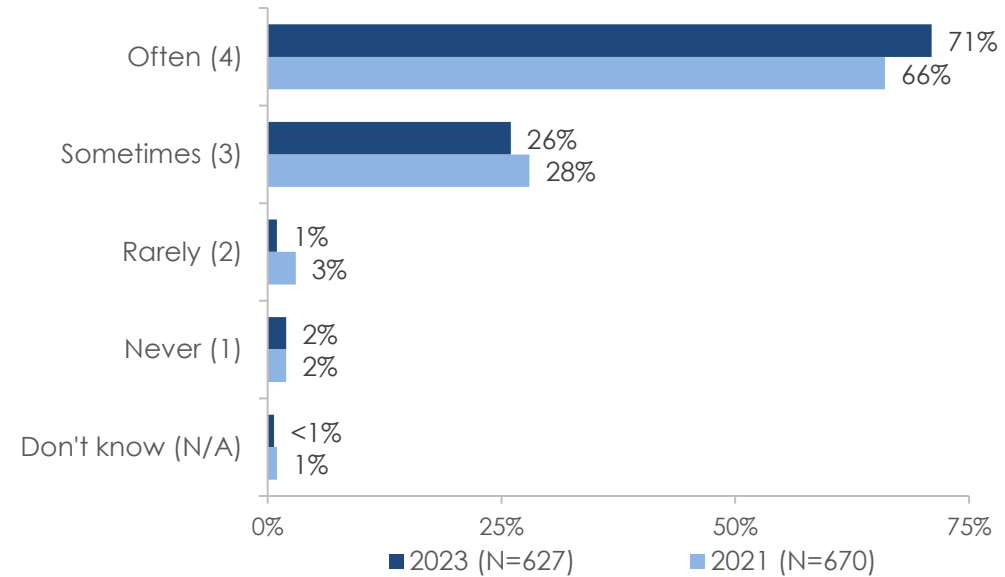


Chart: Positive emotions frequency

| | 2023 (N=627) | 2021 (N=670) |
|---|---|---|
| Often (4) | 71% | 66% |
| Sometimes (3) | 26% | 28% |
| Rarely (2) | 1% | 3% |
| Never (1) | 2% | 2% |
| Don't know (N/A) | <1% | 1% |

| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Mean rating | 3.67 | 3.59 | 3.67 | 3.68 | 3.66 | 3.75 | 3.65 | 3.62 | 3.68 | 3.57 | 3.73 | 3.73 | 3.67 |
| Base | 623 | 667 | 795 | 328 | 295 | 170 | 193 | 171 | 89 | 162 | 150 | 154 | 156 |

| | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Mean rating | 3.67 | 3.71 | 3.62 | 3.61 | 3.70 | 3.65 | 3.69 | 3.66 | 3.67 |
| Base | 623 | 354 | 267 | 214 | 409 | 82 | 102 | 188 | 251 |

Note: Respondents that stated 'don't know' were not included in the mean rating

Q16f.   *During the past few weeks, how often, if at all, have you experienced _positive_ emotions such as calmness, compassion, forgiveness, contentment and generosity?*

A significantly higher/lower rating (by group)
Please see Appendix 1 for results by demographics

# Negative Emotions

The frequency of negative emotions in the past few weeks has decreased, with 54% stating they have experienced negative emotions rarely/never in 2023 compared to 48% in 2021.

Females, renters, those identifying with a disability, part-time/casual workers and those stating they are generally not getting enough sleep are more likely to have experienced negative emotions more frequently in the past few weeks.



Chart data:

| | 2023 (N=627) | 2021 (N=670) |
|---|---|---|
| Often (4) | 9% | 9% |
| Sometimes (3) | 36% | 43% |
| Rarely (2) | 41% | 38% |
| Never (1) | 13% | 10% |
| Don't know (N/A) | 1% | <1% |

| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Mean rating | 2.42 | 2.52 | 2.37 | 2.52 | 2.31 | 2.52 | 2.51 | 2.43 | 2.03 | 2.49 | 2.39 | 2.34 | 2.45 |
| Base | 622 | 668 | 794 | 327 | 295 | 170 | 192 | 171 | 89 | 161 | 150 | 155 | 156 |

| | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Mean rating | 2.42 | 2.44 | 2.39 | 2.33 | 2.46 | 2.63 | 2.45 | 2.48 | 2.29 |
| Base | 622 | 355 | 265 | 212 | 409 | 82 | 102 | 186 | 251 |

Note: Respondents that stated 'don't know' were not included in the mean rating

Q16g.  *And during the past few weeks, how often, if at all, have you experienced negative emotions such as selfishness, jealousy, fear, worry and anger?*

A significantly higher/lower rating (by year/group)
Please see Appendix 1 for results by demographics

# Positive and Negative Emotions

Blending the two 'emotions' questions together, we can see that 1% of residents stated that they rarely/never experience positive emotions but often/sometimes experience negative emotions (a very small 'at-risk' group – see red box at bottom-right).

In contrast, there has been a noticeable increase in those stating they are experiencing negative emotions rarely/never and positive emotions often/sometimes (an increase from 44% in 2021 to 52% in 2023 – see green box at top-left).

**Q16g. Experience negative emotions?**

**Q16f. Experience positive emotions?**

|  | Never/Rarely | Often/Sometimes |
|---|---|---|
| **Often/Sometimes** | 2023: **52%** (N=327)<br>2021: **44%** (N=293)<br>2019: **55%** (N=436) | 2023: **44%** (N=277)<br>2021: **50%** (N=337)<br>2019: **41%** (N=326) |
| **Never/Rarely** | 2023: **2%** (N=10)<br>2021: **4%** (N=25)<br>2019: **2%** (N=17) | 2023: **1%** (N=6)<br>2021: **2%** (N=11)<br>2019: **2%** (N=14) |
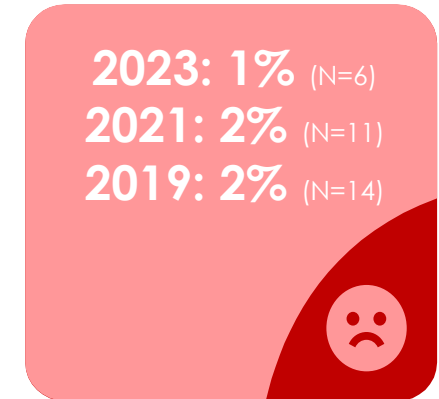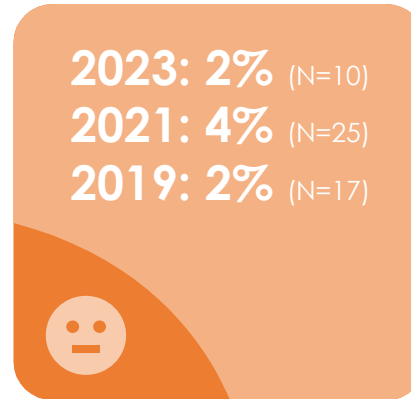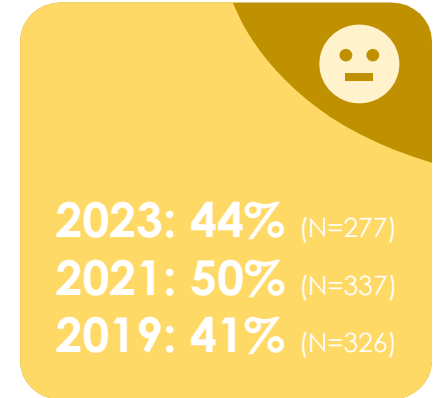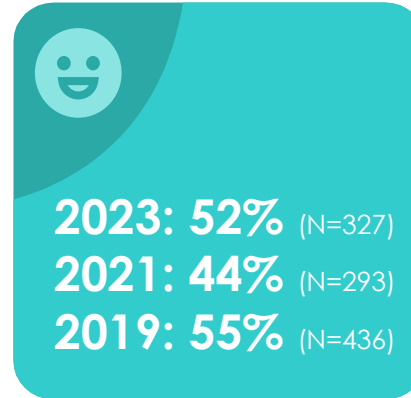
*Q16f.   During the past few weeks, how often, if at all, have you experienced positive emotions such as calmness, compassion, forgiveness, contentment and generosity?*
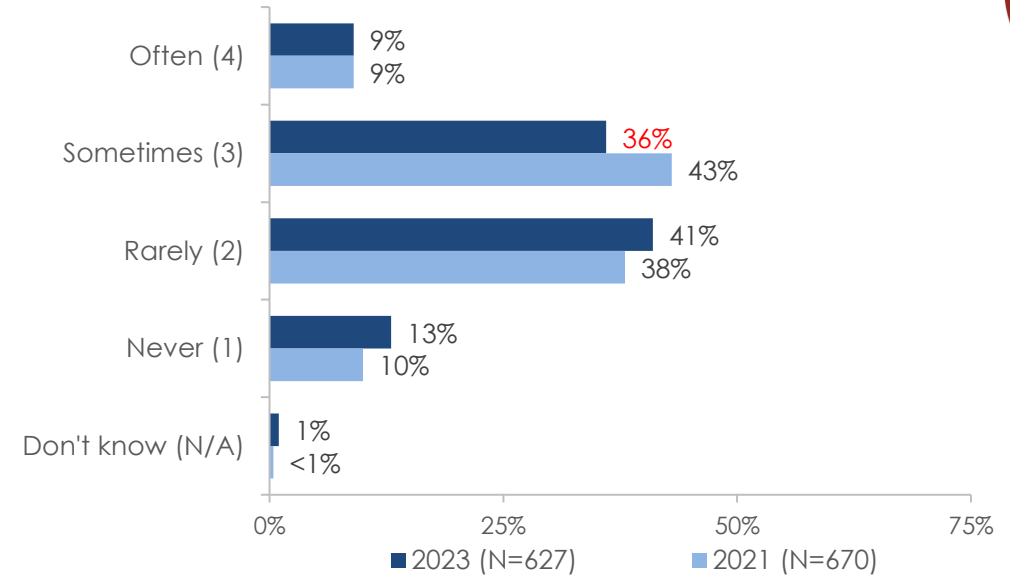*Q16g.   And during the past few weeks, how often, if at all, have you experienced negative emotions such as selfishness, jealousy, fear, worry and anger?*

# Social and Community Engagement

This section explores social and community engagement including involvement with social groups, political and civic actions and opportunities to have a say on local issues.

## Section Seven

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# Social Groups

Participation in social groups has increased since 2021, with 77% stating they have been actively involved in social group activity in the past 12 months – up from 69% in the COVID-affected 2021 wave. Compared to 2021, there has been a significant increase for participation in sport/physical recreation groups, special interest/hobby groups and ethnic/multicultural groups.
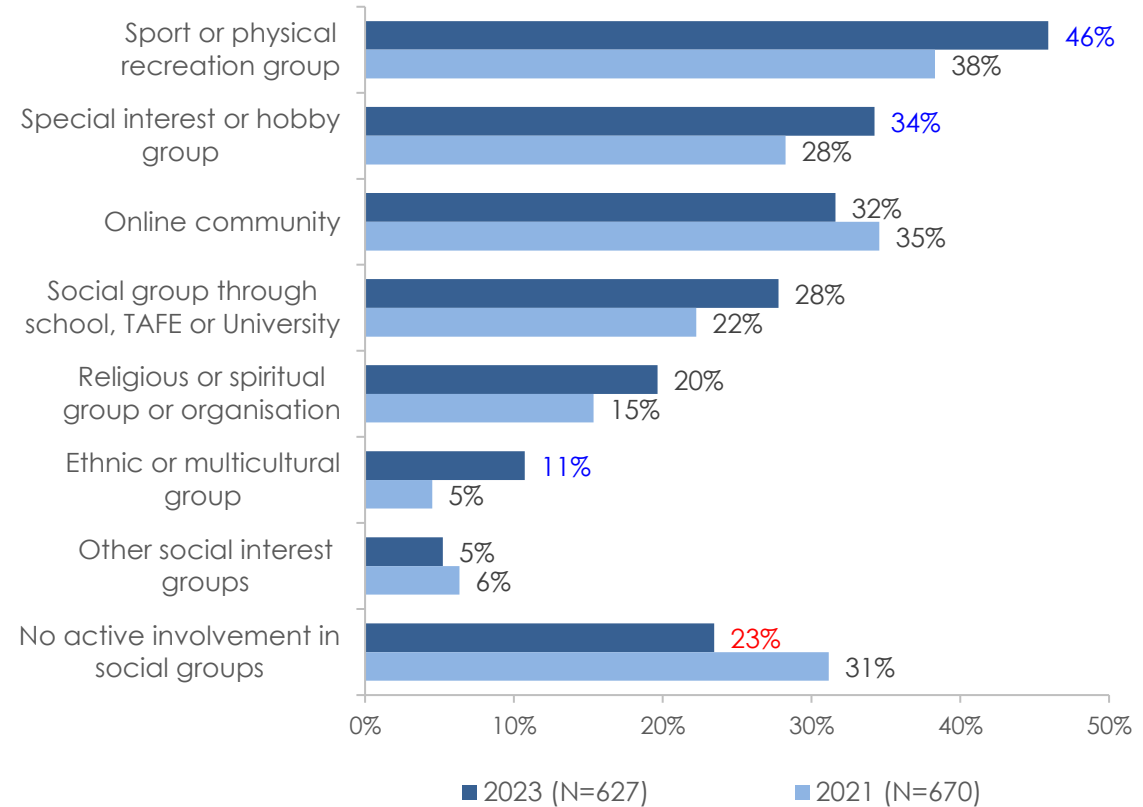


Chart: participation in social groups, 2023 (N=627) vs 2021 (N=670)

| | 2023 | 2021 |
|---|---|---|
| Sport or physical recreation group | 46% | 38% |
| Special interest or hobby group | 34% | 28% |
| Online community | 32% | 35% |
| Social group through school, TAFE or University | 28% | 22% |
| Religious or spiritual group or organisation | 20% | 15% |
| Ethnic or multicultural group | 11% | 5% |
| Other social interest groups | 5% | 6% |
| No active involvement in social groups | 23% | 31% |

■ 2023 (N=627)   ■ 2021 (N=670)

| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Number of activities | 1.8 | 1.5 | 1.9 | 1.7 | 1.8 | 1.9 | 1.8 | 1.6 | 1.6 | 1.6 | 1.8 | 1.9 | 1.6 |
| No involvement % | 23% | 31% | 20% | 25% | 22% | 25% | 20% | 26% | 24% | 27% | 22% | 19% | 26% |
| Base | 627 | 670 | 799 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

*Q17.    In the past 12 months, have you been actively involved in any of these social groups of taken part in an activity they organised?*

Please see Appendix 1 for results by demographics
A significantly higher/lower rating (by year/group)   66

# Political and Civic Actions

1 in 4 residents have participated in a political or civic action in the past months. Residents of the Sailors Bay Ward are more engaged in this area.

Note that the question changed substantially in 2023 from previous waves, so the 2021 results should be viewed from a point of interest only.



Yes, 25%

No, 75%
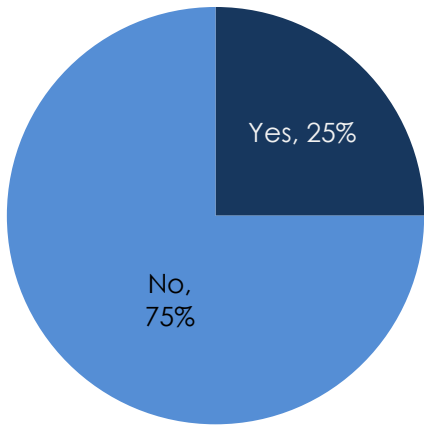
Base: N=627

| | Overall 2023 | Overall 2021* | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Yes % | 25% | 55%* | 25% | 26% | 17% | 26% | 30% | 28% | 25% | 33% | 22% | 21% |
| Base | 627 | 670 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

| | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|
| | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Yes % | 29% | 28% | 15% | 22% | 27% | 18% | 27% | 8% |
| Base | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

| | Speak another language | | Work Status | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| | Yes | No | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other |
| Yes % | 19% | 28% | 25% | 26% | 30% | 8% | 29% | 27% | 13% |
| Base | 214 | 413 | 312 | 127 | 112 | 26 | 25 | 13 | 11 |

| | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|
| | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| Yes % | 26% | 21% | 26% | 26% | 18% | 29% | 24% | 28% | 25% |
| Base | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

*Change in methodology, results should be viewed from a point of interest only

Q18. *In the past 12 months, have you participated in any of the following political or civic actions such as writing to your local representative, participating in a community consultation, attending a protest, attending a public meeting?*

A significantly higher/lower rating (by group)

# Opportunities to Have a Say

Results have remained consistent with 2021, with 85% believing there are enough opportunities to have a say on local issues at least 'sometimes'.

In line with political engagement, Sailors Bay residents are significantly more likely to state there is 'definitely' enough opportunities to have their say on local issues.



No, not at all, 15%

Yes, definitely, 38%
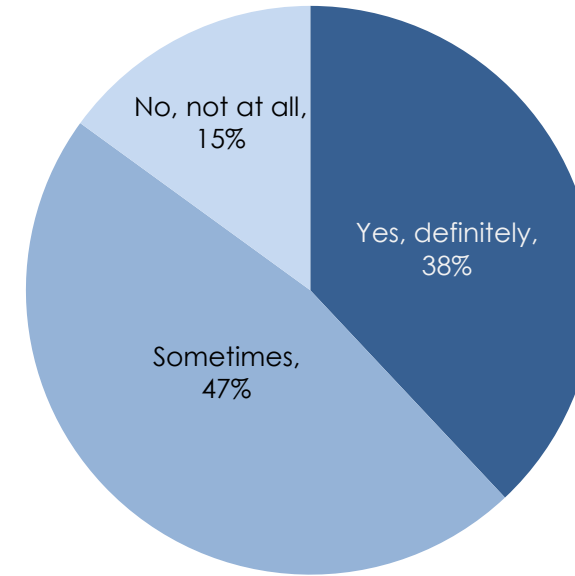
Sometimes, 47%

Base: N=625

| | Overall 2023 | Overall 2021 | Overall 2019 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Yes, definitely | 38% | 38% | 45% | 32% | 43% | 27% | 39% | 36% | 56% | 37% | 51% | 33% | 30% |
| Sometimes | 47% | 47% | 40% | 51% | 43% | 51% | 49% | 48% | 33% | 49% | 37% | 46% | 56% |
| No, not at all | 15% | 15% | 15% | 17% | 14% | 21% | 12% | 15% | 11% | 14% | 12% | 21% | 14% |
| Base | 625 | 670 | 800 | 327 | 297 | 170 | 193 | 172 | 90 | 162 | 148 | 156 | 159 |

Please see Appendix 1 for results by demographics

Q19.    Do you feel there are enough opportunities to have a say on local issues that are important to you?    A significantly higher/lower rating (by group)    68

**Additional Analyses**

**Appendix 1**

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# Quality of Life Attributes

| T2B % - completely satisfied/ satisfied | Overall 2023 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| How safe you feel | 91% | 90% | 91% | 91% | 93% | 88% | 91% | 92% | 94% | 89% | 88% |
| Your personal relationships | 90% | 89% | 91% | 94% | 88% | 88% | 91% | 89% | 95% | 89% | 88% |
| Your standard of living | 86% | 82% | 91% | 89% | 81% | 85% | 93% | 94% | 84% | 81% | 85% |
| Access to public spaces | 84% | 83% | 85% | 88% | 83% | 82% | 83% | 86% | 88% | 82% | 79% |
| The home you live in | 83% | 80% | 87% | 85% | 74% | 85% | 94% | 86% | 84% | 79% | 83% |
| Your mental health | 82% | 77% | 87% | 83% | 75% | 85% | 90% | 79% | 83% | 86% | 80% |
| Your local area | 81% | 83% | 78% | 82% | 80% | 79% | 85% | 84% | 83% | 78% | 77% |
| Your physical health | 79% | 74% | 84% | 86% | 77% | 80% | 68% | 75% | 84% | 81% | 77% |
| What you are currently achieving in life | 78% | 73% | 83% | 80% | 76% | 76% | 79% | 81% | 80% | 77% | 73% |
| Your future security | 75% | 70% | 81% | 73% | 71% | 77% | 85% | 80% | 79% | 73% | 69% |
| Access to public sports and recreational facilities | 64% | 58% | 69% | 70% | 67% | 58% | 54% | 64% | 64% | 66% | 60% |
| Opportunities to participate in sporting and recreation activities in the local area | 60% | 58% | 62% | 59% | 64% | 58% | 56% | 61% | 59% | 66% | 53% |
| Feeling part of your local neighbourhood community | 59% | 64% | 54% | 49% | 58% | 63% | 73% | 64% | 60% | 59% | 53% |
| Your spirituality or religion | 59% | 58% | 59% | 54% | 58% | 61% | 64% | 63% | 63% | 55% | 54% |
| Feeling part of the broader Willoughby community | 52% | 56% | 48% | 43% | 53% | 54% | 63% | 57% | 53% | 56% | 43% |
| Base (minimum) | 624 | 327 | 297 | 170 | 193 | 172 | 90 | 162 | 148 | 156 | 159 |

Q3.  *How satisfied are you with the following?*

A significantly higher/lower percentage by group

# Quality of Life Attributes

| T2B % - completely satisfied/ satisfied | Overall 2023 | Born in Australia | | Speak a language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| How safe you feel | 91% | 90% | 92% | 90% | 91% | 88% | 92% | 90% | 91% |
| Your personal relationships | 90% | 91% | 89% | 89% | 91% | 85% | 90% | 91% | 90% |
| Your standard of living | 86% | 87% | 85% | 82% | 88% | 78% | 89% | 86% | 88% |
| Access to public spaces | 84% | 84% | 85% | 84% | 84% | 86% | 81% | 88% | 81% |
| The home you live in | 83% | 83% | 82% | 81% | 84% | 67% | 85% | 84% | 86% |
| Your mental health | 82% | 81% | 83% | 83% | 81% | 72% | 88% | 78% | 85% |
| Your local area | 81% | 80% | 82% | 84% | 79% | 82% | 79% | 80% | 81% |
| Your physical health | 79% | 80% | 78% | 78% | 79% | 78% | 84% | 79% | 77% |
| What you are currently achieving in life | 78% | 77% | 78% | 79% | 77% | 72% | 87% | 75% | 78% |
| Your future security | 75% | 74% | 76% | 76% | 74% | 57% | 87% | 74% | 77% |
| Access to public sports and recreational facilities | 64% | 60% | 68% | 69% | 61% | 62% | 70% | 67% | 59% |
| Opportunities to participate in sporting and recreation activities in the local area | 60% | 61% | 59% | 61% | 59% | 61% | 74% | 54% | 58% |
| Feeling part of your local neighbourhood community | 59% | 60% | 57% | 57% | 60% | 42% | 64% | 59% | 63% |
| Your spirituality or religion | 59% | 58% | 60% | 62% | 57% | 44% | 61% | 66% | 57% |
| Feeling part of the broader Willoughby community | 52% | 49% | 57% | 57% | 50% | 47% | 54% | 49% | 55% |
| Base (minimum) | 622 | 353 | 269 | 214 | 410 | 82 | 102 | 188 | 253 |

# Quality of Life Attributes

| T2B % - completely satisfied/ satisfied | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| How safe you feel | 91% | 92% | 87% | 93% | 82% | 89% | 82% | 92% | 89% | 91% |
| Your personal relationships | 90% | 90% | 92% | 91% | 86% | 90% | 86% | 91% | 91% | 90% |
| Your standard of living | 86% | 89% | 75% | 89% | 74% | 84% | 84% | 86% | 87% | 86% |
| Access to public spaces | 84% | 83% | 87% | 85% | 80% | 83% | 78% | 85% | 74% | 86% |
| The home you live in | 83% | 88% | 65% | 86% | 68% | 81% | 76% | 84% | 82% | 83% |
| Your mental health | 82% | 85% | 73% | 83% | 74% | 85% | 67% | 85% | 84% | 82% |
| Your local area | 81% | 81% | 80% | 80% | 80% | 82% | 74% | 82% | 77% | 81% |
| Your physical health | 79% | 80% | 76% | 80% | 78% | 76% | 54% | 83% | 76% | 79% |
| What you are currently achieving in life | 78% | 80% | 68% | 81% | 66% | 72% | 61% | 80% | 76% | 78% |
| Your future security | 75% | 81% | 55% | 80% | 59% | 66% | 57% | 78% | 77% | 75% |
| Access to public sports and recreational facilities | 64% | 63% | 68% | 63% | 64% | 68% | 52% | 66% | 59% | 64% |
| Opportunities to participate in sporting and recreation activities in the local area | 60% | 60% | 60% | 62% | 52% | 57% | 48% | 62% | 52% | 61% |
| Feeling part of your local neighbourhood community | 59% | 62% | 50% | 63% | 42% | 58% | 50% | 61% | 61% | 59% |
| Your spirituality or religion | 59% | 61% | 51% | 61% | 58% | 50% | 54% | 59% | 60% | 58% |
| Feeling part of the broader Willoughby community | 52% | 53% | 47% | 52% | 46% | 59% | 45% | 53% | 51% | 52% |
| Base (minimum) | 623 | 489 | 134 | 446 | 87 | 91 | 90 | 535 | 78 | 546 |

# Quality of Life Attributes

| T2B % - completely satisfied/ satisfied | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| How safe you feel | 91% | 92% | 88% | 94% | 85% | 89% | 94% | 91% | 88% |
| Your personal relationships | 90% | 91% | 92% | 93% | 83% | 74% | 94% | 90% | 92% |
| Your standard of living | 86% | 86% | 88% | 88% | 84% | 76% | 79% | 87% | 75% |
| Access to public spaces | 84% | 83% | 85% | 84% | 81% | 93% | 85% | 84% | 85% |
| The home you live in | 83% | 80% | 89% | 96% | 76% | 66% | 68% | 84% | 73% |
| Your mental health | 82% | 81% | 89% | 86% | 74% | 63% | 86% | 82% | 83% |
| Your local area | 81% | 82% | 82% | 76% | 81% | 82% | 77% | 81% | 82% |
| Your physical health | 79% | 81% | 82% | 88% | 66% | 58% | 64% | 80% | 71% |
| What you are currently achieving in life | 78% | 82% | 81% | 81% | 64% | 60% | 57% | 78% | 74% |
| Your future security | 75% | 76% | 82% | 79% | 63% | 67% | 45% | 76% | 64% |
| Access to public sports and recreational facilities | 64% | 62% | 66% | 69% | 53% | 67% | 67% | 64% | 61% |
| Opportunities to participate in sporting and recreation activities in the local area | 60% | 65% | 61% | 51% | 50% | 70% | 47% | 61% | 48% |
| Feeling part of your local neighbourhood community | 59% | 60% | 66% | 52% | 58% | 58% | 38% | 60% | 49% |
| Your spirituality or religion | 59% | 62% | 58% | 51% | 55% | 63% | 60% | 60% | 45% |
| Feeling part of the broader Willoughby community | 52% | 56% | 58% | 38% | 49% | 54% | 42% | 53% | 45% |
| Base (minimum) | 624 | 268 | 137 | 99 | 72 | 28 | 19 | 574 | 50 |

# Quality of Life Attributes

| T2B % - completely satisfied/ satisfied | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
| How safe you feel | 91% | 88% | 95% | 90% | 100% | 91% | 95% | 82% | 92% | 89% |
| Your personal relationships | 90% | 89% | 92% | 90% | 89% | 100% | 73% | 80% | 92% | 87% |
| Your standard of living | 86% | 81% | 93% | 91% | 89% | 88% | 89% | 76% | 89% | 80% |
| Access to public spaces | 84% | 80% | 94% | 79% | 100% | 81% | 95% | 87% | 87% | 78% |
| The home you live in | 83% | 77% | 89% | 91% | 81% | 91% | 89% | 68% | 87% | 74% |
| Your mental health | 82% | 80% | 82% | 88% | 93% | 83% | 83% | 65% | 89% | 68% |
| Your local area | 81% | 79% | 82% | 80% | 89% | 85% | 84% | 87% | 84% | 75% |
| Your physical health | 79% | 81% | 84% | 67% | 87% | 81% | 75% | 70% | 86% | 65% |
| What you are currently achieving in life | 78% | 79% | 75% | 77% | 78% | 86% | 57% | 80% | 82% | 68% |
| Your future security | 75% | 72% | 76% | 83% | 78% | 73% | 64% | 82% | 80% | 65% |
| Access to public sports and recreational facilities | 64% | 66% | 68% | 49% | 81% | 59% | 67% | 76% | 64% | 62% |
| Opportunities to participate in sporting and recreation activities in the local area | 60% | 63% | 57% | 53% | 64% | 63% | 54% | 69% | 61% | 57% |
| Feeling part of your local neighbourhood community | 59% | 55% | 56% | 69% | 57% | 73% | 75% | 59% | 65% | 47% |
| Your spirituality or religion | 59% | 56% | 56% | 60% | 63% | 89% | 68% | 56% | 60% | 57% |
| Feeling part of the broader Willoughby community | 52% | 49% | 46% | 57% | 57% | 82% | 59% | 65% | 57% | 43% |
| Base (minimum) | 624 | 310 | 127 | 111 | 26 | 25 | 13 | 11 | 418 | 206 |

# Impact of Employment

| T2B % - Agree/ strongly agree | Overall 2023 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| I have good job security | 75% | 73% | 77% | 74% | 79% | 70% | 69% | 69% | 84% | 77% | 70% |
| I am satisfied with my job | 72% | 68% | 75% | 76% | 69% | 69% | 96% | 68% | 80% | 70% | 70% |
| I can manage the demands of my work without too much stress | 67% | 63% | 70% | 71% | 62% | 66% | 96% | 66% | 75% | 66% | 62% |
| My work and family life do not interfere with each other | 54% | 50% | 58% | 59% | 47% | 56% | 78% | 45% | 60% | 56% | 57% |
| Base (minimum) | 440 | 210 | 230 | 140 | 167 | 120 | 14 | 111 | 103 | 115 | 111 |

| T2B % - Agree/ strongly agree | Overall 2023 | Born in Australia | | Speak a language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| I have good job security | 75% | 75% | 75% | 79% | 73% | 83% | 76% | 72% | 74% |
| I am satisfied with my job | 72% | 71% | 72% | 74% | 71% | 69% | 80% | 72% | 69% |
| I can manage the demands of my work without too much stress | 67% | 68% | 65% | 69% | 66% | 55% | 68% | 68% | 71% |
| My work and family life do not interfere with each other | 54% | 50% | 60% | 60% | 51% | 44% | 57% | 55% | 58% |
| Base (minimum) | 438 | 256 | 182 | 165 | 275 | 68 | 77 | 149 | 147 |

# Impact of Employment

| T2B % - Agree/ strongly agree | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| I have good job security | 75% | 74% | 79% | 74% | 76% | 79% | 71% | 76% | 72% | 75% |
| I am satisfied with my job | 72% | 72% | 71% | 73% | 72% | 66% | 63% | 73% | 77% | 71% |
| I can manage the demands of my work without too much stress | 67% | 67% | 67% | 69% | 63% | 61% | 55% | 68% | 63% | 67% |
| My work and family life do not interfere with each other | 54% | 54% | 56% | 54% | 59% | 54% | 55% | 54% | 58% | 54% |
| Base (minimum) | 439 | 326 | 113 | 307 | 69 | 64 | 50 | 390 | 47 | 393 |

| T2B % - Agree/ strongly agree | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| I have good job security | 75% | 76% | 83% | 66% | 79% | 77% | 42% | 75% | 69% |
| I am satisfied with my job | 72% | 71% | 82% | 72% | 68% | 66% | 49% | 72% | 72% |
| I can manage the demands of my work without too much stress | 67% | 63% | 70% | 79% | 66% | 50% | 73% | 67% | 72% |
| My work and family life do not interfere with each other | 54% | 48% | 56% | 67% | 63% | 49% | 59% | 54% | 59% |
| Base (minimum) | 440 | 216 | 77 | 76 | 39 | 19 | 14 | 407 | 32 |

# Impact of Employment

| T2B % - Agree/ strongly agree | Overall 2023 | Work Status | | Getting enough sleep | |
|---|---|---|---|---|---|
| | | Working full-time | Working part-time | Yes | No/DK |
| I have good job security | 75% | 79% | 66% | 79% | 67% |
| I am satisfied with my job | 72% | 74% | 66% | 78% | 59% |
| I can manage the demands of my work without too much stress | 67% | 63% | 76% | 75% | 51% |
| My work and family life do not interfere with each other | 54% | 50% | 65% | 61% | 42% |
| Base (minimum) | 440 | 312 | 127 | 293 | 147 |

# Personal Wellbeing

| T2B % - Agree/ strongly agree | Overall 2023 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| I generally do not feel lonely | 80% | 75% | 86% | 74% | 79% | 84% | 86% | 74% | 81% | 82% | 83% |
| I feel like I can adapt to change well | 77% | 71% | 85% | 84% | 74% | 73% | 81% | 79% | 78% | 77% | 76% |
| I generally do not feel anxious | 66% | 58% | 74% | 60% | 64% | 66% | 81% | 66% | 68% | 64% | 66% |
| Base (minimum) | 627 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

| T2B % - Agree/ strongly agree | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| I generally do not feel lonely | 80% | 81% | 79% | 75% | 82% | 62% | 80% | 79% | 86% |
| I feel like I can adapt to change well | 77% | 80% | 74% | 79% | 77% | 73% | 82% | 75% | 79% |
| I generally do not feel anxious | 66% | 65% | 67% | 62% | 68% | 39% | 80% | 64% | 70% |
| Base (minimum) | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

| T2B % - Agree/ strongly agree | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| I generally do not feel lonely | 80% | 82% | 71% | 80% | 72% | 86% | 76% | 80% | 78% | 80% |
| I feel like I can adapt to change well | 77% | 79% | 71% | 80% | 69% | 74% | 65% | 79% | 81% | 77% |
| I generally do not feel anxious | 66% | 70% | 52% | 70% | 50% | 62% | 48% | 69% | 56% | 67% |
| Base (minimum) | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

Q5.    *To what extent do you agree or disagree with the following statements?*                                   A significantly higher/lower percentage by group  78

# Personal Wellbeing

| T2B % - Agree/ strongly agree | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| I generally do not feel lonely | 80% | 84% | 89% | 73% | 71% | 47% | 70% | 80% | 79% |
| I feel like I can adapt to change well | 77% | 76% | 81% | 86% | 60% | 79% | 89% | 78% | 72% |
| I generally do not feel anxious | 66% | 68% | 72% | 68% | 53% | 47% | 56% | 67% | 57% |
| Base (minimum) | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

| T2B % - Agree/ strongly agree | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
| I generally do not feel lonely | 80% | 81% | 76% | 85% | 60% | 81% | 80% | 88% | 83% | 74% |
| I feel like I can adapt to change well | 77% | 80% | 72% | 76% | 92% | 79% | 73% | 46% | 78% | 76% |
| I generally do not feel anxious | 66% | 64% | 57% | 77% | 84% | 67% | 67% | 63% | 73% | 52% |
| Base (minimum) | 627 | 312 | 127 | 112 | 26 | 25 | 13 | 11 | 421 | 206 |

# People and Cultures

| Top 2 Box %<br>Agree/Strongly agree | Overall 2023 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| It is a good thing for a society to be made up of people from different cultures and communities | 90% | 89% | 92% | 91% | 96% | 85% | 86% | 92% | 90% | 92% | 88% |
| Willoughby is a place where people from different national or ethnic backgrounds get on well together | 85% | 81% | 89% | 85% | 89% | 81% | 82% | 89% | 86% | 87% | 78% |
| Willoughby is welcoming of people of diverse genders and sexualities | 73% | 70% | 76% | 72% | 79% | 65% | 74% | 73% | 74% | 73% | 70% |
| I feel part of my local neighbourhood community | 67% | 70% | 63% | 59% | 66% | 70% | 75% | 73% | 68% | 65% | 59% |
| Willoughby is welcoming of teenagers | 64% | 63% | 65% | 67% | 67% | 59% | 58% | 70% | 63% | 61% | 59% |
| I feel part of the broader Willoughby community | 59% | 63% | 55% | 53% | 61% | 59% | 67% | 68% | 59% | 62% | 48% |
| Base (minimum) | 622 | 327 | 295 | 170 | 193 | 171 | 88 | 161 | 147 | 155 | 158 |

# People and Cultures

| Top 2 Box % Agree/Strongly agree | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| It is a good thing for a society to be made up of people from different cultures and communities | 90% | 89% | 92% | 91% | 90% | 100% | 90% | 89% | 89% |
| Willoughby is a place where people from different national or ethnic backgrounds get on well together | 85% | 85% | 85% | 86% | 84% | 87% | 88% | 87% | 81% |
| Willoughby is welcoming of people of diverse genders and sexualities | 73% | 73% | 73% | 74% | 72% | 67% | 76% | 75% | 71% |
| I feel part of my local neighbourhood community | 67% | 67% | 67% | 66% | 67% | 54% | 66% | 70% | 68% |
| Willoughby is welcoming of teenagers | 64% | 61% | 67% | 70% | 60% | 56% | 67% | 68% | 61% |
| I feel part of the broader Willoughby community | 59% | 58% | 61% | 61% | 58% | 45% | 62% | 64% | 59% |
| Base (minimum) | 622 | 351 | 269 | 214 | 407 | 81 | 102 | 188 | 251 |

# People and Cultures

| Top 2 Box % Agree/Strongly agree | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| It is a good thing for a society to be made up of people from different cultures and communities | 90% | 89% | 95% | 90% | 88% | 94% | 89% | 91% | 91% | 90% |
| Willoughby is a place where people from different national or ethnic backgrounds get on well together | 85% | 85% | 84% | 85% | 78% | 92% | 78% | 86% | 78% | 86% |
| Willoughby is welcoming of people of diverse genders and sexualities | 73% | 72% | 73% | 72% | 62% | 85% | 65% | 74% | 62% | 74% |
| I feel part of my local neighbourhood community | 67% | 70% | 56% | 69% | 51% | 69% | 54% | 69% | 66% | 67% |
| Willoughby is welcoming of teenagers | 64% | 63% | 65% | 62% | 57% | 77% | 57% | 65% | 61% | 64% |
| I feel part of the broader Willoughby community | 59% | 59% | 59% | 57% | 55% | 72% | 53% | 60% | 59% | 59% |
| Base (minimum) | 622 | 487 | 134 | 445 | 87 | 90 | 87 | 534 | 77 | 544 |

# People and Cultures

| Top 2 Box % Agree/Strongly agree | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| It is a good thing for a society to be made up of people from different cultures and communities | 90% | 92% | 92% | 91% | 83% | 93% | 89% | 90% | 92% |
| Willoughby is a place where people from different national or ethnic backgrounds get on well together | 85% | 86% | 88% | 84% | 77% | 84% | 82% | 85% | 84% |
| Willoughby is welcoming of people of diverse genders and sexualities | 73% | 71% | 76% | 74% | 75% | 80% | 59% | 72% | 82% |
| I feel part of my local neighbourhood community | 67% | 69% | 72% | 61% | 61% | 65% | 45% | 68% | 56% |
| Willoughby is welcoming of teenagers | 64% | 66% | 62% | 66% | 57% | 73% | 45% | 64% | 61% |
| I feel part of the broader Willoughby community | 59% | 60% | 67% | 49% | 60% | 64% | 46% | 59% | 67% |
| Base (minimum) | 622 | 268 | 135 | 99 | 71 | 27 | 19 | 572 | 49 |

# Discrimination (Experienced)

| | Overall 2023 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Yes % | 25% | 27% | 23% | 31% | 26% | 24% | 15% | 26% | 25% | 26% | 25% |
| Base | 627 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

| | Overall 2023 | Born in Australia | | Speak a language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Yes % | 25% | 27% | 23% | 25% | 26% | 34% | 19% | 30% | 22% |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| Yes % | 25% | 23% | 32% | 25% | 31% | 23% | 37% | 23% | 30% | 25% |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Yes % | 25% | 23% | 25% | 30% | 25% | 37% | 22% | 26% | 21% |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

Q9a.  *In the last 12 months, have you seen or experienced any discriminatory attitudes towards yourself or other people because of race, religion, gender or age?*

A significantly higher/lower percentage (by group)   84

# Discrimination (Form)

| | Overall 2023 | Gender | | Age | | | | Ward | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Race | 76% | 75% | 76% | 68% | 88% | 76% | 61% | 68% | 75% | 75% | 84% |
| Age | 35% | 34% | 35% | 32% | 21% | 51% | 44% | 31% | 34% | 42% | 32% |
| Religion | 27% | 24% | 30% | 40% | 17% | 26% | 13% | 19% | 25% | 31% | 31% |
| Gender | 27% | 30% | 23% | 28% | 34% | 21% | 17% | 26% | 33% | 30% | 20% |
| Sexuality | 20% | 20% | 20% | 28% | 17% | 18% | 9% | 24% | 24% | 20% | 12% |
| Base (minimum) | 159 | 89 | 69 | 53 | 50 | 42 | 14 | 42 | 37 | 41 | 39 |

| | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Race | 76% | 72% | 81% | 72% | 77% | 85% | 87% | 68% | 75% |
| Age | 35% | 33% | 35% | 26% | 39% | 23% | 28% | 30% | 48% |
| Religion | 27% | 25% | 28% | 30% | 25% | 28% | 24% | 24% | 29% |
| Gender | 27% | 31% | 22% | 12% | 35% | 13% | 18% | 33% | 31% |
| Sexuality | 20% | 25% | 13% | 19% | 21% | 16% | 10% | 20% | 26% |
| Base (minimum) | 159 | 96 | 61 | 53 | 105 | 28 | 20 | 56 | 55 |

# Discrimination (Form)

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/Terrace/Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| Race | 76% | 73% | 82% | 74% | 78% | 80% | 78% | 75% | 82% | 75% |
| Age | 35% | 33% | 40% | 32% | 52% | 25% | 49% | 31% | 47% | 33% |
| Religion | 27% | 25% | 32% | 28% | 30% | 16% | 35% | 24% | 39% | 25% |
| Gender | 27% | 28% | 24% | 29% | 26% | 15% | 25% | 28% | 33% | 26% |
| Sexuality | 20% | 21% | 17% | 21% | 15% | 20% | 16% | 21% | 16% | 21% |
| Base (minimum) | 159 | 115 | 44 | 110 | 28 | 21 | 33 | 126 | 24 | 135 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Race | 76% | 82% | 73% | 71% | 71% | 55% | 100% | 74% | 94% |
| Age | 35% | 21% | 46% | 38% | 61% | 20% | 36% | 34% | 47% |
| Religion | 27% | 23% | 26% | 46% | 18% | 0% | 50% | 27% | 20% |
| Gender | 27% | 25% | 21% | 36% | 14% | 44% | 50% | 28% | 12% |
| Sexuality | 20% | 18% | 12% | 29% | 14% | 32% | 50% | 20% | 19% |
| Base (minimum) | 159 | 62 | 34 | 30 | 19 | 10* | 4* | 149 | 10* |

Q9b.    *Which of the following forms of discrimination did you experience?*

*Caution low base size
A significantly higher/lower percentage (by group)    86

# Recommending Willoughby as a Place to…

| Top 2 Box % Likely/Very likely | Overall 2023 | Born in Australia | | Speak a language other than English at home | | Time in LGA | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Live | 92% | 92% | 93% | 93% | 92% | 94% | 93% | 91% | 92% |
| Work | 70% | 72% | 66% | 70% | 69% | 55% | 69% | 68% | 75% |
| Base | 626 | 355 | 269 | 214 | 412 | 82 | 102 | 190 | 253 |

| Top 2 Box % Likely/Very likely | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| Live | 92% | 93% | 90% | 92% | 91% | 92% | 91% | 92% | 91% | 92% |
| Work | 70% | 69% | 69% | 68% | 66% | 79% | 69% | 69% | 68% | 70% |
| Base | 626 | 489 | 136 | 446 | 89 | 91 | 89 | 537 | 77 | 548 |

| Top 2 Box % Likely/Very likely | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Live | 92% | 94% | 95% | 89% | 92% | 85% | 78% | 92% | 92% |
| Work | 70% | 68% | 75% | 68% | 68% | 66% | 67% | 69% | 73% |
| Base | 626 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

# The 'Local Area'

| Your 'local area' is: | Overall 2023 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| The street you live in/the streets immediately surrounding where you live | 25% | 23% | 28% | 22% | 21% | 29% | 36% | 26% | 31% | 20% | 26% |
| The suburb you live in/the postcode you live in | 55% | 57% | 52% | 61% | 57% | 54% | 41% | 52% | 53% | 59% | 56% |
| The council area you live in/the Northern Suburbs/other | 20% | 20% | 19% | 17% | 22% | 18% | 23% | 22% | 17% | 22% | 18% |
| Base | 627 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

| Your 'local area' is: | Overall 2023 | Born in Australia | | Speak a language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| The street you live in/the streets immediately surrounding where you live | 25% | 29% | 21% | 20% | 28% | 22% | 24% | 24% | 29% |
| The suburb you live in/the postcode you live in | 55% | 53% | 57% | 59% | 52% | 59% | 55% | 55% | 53% |
| The council area you live in/the Northern Suburbs/other | 20% | 18% | 22% | 21% | 19% | 19% | 22% | 21% | 18% |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

# The Local Area/Neighbourhood

| Top 2 Box % Agree/Strongly agree | Overall 2023 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| I feel safe alone in my home | 94% | 92% | 96% | 90% | 98% | 94% | 95% | 98% | 92% | 95% | 92% |
| My local neighbourhood is a great place to live | 90% | 89% | 92% | 88% | 90% | 92% | 92% | 94% | 88% | 92% | 87% |
| I feel safe in public places in the Willoughby area | 90% | 87% | 93% | 85% | 91% | 94% | 89% | 95% | 94% | 88% | 82% |
| I feel proud to live in my neighbourhood | 85% | 88% | 83% | 84% | 86% | 84% | 91% | 88% | 85% | 86% | 83% |
| I feel proud to live in the Willoughby community | 84% | 87% | 81% | 83% | 85% | 82% | 89% | 88% | 86% | 82% | 80% |
| Most people in my local area can be trusted | 82% | 82% | 83% | 83% | 84% | 80% | 83% | 91% | 86% | 77% | 76% |
| My local community has a bright future | 80% | 78% | 82% | 78% | 85% | 75% | 83% | 86% | 81% | 77% | 75% |
| My local community copes well when faced with challenges | 68% | 68% | 67% | 72% | 66% | 63% | 72% | 76% | 69% | 62% | 62% |
| Base | 627 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

# The Local Area/Neighbourhood

| Top 2 Box %<br>Agree/Strongly agree | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| I feel safe alone in my home | 94% | 95% | 94% | 94% | 95% | 88% | 96% | 97% | 94% |
| My local neighbourhood is a great place to live | 90% | 90% | 91% | 91% | 90% | 85% | 92% | 93% | 90% |
| I feel safe in public places in the Willoughby area | 90% | 89% | 91% | 90% | 89% | 83% | 90% | 91% | 91% |
| I feel proud to live in my neighbourhood | 85% | 86% | 86% | 87% | 85% | 85% | 87% | 86% | 84% |
| I feel proud to live in the Willoughby community | 84% | 83% | 86% | 87% | 83% | 79% | 89% | 86% | 82% |
| Most people in my local area can be trusted | 82% | 83% | 81% | 84% | 81% | 82% | 87% | 84% | 79% |
| My local community has a bright future | 80% | 77% | 84% | 83% | 79% | 79% | 87% | 82% | 76% |
| My local community copes well when faced with challenges | 68% | 68% | 68% | 67% | 68% | 55% | 69% | 72% | 68% |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

# The Local Area/Neighbourhood

| Top 2 Box % Agree/Strongly agree | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| I feel safe alone in my home | 94% | 94% | 94% | 94% | 92% | 99% | 94% | 94% | 92% | 95% |
| My local neighbourhood is a great place to live | 90% | 91% | 88% | 91% | 83% | 93% | 90% | 90% | 93% | 90% |
| I feel safe in public places in the Willoughby area | 90% | 90% | 88% | 92% | 81% | 88% | 80% | 91% | 84% | 91% |
| I feel proud to live in my neighbourhood | 85% | 87% | 81% | 86% | 79% | 89% | 85% | 85% | 88% | 85% |
| I feel proud to live in the Willoughby community | 84% | 84% | 85% | 83% | 82% | 93% | 84% | 84% | 88% | 84% |
| Most people in my local area can be trusted | 82% | 83% | 81% | 85% | 69% | 82% | 74% | 84% | 78% | 83% |
| My local community has a bright future | 80% | 81% | 75% | 78% | 78% | 91% | 74% | 81% | 80% | 80% |
| My local community copes well when faced with challenges | 68% | 69% | 62% | 69% | 57% | 69% | 62% | 68% | 69% | 67% |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

# The Local Area/Neighbourhood

| Top 2 Box % Agree/Strongly agree | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| I feel safe alone in my home | 94% | 95% | 93% | 94% | 95% | 94% | 96% | 94% | 100% |
| My local neighbourhood is a great place to live | 90% | 92% | 91% | 87% | 89% | 89% | 96% | 91% | 84% |
| I feel safe in public places in the Willoughby area | 90% | 92% | 90% | 91% | 80% | 96% | 85% | 90% | 85% |
| I feel proud to live in my neighbourhood | 85% | 88% | 87% | 82% | 81% | 89% | 77% | 86% | 81% |
| I feel proud to live in the Willoughby community | 84% | 86% | 86% | 77% | 87% | 92% | 77% | 84% | 91% |
| Most people in my local area can be trusted | 82% | 85% | 81% | 84% | 77% | 80% | 82% | 83% | 79% |
| My local community has a bright future | 80% | 83% | 83% | 73% | 74% | 83% | 74% | 80% | 77% |
| My local community copes well when faced with challenges | 68% | 69% | 70% | 74% | 55% | 64% | 49% | 68% | 57% |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

# Connection/Engagement to the Local Area

| Change in connection/ engagement | Overall 2023 | Gender | | Age | | | | Ward | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Female | Male | 16-34 | 35-49 | 50-69 | 70+ | Middle Harbour | Sailors Bay | Naremburn | West Ward |
| Increase | 32% | 30% | 34% | 38% | 35% | 28% | 19% | 27% | 34% | 30% | 36% |
| Stay the same | 65% | 68% | 61% | 58% | 61% | 69% | 77% | 71% | 60% | 66% | 61% |
| Decrease | 3% | 2% | 5% | 4% | 4% | 3% | 3% | 1% | 6% | 3% | 3% |
| Base | 627 | 330 | 297 | 172 | 193 | 172 | 90 | 162 | 150 | 156 | 159 |

| Change in connection/ engagement | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Increase | 32% | 32% | 30% | 31% | 32% | 51% | 26% | 33% | 27% |
| Stay the same | 65% | 64% | 66% | 65% | 65% | 47% | 68% | 64% | 69% |
| Decrease | 3% | 3% | 4% | 4% | 3% | 1% | 5% | 3% | 4% |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

# Connection/Engagement to the Local Area

| Change in connection/ engagement | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| Increase | 32% | 30% | 39% | 32% | 42% | 19% | 41% | 30% | 27% | 32% |
| Stay the same | 65% | 67% | 58% | 64% | 57% | 74% | 57% | 66% | 70% | 64% |
| Decrease | 3% | 4% | 3% | 3% | 1% | 7% | 2% | 4% | 2% | 4% |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

| Change in connection/ engagement | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Increase | 32% | 34% | 26% | 34% | 34% | 25% | 40% | 32% | 33% |
| Stay the same | 65% | 63% | 72% | 61% | 60% | 73% | 60% | 65% | 64% |
| Decrease | 3% | 3% | 3% | 5% | 6% | 2% | 0% | 4% | 3% |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

Q10b.   How connected or engaged _do you_ feel with the people, businesses and other aspects of your local area?
Q10c.   And how connected or engaged _would you like_ to feel with the people, businesses and other aspects of your local area?

A significantly higher/lower percentage (by group)   94

# Help from Friends/Neighbours

| | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| None of the above % | 7% | 6% | 9% | 11% | 5% | 15% | 6% | 5% | 6% |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate house | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| None of the above % | 7% | 5% | 15% | 6% | 12% | 5% | 8% | 7% | 8% | 7% |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| None of the above % | 7% | 9% | 3% | 2% | 14% | 9% | 0% | 7% | 8% |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

| | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
| None of the above % | 7% | 9% | 4% | 5% | 3% | 8% | 11% | 0% | 6% | 9% |
| Base | 627 | 312 | 127 | 112 | 26 | 25 | 13 | 11 | 421 | 206 |

# Help Given to Friends/Neighbours

| | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Provided help % | 87% | 89% | 84% | 83% | 89% | 85% | 93% | 85% | 86% |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate house | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| Provided help % | 87% | 88% | 81% | 87% | 86% | 85% | 86% | 87% | 87% | 87% |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Provided help % | 87% | 89% | 91% | 86% | 76% | 86% | 74% | 88% | 71% |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

| | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
| Provided help % | 87% | 88% | 85% | 85% | 84% | 97% | 77% | 95% | 86% | 89% |
| Base | 627 | 312 | 127 | 112 | 26 | 25 | 13 | 11 | 421 | 206 |

# Volunteering

| | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Yes, at least one | 63% | 64% | 61% | 62% | 63% | 51% | 73% | 69% | 57% |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate house | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| Yes, at least one | 63% | 64% | 57% | 66% | 50% | 57% | 55% | 64% | 68% | 62% |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Yes, at least one | 63% | 73% | 55% | 60% | 50% | 81% | 17% | 64% | 48% |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

| | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
| Yes, at least one | 63% | 66% | 63% | 52% | 54% | 88% | 69% | 42% | 62% | 63% |
| Base | 627 | 312 | 127 | 112 | 26 | 25 | 13 | 11 | 421 | 206 |

Q13.    *In the past 12 months, have you given your time, without pay, to help any of the following organisations?*

A significantly higher/lower percentage (by group)

# Difficulty Accessing Services and Facilities

| | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Yes, at least one | 35% | 36% | 34% | 38% | 34% | 44% | 43% | 31% | 32% |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate house | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| Yes, at least one | 35% | 33% | 42% | 34% | 37% | 38% | 42% | 34% | 43% | 34% |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Yes, at least one | 35% | 40% | 35% | 25% | 27% | 58% | 29% | 35% | 38% |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

| | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
| Yes, at least one | 35% | 40% | 29% | 30% | 40% | 45% | 25% | 7% | 31% | 44% |
| Base | 627 | 312 | 127 | 112 | 26 | 25 | 13 | 11 | 421 | 206 |

Q15a. *Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?*

A significantly higher/lower percentage (by group)

# Walking Around the Neighbourhood

| | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| I do not walk in or around my neighbourhood | 3% | 3% | 3% | 3% | 3% | 0% | 0% | 6% | 3% |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate house | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| I do not walk in or around my neighbourhood | 3% | 3% | 3% | 3% | 5% | 2% | 7% | 2% | 7% | 2% |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| I do not walk in or around my neighbourhood | 3% | 2% | 2% | 2% | 10% | 3% | 3% | 3% | 4% |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

| | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
| I do not walk in or around my neighbourhood | 3% | 3% | 2% | 7% | 0% | 0% | 0% | 0% | 3% | 3% |
| Base | 627 | 312 | 127 | 112 | 26 | 25 | 13 | 11 | 421 | 206 |

Q16a. *Which, if any, of these places in or around your neighbourhood do you walk to or through in a usual week?*

A significantly higher/lower percentage (by group)

# Physical Activity

| | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| 5 or more | 42% | 43% | 40% | 39% | 43% | 25% | 49% | 45% | 43% |
| 3-4 | 33% | 36% | 29% | 32% | 33% | 41% | 32% | 27% | 35% |
| 1-2 | 20% | 16% | 24% | 24% | 18% | 29% | 18% | 20% | 17% |
| None | 5% | 4% | 7% | 5% | 6% | 6% | 1% | 8% | 5% |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| 5 or more | 42% | 44% | 36% | 45% | 32% | 39% | 34% | 43% | 42% | 42% |
| 3-4 | 33% | 33% | 32% | 33% | 35% | 31% | 32% | 33% | 28% | 34% |
| 1-2 | 20% | 18% | 25% | 18% | 26% | 24% | 26% | 19% | 23% | 19% |
| None | 5% | 5% | 7% | 5% | 7% | 7% | 7% | 5% | 8% | 5% |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| 5 or more | 42% | 41% | 45% | 47% | 37% | 41% | 44% | 42% | 42% |
| 3-4 | 33% | 32% | 32% | 37% | 32% | 26% | 36% | 33% | 33% |
| 1-2 | 20% | 23% | 18% | 12% | 17% | 28% | 17% | 19% | 22% |
| None | 5% | 4% | 6% | 4% | 14% | 5% | 4% | 6% | 2% |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

Q16b. *On average, how many times a week do you usually do 30 minutes or more physical activity or walking that increases your heart rate or makes you breath harder than normal?*

A significantly higher/lower percentage (by group)

100

# Healthy Days

| | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Mean 'healthy' days | 23.0 | 23.0 | 23.0 | 23.2 | 23.0 | 22.0 | 24.3 | 22.9 | 22.9 |
| Base | 626 | 356 | 268 | 213 | 413 | 82 | 102 | 189 | 253 |

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD Up to 3 storey's | MUD 4+ storey's | Yes | No | Yes | No |
| Mean 'healthy' days | 23.0 | 23.3 | 21.9 | 23.4 | 22.1 | 22.0 | 20.9 | 23.4 | 23.7 | 22.9 |
| Base | 626 | 490 | 135 | 447 | 88 | 91 | 88 | 537 | 78 | 547 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Mean 'healthy' days | 23.0 | 23.3 | 24.4 | 21.5 | 22.3 | 21.7 | 21.7 | 23.2 | 21.3 |
| Base | 626 | 268 | 136 | 99 | 74 | 28 | 19 | 576 | 50 |

| | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
| Mean 'healthy' days | 23.0 | 22.6 | 23.1 | 24.6 | 24.5 | 22.2 | 20.8 | 21.0 | 23.8 | 21.4 |
| Base | 626 | 311 | 127 | 112 | 26 | 25 | 13 | 11 | 421 | 205 |

# Positive Emotions

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| Mean rating | 3.67 | 3.69 | 3.61 | 3.72 | 3.53 | 3.56 | 3.51 | 3.70 | 3.62 | 3.68 |
| Base | 623 | 488 | 134 | 446 | 89 | 89 | 90 | 533 | 78 | 544 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Mean rating | 3.67 | 3.66 | 3.70 | 3.85 | 3.41 | 3.74 | 3.57 | 3.67 | 3.69 |
| Base | 623 | 267 | 137 | 99 | 71 | 28 | 18 | 574 | 49 |

| | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
| Mean rating | 3.67 | 3.62 | 3.78 | 3.62 | 3.79 | 3.82 | 3.59 | 3.82 | 3.73 | 3.55 |
| Base | 623 | 310 | 127 | 110 | 26 | 25 | 13 | 11 | 416 | 206 |

Note: Respondents that stated 'don't know' were not included in the mean rating

Q16f. *During the past few weeks, how often, if at all, have you experienced positive emotions such as calmness, compassion, forgiveness, contentment and generosity?*

# Negative Emotions

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| Mean rating | 2.42 | 2.36 | 2.63 | 2.40 | 2.49 | 2.46 | 2.61 | 2.39 | 2.58 | 2.40 |
| Base | 622 | 488 | 133 | 446 | 89 | 87 | 88 | 533 | 78 | 543 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Mean rating | 2.42 | 2.45 | 2.28 | 2.46 | 2.31 | 2.66 | 2.68 | 2.41 | 2.52 |
| Base | 622 | 266 | 137 | 99 | 71 | 28 | 19 | 572 | 49 |

| | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
| Mean rating | 2.42 | 2.44 | 2.60 | 2.08 | 2.73 | 2.25 | 2.16 | 3.09 | 2.29 | 2.67 |
| Base | 622 | 310 | 127 | 110 | 26 | 24 | 13 | 11 | 416 | 205 |

Note: Respondents that stated 'don't know' were not included in the mean rating

Q16g.  *And during the past few weeks, how often, if at all, have you experienced underline negative emotions such as selfishness, jealousy, fear, worry and anger?*

# Social Groups

| | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Number of activities | 1.8 | 1.8 | 1.8 | 1.8 | 1.7 | 1.4 | 2.0 | 1.8 | 1.7 |
| No involvement % | 23% | 24% | 22% | 22% | 24% | 26% | 16% | 23% | 26% |
| Base | 627 | 356 | 269 | 214 | 413 | 82 | 102 | 190 | 253 |

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| Number of activities | 1.8 | 1.8 | 1.5 | 1.9 | 1.5 | 1.5 | 1.5 | 1.8 | 1.8 | 1.8 |
| No involvement % | 23% | 22% | 28% | 19% | 34% | 33% | 28% | 23% | 27% | 23% |
| Base | 627 | 490 | 136 | 447 | 89 | 91 | 90 | 537 | 78 | 548 |

# Social Groups

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Number of activities | 1.8 | 1.7 | 1.5 | 2.1 | 1.6 | 2.0 | 1.6 | 1.8 | 1.5 |
| No involvement % | 23% | 21% | 27% | 20% | 30% | 15% | 40% | 23% | 28% |
| Base | 627 | 268 | 137 | 99 | 74 | 28 | 19 | 577 | 50 |

| | Overall 2023 | Work Status | | | | | | | Getting enough sleep | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| | | Working full-time | Working part-time/ casual | Retired | Studying | Home duties | Unemployed | Other | Yes | No/DK |
| Number of activities | 1.8 | 1.7 | 2.1 | 1.5 | 1.8 | 2.0 | 1.0 | 2.4 | 1.8 | 1.7 |
| No involvement % | 23% | 25% | 19% | 26% | 25% | 20% | 25% | 0% | 24% | 22% |
| Base | 627 | 312 | 127 | 112 | 26 | 25 | 13 | 11 | 421 | 206 |

# Opportunities to Have a Say

| | Overall 2023 | Born in Australia | | Speak language other than English at home | | Time in LGA | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | Yes | No | Yes | No | 5 years or less | 6-10 years | 11-20 years | More than 20 years |
| Yes, definitely | 38% | 41% | 33% | 27% | 43% | 36% | 33% | 35% | 41% |
| Sometimes | 47% | 45% | 49% | 55% | 43% | 45% | 46% | 51% | 46% |
| No, not at all | 15% | 14% | 18% | 18% | 14% | 19% | 20% | 14% | 13% |
| Base | 625 | 353 | 269 | 214 | 411 | 82 | 102 | 188 | 253 |

| | Overall 2023 | Ratepayer status | | Property Type | | | Identify as having a disability or long-term illness | | Carer of someone with a disability/long-term illness or is frail/aged | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | Own | Rent | Separate/ Terrace/ Duplex | MUD up to 3 storeys | MUD 4+ storeys | Yes | No | Yes | No |
| Yes, definitely | 38% | 38% | 35% | 39% | 33% | 33% | 38% | 37% | 34% | 38% |
| Sometimes | 47% | 48% | 45% | 47% | 40% | 57% | 43% | 48% | 48% | 47% |
| No, not at all | 15% | 14% | 21% | 14% | 27% | 10% | 19% | 15% | 17% | 15% |
| Base | 625 | 490 | 134 | 447 | 87 | 91 | 90 | 535 | 78 | 546 |

| | Overall 2023 | Family Status | | | | | | Household car/ someone able to drive | |
|---|---|---|---|---|---|---|---|---|---|
| | | Couple (children at home) | Couple (no children at home) | Living at home with parent(s) | Single/ living alone | Single parent (children at home) | Group household/ other | Yes | No |
| Yes, definitely | 38% | 38% | 48% | 25% | 36% | 42% | 17% | 38% | 27% |
| Sometimes | 47% | 47% | 45% | 54% | 39% | 50% | 50% | 47% | 52% |
| No, not at all | 15% | 14% | 7% | 22% | 25% | 7% | 33% | 15% | 20% |
| Base | 625 | 268 | 137 | 99 | 72 | 28 | 19 | 575 | 50 |

Q19. *Do you feel there are enough opportunities to have a say on local issues that are important to you?*   A significantly higher/lower percentage (by group) 106

# Appendix 2

## Questionnaire

**Willoughby City Council**
**Community Wellbeing Survey 2023**
**October 31, 2023**

| Instructions | |
|---|---|
| (SR) | Single Response |
| (MR) | Multiple Responses |
| (TEXT) | Textbox |
| (DROP) | Dropdown |
| (SCALE) | Scale |
| (SCALE MR) | 3D Matrix |
| (RAND) | Randomise |
| (ROT) | Rotate |
| (FLIP) | Flip |

| Instructions | |
|---|---|
| Position | Order |
| Value | Rating |
| [directions] | Logic |

| NOTABLE PROGRAMMING CODES | |
|---|---|
| Red | <font color="#ff0000"></font> |
| Blue | <font color="#0066b4"></font> |
| White | <font color="#ffffff"></font> |
| Gray 95 | <font color="#f2f2f2"></font> |
| Alice Blue | <font color="#ecf5ff "></font> |
| Underline | <u></u> |
| Bold | <b></b> |
| Exclusive | <exclusive/> |

Good morning/afternoon/evening, my name is…………………..and I'm calling on behalf of Willoughby City Council from a company called Micromex. We are conducting a special survey with residents on a range of local issues – the survey will take about 15 to 18 minutes.

S1.     For demographic purposes we firstly ask for those aged 16-34 as they are more difficult to get hold of. Is there anyone in your household in that age group?

| Position | Answers | Notes |
|---|---|---|
| 1 | Yes | Go to S3 |
| 2 | No | |

S2.     We encourage everyone 16 years and over to participate, would you be willing to assist with this please?

| Position | Answers | Notes |
|---|---|---|
| 1 | Yes | |
| 2 | No | Terminate |

S3.     Can I please confirm that you do live in the Willoughby City Council area?

| Position | Answers | Notes |
|---|---|---|
| 1 | Yes | |
| 2 | No | Terminate |

This special survey asks residents to report on their happiness, the quality of relationships and connectedness within their community, and to rate their overall satisfaction with their neighbourhood – this is known as Community Wellbeing. Community Wellbeing means developing as a person, being fulfilled, and making a contribution to society.

Some of these questions may seem unusual but many of these come from surveys in other local government areas and will allow Council to compare the Willoughby community with others.

All answers given will remain totally anonymous and will be combined for analysis and reporting.

Q1a.    Which of these age groups do you fit into? Prompt (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Under 16 | Terminate |
| 2 | 16 – 17 | |
| 3 | 18 – 24 | |
| 4 | 25 – 29 | |
| 5 | 30 – 34 | |
| 6 | 35 – 39 | |
| 7 | 40 – 44 | |
| 8 | 45 – 49 | |
| 9 | 50 – 59 | |
| 10 | 60 – 69 | |
| 11 | 70+ | |
| 12 | Refused (Do NOT Prompt) | Terminate |

**Q1b.**  What is your gender? Do NOT Prompt (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Female | |
| 2 | Male | |
| 3 | Other/indeterminate | |
| 4 | Prefer not to say | |

**Q1c.**  What suburb do you live in? (SR)

| Position | Answers | Wards |
|---|---|---|
| 1 | Artarmon | Naremburn |
| 2 | Castle Cove | Middle Harbour |
| 3 | Castlecrag | Sailors Bay |
| 4 | Chatswood | Middle Harbour/ Sailors Bay/ West Ward |
| 5 | Chatswood West | West Ward |
| 6 | Lane Cove North | West Ward |
| 7 | Middle Cove | Middle Harbour |
| 8 | Naremburn | Naremburn/ Sailors Bay |
| 9 | Northbridge | Sailors Bay |
| 10 | Roseville | Middle Harbour/ West Ward |
| 11 | St Leonards | Naremburn |
| 12 | Willoughby | Naremburn/ Sailors Bay |
| 13 | Willoughby East | Middle Harbour |
| 14 | Willoughby North | Middle Harbour/ Sailors Bay |

**Q2a.**  Thinking about your life and personal circumstances, overall, how would you rate the quality of life you have living in the Willoughby Local Government Area? Prompt (SR)

| Value | Answers | Notes |
|---|---|---|
| 6 | Excellent | |
| 5 | Very good | |
| 4 | Good | |
| 3 | Fair | |
| 2 | Poor | |
| 1 | Very poor | |

**Q2b.**  Over the past few years, do you think the overall quality of life in the Willoughby LGA has improved, remained the same, or declined? (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Improved | |
| 2 | Remained the same | |
| 3 | Declined | |

**Q3.**  Using a scale of 1 to 5, where 1 is completely dissatisfied and 5 is completely satisfied, how satisfied are you with the following: Prompt RANDOMISE (SCALE) <span style="color:red">(Programmer: Please ensure order of scales on all questions [not just this one] in programmed version are identical to 2021)</span>

| Value | Scale | Notes |
|---|---|---|
| 5 | 5 - Completely satisfied | |
| 4 | 4 | |
| 3 | 3 | |
| 2 | 2 | |
| 1 | 1- Completely dissatisfied | |

| Position | Answers | Notes |
|---|---|---|
| 1 | Your standard of living | |
| 2 | Your physical health | |
| 3 | Your mental health | |
| 4 | What you are currently achieving in life | |
| 5 | Your personal relationships | |
| 6 | How safe you feel | |
| 7 | Feeling part of the broader Willoughby community | |
| 8 | Feeling part of your local neighbourhood community | |
| 9 | Your future security | |
| 10 | The home you live in | |
| 11 | Your local area | |
| 12 | Your spirituality or religion | |
| 13 | Opportunities to participate in sporting and recreation activities in the local area | |
| 14 | Access to public sports and recreational facilities such as pools and courts | |
| 15 | Access to public spaces, such as parks, plazas and street spaces where people can gather | |

**Q4a.**  What is your current work status? Prompt (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Working full-time for 35 or more hours a week | |
| 2 | Working part-time or casual for less than 35 hours a week | |
| 3 | Employed, but temporarily not working due to COVID restrictions | |
| 4 | Unemployed | Go to Q5 |
| 5 | Studying at school, TAFE or University | Go to Q5 |
| 6 | Home duties | Go to Q5 |
| 7 | Retired | Go to Q5 |
| 8 | Other | Go to Q5 |

**Q4b.** Using a scale of 1 to 5, where 1 is strongly disagree and 5 is strongly agree, to what extent do you agree or disagree with the following statements? Prompt RANDOMISE (SCALE)

| Value | Answers | Notes |
|---|---|---|
| 5 | 5-Strongly agree | |
| 4 | 4 | |
| 3 | 3 | |
| 2 | 2 | |
| 1 | 1-Strongly disagree | |

| Position | Answers | Notes |
|---|---|---|
| 1 | I can manage the demands of my work without too much stress | |
| 2 | My work and family life do not interfere with each other | |
| 3 | I have good job security | |
| 4 | I am satisfied with my job | |

**Q5.** Using a scale of 1 to 5, where 1 is strongly disagree and 5 is strongly agree, to what extent do you agree or disagree with the following statements? Prompt RANDOMISE (SCALE)

| Value | Answers | Notes |
|---|---|---|
| 5 | 5-Strongly agree | |
| 4 | 4 | |
| 3 | 3 | |
| 2 | 2 | |
| 1 | 1-Strongly disagree | |

| Position | Answers | Notes |
|---|---|---|
| 1 | I generally do not feel lonely | |
| 2 | I generally do not feel anxious | |
| 3 | I feel like I can adapt to change well | |

**Q6a.** Do you identify as having a disability or a long-term illness? (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Yes | |
| 2 | No | |

**Q6b.** Do you provide ongoing care or help for another member of the household who has a disability, a long-term health condition, or is frail and aged? (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Yes | |
| 2 | No | |

**Q7a.** In the last 12 months, how many times, if at all, has your household run out of food and could not afford to buy more? Prompt (SR)

| Position | Answers | Notes |
|---|---|---|
| 5 | Once a week or more often | |
| 4 | Once a fortnight | |
| 3 | Once a month | |
| 2 | Less than once a month | |
| 1 | Never | |

**Q7b.** If you needed to, could you access or raise $2,000 within two days in an emergency? (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Yes | |
| 2 | No | |
| 3 | Don't know | |

**Q7c.** As a direct result of housing costs, including mortgage or rent, electricity/gas/water, etc., have you unwillingly had to sacrifice spending on other things? (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Yes | |
| 2 | No | Go to Q8 |
| 3 | Don't know | Go to Q8 |

**Q7d.** Which of the following things have you sacrificed spending on? Please answer yes or no as I read each one. Prompt (MR) RANDOMISE

| Position | Answers | Notes |
|---|---|---|
| 1 | Food and groceries | |
| 2 | Air conditioning/Heating | |
| 3 | Medical treatment | |
| 4 | Sports and recreation | |
| 5 | Arts and cultural activities | |
| 6 | Eating out | |
| 7 | Education | |
| 8 | Other (Please specify) | |
| 9 | None of these | Do NOT prompt |

**Q7di.** Other (Please specify). (TEXT)

| Position | Answers | Notes |
|---|---|---|
| 1 | | 5 lines |

**Q8.** Using a scale of 1 to 5, where 1 means strongly disagree and 5 means strongly agree, to what extent do you agree or disagree with the following statements. Prompt RANDOMISE (SCALE)

| Value | Answers | Notes |
|---|---|---|
| 5 | 5-Strongly agree | |
| 4 | 4 | |
| 3 | 3 | |
| 2 | 2 | |
| 1 | 1-Strongly disagree | |

| Position | Answers | Notes |
|---|---|---|
| 1 | It is a good thing for a society to be made up of people from different cultures and communities | |
| 2 | Willoughby is a place where people from different national or ethnic backgrounds get on well together | |
| 3 | Willoughby is welcoming of teenagers | |
| 4 | Willoughby is welcoming of people of diverse genders and sexualities | |
| 5 | I feel part of the broader Willoughby community | |
| 6 | I feel part of my local neighbourhood community | |

**Q9.** In the last 12 months, have you seen or experienced any discriminatory attitudes towards yourself or other people because of race, religion, sexuality, gender or age? (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Yes | Go to Q9b |
| 2 | No | |

**Q9b.** Which of the following forms of discrimination did you experience? Please just say Yes or No as I read each one. (MR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Race | |
| 2 | Religion | |
| 3 | Sexuality | |
| 4 | Gender | |
| 5 | Age | |

Now I would like to ask you some questions about your local area.

**Q10a.** Thinking about where you live, which <u>one</u> of the following best describes what you would consider to be your '<u>local area</u>'? (SR)

Your 'local area' is: Prompt

| Position | Answers | Notes |
|---|---|---|
| 1 | The street you live in | |
| 2 | The streets immediately surrounding where you live | |
| 3 | The suburb you live in | |
| 4 | The postcode you live in | |
| 5 | The council area you live in | |
| 6 | The Northern Suburbs | |
| 7 | Other (Please specify) | |

**10ai.** Other (Please specify) (TEXT)

| Position | Answers | Notes |
|---|---|---|
| 1 | | 1 line |

**Q10b.** How connected or engaged <u>do you</u> feel with the people, businesses and other aspects of your local area? Prompt (SR)

| Position | Answers | Notes |
|---|---|---|
| 5 | Very connected/engaged | |
| 4 | Somewhat connected/engaged | |
| 3 | Not very connected/engaged | |
| 2 | Not at all connected/engaged | |
| 1 | Can't say (Do NOT prompt) | |

**Q10c.** And how connected or engaged <u>would you like</u> to feel with the people, businesses and other aspects of your local area? Prompt (SR)

| Position | Answers | Notes |
|---|---|---|
| 5 | Very connected/engaged | |
| 4 | Somewhat connected/engaged | |
| 3 | Not very connected/engaged | |
| 2 | Not at all connected/engaged | |
| 1 | Can't say (Do NOT prompt) | |

Q11a. If you needed to, could you ask your neighbours or local friends for help or assistance in each of the following circumstances? Please answer yes or no as I read each one. Prompt (MR) RANDOMISE

| Position | Answers | Notes |
|---|---|---|
| 1 | Providing food or money in an emergency | |
| 2 | To help water plants, mind pets or check your letterbox when you are going away | |
| 3 | In case of illness | |
| 4 | For borrowing tools/equipment, a food item, etc. | |
| 5 | Emotional support | |
| 6 | None of the above (Do NOT prompt) | |

[There is NO Q11b]

Q11c. In which, if any, of the following circumstances have you helped neighbours or local friends in the past 12 months? Please answer yes or no as I read each one. Prompt (MR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Provided food or money in an emergency | |
| 2 | Helped water plants, mind pets or check their letterbox when they were going away | |
| 3 | Assisted when they were ill | |
| 4 | Loaned tools/equipment, a food item, etc. | |
| 5 | Provided emotional support | |
| 6 | None of the above (Do NOT prompt) | |

Q12. Using a scale of 1 to 5, where 1 means strongly disagree and 5 means strongly agree, how strongly do you agree or disagree with each of the following statements? Prompt RANDOMISE (SCALE)

| Value | Answers | Notes |
|---|---|---|
| 5 | 5-Strongly agree | |
| 4 | 4 | |
| 3 | 3 | |
| 2 | 2 | |
| 1 | 1-Strongly disagree | |

| Position | Answers | Notes |
|---|---|---|
| 1 | My local neighbourhood is a great place to live | |
| 2 | My local community copes well when faced with challenges | |
| 3 | I feel proud to live in my neighbourhood | |
| 4 | I feel proud to live in the Willoughby community | |
| 5 | My local community has a bright future | |
| 6 | Most people in my local area can be trusted | |
| 7 | I feel safe in public places in the Willoughby area | |
| 8 | I feel safe alone in my home | |

Q13. In the past 12 months, have you given your time, without pay, to help any of the following organisations? Please answer yes or no as I read each one. Prompt (MR) RANDOMISE

| Position | Answers | Notes |
|---|---|---|
| 1 | A charity or welfare organisation | |
| 2 | A service club, such as the RSL, Rotary, Lions, etc. | |
| 3 | A civic organisation, such as helping a local sporting team | |
| 4 | A religious group or church | |
| 5 | A volunteer organisation such as Rural Fire Service, SES, St. Johns First Aid, Bush Care team or volunteering at Council libraries etc. | |
| 6 | A local school, such as working in the canteen, on the P&F Committee, cleaning the grounds, etc. | |
| 7 | None of these (Do NOT prompt) | |

[There is NO Q14a]

Q14b. Does anyone in your household have a car and a licence so they are able to drive? (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Yes | |
| 2 | No | |

Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason? Please answer yes or no as I read each one. Prompt (MR) RANDOMISE

| Position | Answers | Notes |
|---|---|---|
| 1 | Public transport | |
| 2 | Education facilities | |
| 3 | Sport and recreation facilities, including parks, reserves and playgrounds | |
| 4 | Cultural facilities, such as theatre, museums, galleries | |
| 5 | Healthcare services and facilities | |
| 6 | Disability support services | |
| 7 | Government services, such as Medicare, Centrelink, Service NSW, local Council, etc. | |
| 8 | Childcare services | |
| 9 | Grocery shopping | |
| 10 | Natural areas, such as bushland, waterways, etc. | |
| 11 | Other (Please specify) | |
| 12 | No problems using these services (Do NOT prompt) | Go to Q16a |

Q15ai. Other (Please specify). (TEXT)

| Position | Answers | Notes |
|---|---|---|
| 1 | | 5 lines |

**Q15b.** You mentioned that you have problems accessing one or more services or activities. Which, if any, of the following explain why you have problems accessing those services? Please answer yes or no as I read each one. *Prompt (MR)* RANDOMISE

| Position | Answers | Notes |
|---|---|---|
| 1 | Remote location/hard to get to | |
| 2 | Lack of transport options | |
| 3 | Lack of time | |
| 4 | Cost of service/too expensive | |
| 5 | Health or disability | |
| 6 | They are not open at the times I require | |
| 7 | Language difficulties | |
| 8 | No service in your area | |
| 9 | Discrimination | |
| 10 | Cannot trust them | |
| 11 | Don't feel safe where they are located | |
| 12 | Other (Please specify) | |

**Q15bi.** Other (Please specify). (TEXT)

| Position | Answers | Notes |
|---|---|---|
| 1 | | 5 lines |

**Q16a.** Which, if any, of these places in or around your neighbourhood do you walk to, or through, in a usual week? Please answer yes or no as I read each one. Prompt (MR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Park, oval or bushlands | |
| 2 | Around the neighbourhood using the streets/footpaths (no specific destination) | |
| 3 | To or from work | |
| 4 | To or from public transport | |
| 5 | To or from the shops | |
| 6 | To or from where you study/taking your children to school | |
| 7 | To or from cafes or restaurants | |
| 8 | To or from a friend's or family's house | |
| 9 | Somewhere else (Please specify) | |
| 10 | I do not walk in or around my neighbourhood | |

**Q16ai.** Somewhere else (Please specify). (TEXT)

| Position | Answers | Notes |
|---|---|---|
| 1 | | 5 lines |

**Q16b.** On average, how many times a week do you usually do 30 minutes or more of physical activity or walking that increases your heart rate or makes you breathe harder than normal? Prompt (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | 5 or more | |
| 2 | 3-4 | |
| 3 | 1-2 | |
| 4 | None | |

**Q16c.** In the past 30 days, how many healthy days have you had? (Drop down)

| Position | Answers | Notes |
|---|---|---|
| 1 | Days: | Drop down (30) |

[There is NO Q16d]

**Q16e.** Are you generally getting enough sleep? (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Yes | |
| 2 | No | |
| 3 | I don't know | |

**Q16f.** During the past few weeks, how often, if at all, have you experienced <u>positive</u> emotions such as calmness, compassion, forgiveness, contentment and generosity? Prompt (SR)

| Position | Answers | Notes |
|---|---|---|
| 5 | Often | |
| 4 | Sometimes | |
| 3 | Rarely | |
| 2 | Never | |
| 1 | Don't know (Do NOT prompt) | |

**Q16g.** And during the past few weeks, how often, if at all, have you experienced <u>negative</u> emotions such as selfishness, jealousy, fear, worry, and anger? Prompt (SR)

| Position | Answers | Notes |
|---|---|---|
| 5 | Often | |
| 4 | Sometimes | |
| 3 | Rarely | |
| 2 | Never | |
| 1 | Don't know (Do NOT prompt) | |

**Q17.** In the last 12 months, have you been actively involved in any of these <u>social groups</u> or taken part in an activity they organised? Please answer yes or no as I read each one. Prompt (MR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Sport or physical recreation group | |
| 2 | Religious or spiritual group or organisation | |
| 3 | Special interest or hobby group | |
| 4 | Ethnic or multicultural group | |
| 5 | Social group through school, TAFE or University | |
| 6 | Online community | |
| 7 | Other social interest groups (Please specify) | |
| 8 | No active involvement in social groups | |

**Q17i.** Other social interest groups (Please specify). (TEXT)

| Position | Answers | Notes |
|---|---|---|
| 1 | | 5 lines |

**Q18a.** In the last 12 months, have you participated in any political or civic actions such as writing to your local representative, participating in a community consultation, attending a protest, attending a public meeting? (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Yes | |
| 2 | No | |

**Q19.** Do you feel there are enough opportunities to have a say on local issues that are important to you? Prompt (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Yes, definitely | |
| 2 | Sometimes | |
| 3 | No, not at all | |

**Q20.** Using a scale of 1 to 5, where 1 means very unlikely and 5 means very likely, if you were asked, how likely would you be to recommend the Willoughby area as a place to: Prompt (SCALE)

| Scale | Answers | Notes |
|---|---|---|
| 5 | 5-Very likely | |
| 4 | 4 | |
| 3 | 3 | |
| 2 | 2 | |
| 1 | 1-Very unlikely | |

| Position | Answers | Notes |
|---|---|---|
| 1 | Work | |
| 2 | Live | |

**Q21.** Are you considering moving out of the Willoughby area in the next five years or so? Prompt (SR) (Question could be deleted if survey is too long)

| Position | Answers | Notes |
|---|---|---|
| 1 | Yes | |
| 2 | No | |

Finally, just a few quick questions to help us analyse responses…

**D1.** What is your family status? Prompt (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Single/living alone | |
| 2 | Single parent (children at home) | |
| 3 | Couple (children at home) | |
| 4 | Couple (no children at home) | |
| 5 | Group/shared household | |
| 6 | Living at home with one or more parents | |
| 7 | Prefer not to state (Do NOT prompt) | |
| 8 | Other (Please specify) (Do NOT prompt) | |

**D1i.** Other (Please specify). (TEXT)

| Position | Answers | Notes |
|---|---|---|
| 1 | | 1 line |

**D2a.** In which country were you born? (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Australia | |
| 2 | China | |
| 3 | England | |
| 4 | Hong Kong | |
| 5 | Republic of South Korea | |
| 6 | India | |
| 7 | Other (please specify) | |

**D2ai.** Other (Please specify). (TEXT)

| Position | Answers | Notes |
|---|---|---|
| 1 | | 1 line |

**D2b.** Do you speak any language(s) other than English at home? (SR)

| Position | Answers | Notes |
|---|---|---|
| 1 | Yes | |
| 2 | No | Go to D3 |

**D2c.    Which language(s)? (MR)**

| Position | Answers | Notes |
|---|---|---|
| 1 | Mandarin | |
| 2 | Cantonese | |
| 3 | Korean | |
| 4 | Japanese | |
| 5 | Armenian | |
| 6 | Other (Please specify) | |

**D2ci.    Other (Please specify). (TEXT)**

| Position | Answers | Notes |
|---|---|---|
| 1 | | 5 lines |

**D3.    How long have you lived in the Willoughby Local Government Area? Prompt (SR)**

| Position | Answers | Notes |
|---|---|---|
| 1 | Less than 2 years | |
| 2 | 2 – 5 years | |
| 3 | 6 – 10 years | |
| 4 | 11 – 20 years | |
| 5 | More than 20 years | |

**D4a.    Which of these best describes the property you currently live in? Prompt (SR)**

| Position | Answers | Notes |
|---|---|---|
| 1 | Apartment/flat | |
| 2 | Separate house | Go to D5 |
| 3 | Duplex/semi-detached | Go to D5 |
| 4 | Terrace house | Go to D5 |
| 5 | Flat above shop | Go to D5 |
| 6 | Other (Please specify) | |

**D4ai.    Other (Please specify). (TEXT)**

| Position | Answers | Notes |
|---|---|---|
| 1 | | 1 line |

**D4b.    Is your building: Prompt (SR)**

| Position | Answers | Notes |
|---|---|---|
| 1 | Up to 3 storeys | |
| 2 | 4-9 storeys | |
| 3 | 10 or more storeys | |

**D5.    Which of the following best describes the place where you are currently living? Prompt (SR)**

| Position | Answers | Notes |
|---|---|---|
| 1 | I/We own/are currently buying this property | |
| 2 | I/We currently rent this property | |

Thank you for your time and assistance. This market research is carried out in compliance with the Privacy Act, and the information you provided will be used only for research purposes. Just to remind you, I am calling from Micromex Research (1800 639 599) on behalf of the Willoughby City Council.

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